

# CM4FP Round 2 Household Questionnaire

Kenya

Questionnaire for Woman of Reproductive Age (18 -49 years)

## SECTION 1: IDENTIFICATION AND HOUSEHOLD LISTING

Q No.	Question	Responses	Response Codes	Skip
101	Survey Round  <i>SurveyCTO Programming: amend the data collection form for each round to automatically populate the appropriate number.</i>	Recorded automatically		
102	Visit number	Visit 1	1	
		Visit 2	2	
		Visit 3	3	
		Visit 4	4	
103	Today's date	Recorded automatically		
104	Interviewer Name	Enter name		
105	Interviewer ID	Recorded automatically		
106	Take a GPS point outside near the entrance to the facility. Record location when the accuracy is smaller than 6m	[Record GPS]	[GPS Coordinates, with accuracy]	
107	County name <b>[Choose from list]</b>	Nairobi	1	
		Nakuru	2	
		Kilifi	3	
		Migori	4	
108	Sub-county name	<b>[Choose from list]</b>		
109	Ward name	<b>[Choose from list]</b>		
110	Village/estate name	<b>[Choose from list]</b>		
111	Enumeration Area ID	<b>[Choose from list]</b>		
listing_1	Structure ID	<b>[Record the same structure ID that was entered on the sketch map]</b>		
listing_3	Address/Description of structure	<b>[Record the street address of the structure. Where structures do not have visible street addresses (especially in rural areas), give a description of the structure and any details that help in locating it (for example, in front of the school, next to the store, etc.)]</b>		

**SurveyCTO Programming: Display the following based on selected Household ID:**

You are attempting to locate [HH Name] with the ID [HH ID] in EA [EA ID].

**[Interviewer: If you have an internet connection, click on the link below to launch Google Maps. The location of the selected structure will be displayed on a Google map based on the GPS coordinates recorded during mapping, and you will see directions for walking to the structure. Since GPS coordinates are approximate, the address that shows up on Google Maps may not be the same one noted during mapping. Please take care to refer to the address noted during mapping and refer to your sketch map, mapping notes, and IDs written on structures to locate the exact structure and household that has been sampled.**

[Click Here for Directions](#)

**Return to SurveyCTO once you have arrived at the location.**

**If you do not have an internet connection, skip this step and continue with the survey.]**

household_id	Household ID	[Enter the ID assigned to the household within the structure]		
listing_4	<p><b>[Interviewer: knock on the door or call out to get the attention of household residents.]</b></p> <p><b>DON'T READ:</b> Did anyone answer the door/ your call?</p>	Yes	1	
		No	0	Skip to Section E to end the interview, make a note to return for another visit.
listing_5	<p><b>[Interviewer, introduce yourself to the person who answered the door/ your call and ask to speak to the head of household using the following script]:</b></p> <p>Hello, my name is [Name]. I work for IPSOS and I am doing a study for Population Services Kenya. We are conducting a study on the availability of health services in the community, and I would like to ask about who lives here to see if anyone is eligible to be part of the study. May I please speak to the head of household?</p> <p><b>Wait for a response. If the head of household is not available, ask to speak with another adult household member. Introduce yourself to the household head or another adult household member using the above script and then record a response for the following question</b></p> <p><b>DON'T READ:</b> Is the household head or another adult member of the household willing to speak with you?</p>	Yes, the head of household is willing	1	
		Yes, another adult household member is willing	2	
		Yes, but the head of household or another adult member is not available right now	3	Skip to Section E to end the interview and make a note to return for another visit
		No, household refused	0	Skip to Section E to end the interview

**[Continue speaking with the household head or another adult household member].**

Now, I would like to ask you about the usual members of this household, starting with you. I will ask about the names and ages of female household members to see if anyone is eligible for the survey.

Listing_6a	<b>[Don't read]</b> Is the respondent male or female?	Male	1	
		Female	2	
Listing_6	What is your name?	<b>[Enter name]</b>		
		Refused/ no response	99	
listing_7	How many people usually live in this household, including yourself?  <b>PROBE:</b> Think only about the people who usually eat or sleep here, not those who only do so from time to time. You can count those who are not relatives such as nannies.	<b>[Enter number]</b>		
		Refused/ no response	99	<b>Skip to Section E to end the interview</b>
listing_7a	Of all the people usually living in this household including yourself, how many are females?  <b>Interviewer: if respondent is female, ask her to include herself in the count</b>	<b>[Enter number]</b>		
		Refused/ no response	99	<b>Skip to Section E to end the interview</b>
listing_8x	What is the name and age of each female household member, starting from the eldest?  <b>SurveyCTO programming and Interviewer: if the respondent is female, ask for her age first</b>	a. Name 1... Name of current female respondent 2... _____ 3... _____ x... _____	b. Age [ ] [ ] [ ] [ ]  Enter 9999 if refused / no response	c. Observations _____ _____ _____ _____
		Refused/ no response	9999	<b>Skip to Section E to end the interview</b>
Listing_8xa	<b>SurveyCTO programming: calculate number of women aged 18-49 in the household, including the respondent. If the number is 0, display "There are no eligible respondents in this household. Please answer the remaining question and submit form"</b>  Number of female household members eligible for the survey	[Number from 0 populated automatically]		<b>If the number is 0, skip to Section E to end the interview</b>

112	<p><i>SurveyCTO programming: if there is more than one eligible woman, randomly select one for the interview and display her name here. If there is only one eligible woman, display her name here.</i></p> <p>[Selected female's Name] has been selected to take part in this survey. May I please speak with her?</p> <p><b>If the respondent herself is selected, then say:</b></p> <p>You [Selected female's Name] have been selected to take part in this survey. May I tell you more about it to see if you are interested in taking part?</p>	Yes	1	
		No	0	Skip to Section E to end the interview
<p><b>[Interviewer: ask the selected woman whether she would like to go to a more private place inside or outside the house where she may be more comfortable answering questions about her personal health or whether she is comfortable remaining in the current place. After you have settled on a location, then proceed with the informed consent procedure.]</b></p>				
113	<p><i>[Interviewer: go through informed consent procedure and then confirm here whether the respondent gave consent]</i></p> <p><b>[DON'T READ]</b> Did the respondent give consent?</p>	Yes	1	
		No	0	Skip to Section E to end the interview
cn1_signature	<p>I, [interviewer name], verify that I have read this consent form out loud to the respondent, [name of respondent], in its entirety, have given her time to ask any questions she has, and answered her questions to the best of my ability. She has provided consent freely to participate in this study.</p> <p>Signed by enumerator</p>			
115	<p><i>SurveyCTO Programming: Ask age of respondent only if a different woman other than the household head/adult household member who completed the household listing is the selected survey respondent.</i></p> <p>How old are you?</p> <p><b>PROBE:</b> This is the age at your last birthday</p> <p><i>[interviewer: age documented previously from household listing will show up on device. If there is a discrepancy between that age and the one given here, ask the respondent to confirm when her</i></p>	Enter age between 0 and 1115		If reported age is under 18 or over 49 years, proceed to Section E to end the interview.
		Don't know	8888	If respondent does not know or does not confirm age, then proceed to Section E to end the interview.
		No response	9999	
115confirm	Your age was previously given as [age reported under listing_8].	Yes	1	

	Are you sure [age reported under 115] is your correct age?	No  <i>SurveyCTO Programming: If “no”, display “If this is not the correct age, please go back and revise the age on the previous screen.”</i>	0	If this is not the correct age, please go back and revise the age
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*[Interviewer: once the respondent confirms her age (and therefore eligibility is confirmed), ask her again whether she would like to go to a more private place to continue with the interview.]*

**SECTION 1B: SCREENING FOR FAMILY PLANNING USE STATUS (TO SCREEN OUT NON-USERS AFTER TARGET SAMPLE SIZE REACHED)**

Q No.	Question	Responses	Response codes	Skip
501.	Have you ever heard about any ways that a couple can use to delay or avoid pregnancy?  <i>[Interviewer: Record answer and then read the probe before the next question. While reading the probe, show the respondent pictures of the various methods displayed in the FP prompt card]</i>	Yes	1	
		No	0	
		Don't know	88	
		No response	99	
1B-1	There are many different ways that people can use to delay or avoid pregnancy. I will mention some of them and show you pictures. There are injections you can get, like Depo, to stop pregnancy for one or three months. There are implants like Implanon and Jadelle that your doctor or nurse can put into your arm and that will prevent pregnancy for one or more years. There is also the IUD which is a loop or coil that the doctor places inside you to prevent pregnancy. There are pills you take everyday to prevent pregnancy like Femiplan and Microgynon. There are also one-time pills that you take in an emergency after having sex, like Postinor. There are condoms that a male partner puts on before sex. There are also condoms for females. There are many other methods besides these, including ones that are natural like when men can be careful and pull out during sex before climax.  Have you or your partner ever used any methods to delay or avoid pregnancy?	Yes	1	Skip to 1B-2
		No	0	
		Don't know	88	
		No response	99	
519.	Have you or your partner used any method to delay or avoid pregnancy in the last 12 months?	Yes	1	Skip to Section 2
		No	0	

	<p><b>PROBE:</b> This includes if you are using today. It also includes if you were using before but stopped sometime between today and 12 months ago.</p> <p><i>[Interviewer: if respondent stopped using FP more than 12 months ago, then select "No".]</i></p>	Don't know	88	
		No response	99	
1B-2	<p><b>[DON'T READ]</b> Have you reached the maximum number of non-users to be interviewed?</p> <p><i>[Interviewer: only select "yes" if you have been instructed by your supervisor that the maximum number of non-users has been reached.]</i></p>	Yes	1	<b>Skip to section E to end the interview</b>
		No	0	

**SECTION 2: HOUSEHOLD CHARACTERISTICS**

I would like to begin by asking you a few questions about your household.

Q No.	Question	Responses	Response codes	Skip
201	Does your household have electricity?	Yes	1	
		No	0	
202	Does your household have a television?	Yes	1	
		No	0	
203	Does your household have a sofa?	Yes	1	
		No	0	
204	Does your household have a cupboard?	Yes	1	
		No	0	
205	Does your household have a DVD player?	Yes	1	
		No	0	
206	Does your household have a radio?	Yes	1	
		No	0	
207	Does your household have a table?	Yes	1	
		No	0	
208	Does your household have a clock?	Yes	1	
		No	0	
209	DON'T READ: What is the main material of the roof of your dwelling?  <i>[Interviewer: Record based on your observation. Do not ask the respondent.]</i>	Thatch/grass/makuti	1	
		Other	96	
210	What type of fuel does your household mainly use for cooking?  <b><i>[Interviewer: Mark the response option corresponding to the predominant fuel used in cooking]</i></b>	Wood	1	
		LPG/Natural gas	2	
		Other	96	
211	What kind of toilet facility do members of your household usually use?  <b><i>[Interviewer: Mark the response option corresponding to the predominant toilet facility used by the household]</i></b>	No facility/bush/field	1	
		Other	96	
212	What is the highest educational level that the [female household head/spouse] reached?  Note: The "female household head/ spouse" is one of the following: - the household head if the head is a female - spouse of household head if the head is	Pre-primary, none, or other	1	
		Primary	2	
		Secondary or post-primary, vocational	3	
		College level or higher	4	
		There is no female household head/spouse	5	
213		Pre-primary, none, or other	1	

	What is the highest educational level that any member of the household reached?  <b>[Interviewer: record the highest level of education completed.]</b>	Primary	2	
		Secondary or post-primary, vocational	3	
		College level or higher	4	
214	Over the past 7 days, did any member of the household either purchase/consume/acquire any bread?  <b>[Interviewer: The last 7 days does not include the day of the interview. Bread includes white or brown bread. Purchased: Any member of the household paid for the item in cash or on credit. Acquired: Any member of the household obtained the food item by any means Consumed: Any member of the household ate the food item anywhere.]</b>	Yes	1	
		No	0	
215	Over the past 7 days, did any member of the household either purchase/consume/acquire any meat or fish?  <b>[Interviewer: The last 7 days does not include the day of the interview.  <u>Meat includes:</u> Beef- With Bones; Beef- Without Bones; Minced Meat; Pork; Mutton/ Goat Meat; Camel Meat; Chicken Meat (Broiler, Kienyeji); Rabbit Meat; Tinned/Packeted Soups (Meat); Offals (Liver and Kidney); Offals (Matumbo); Sausages/Smokies/Hot dog; Beef Brawn; Pork Brawn/Bacon; Canned Beef/ Ham/Salami; Meat Paste for hamburger; Other Meats products  <u>Fish includes:</u> Fresh Fish; Frozen Fish Fillets; Dried/Smoked Fish (Excluding Omena); Omena; Prawns/ Other Sea Foods; Tinned Fish; Other Fish  <u>Purchased:</u> Any member of the household paid for the item in cash or on credit.  <u>Acquired:</u> Any member of the household obtained the food item by any means  <u>Consumed:</u> Any member of the household ate the food item anywhere.]</b>	Yes	1	
		No	0	
216	Over the past 7 days, did any member of the household either purchase/consume/acquire any ripe bananas?  <b>[Interviewer: The last 7 days does not include the day of the interview.</b>	Yes	1	
		No	0	
217	Does your household own any towels?	Yes	1	



		No	0	
218	Does your household own any thermos flasks?	Yes	1	
		No	0	
219	What is the predominant wall material of the main dwelling unit?  <b><u>[Interviewer: Record based on your observation. Do not ask the respondent.]</u></b>	Natural walls (cane/palm/trunks, grass/reeds, or mud/cow, dung, soil), no walls, bamboo with mud, stone with mud)	1	
		Uncovered adobe, plywood, cardboard, reused wood, or corrugated iron sheets	2	
		Finished walls (cement, stone with lime/cement, bricks, cement blocks, covered adobe, or wood planks/shingles)	3	
		Other	96	
220	What is the predominant floor material of the main dwelling unit?  <b><u>[Interviewer: Record based on your observation. Do not ask the respondent.]</u></b>	Cement	1	
		Natural floor (earth/sand or dung) or palm/bamboo	2	
		Other (including wood planks/shingles, parquet or polished wood, vinyl or asphalt strips, ceramic tiles, or carpet)	96	

**SECTION 3: RESPONDENT PROFILE**

Now, I would like to ask some questions about you, starting with your background.

Q No	Questions	Responses	Response Codes	Skip
301.	What is the highest level of school you have attended?  <i>[Interviewer: Only record formal schooling. Do not record Bible or Koranic school or short courses.]</i>	Never attended	1	
		Primary	2	
		Post-primary/ vocational	3	
		Secondary/ 'A' Level	4	
		College (Middle Level)	5	
		University	6	
		No response	99	
302.	What is your religion?	Christian	1	
		Muslim	2	
		Hinduism	3	
		Traditional	4	
		Other (Specify _____)	96	
		No response	99	
304	Are you currently married or living together with a man as if married?	Yes, currently married	1	
		Yes, living with a man	2	
		No, not married or living with a man	3	
		No, widowed or divorced	4	
		Don't know	88	
		Refused/ No response	99	

**SECTION 4: BIRTH HISTORY AND FERTILITY PREFERENCES**

Now I would like to ask you about all the births you have had during your life and your plans for future births. You can tell me if there are some questions that you are not comfortable answering. You do not have to answer if you don't want to.

Q. no	Questions	Responses	Response Codes	Skip
401	Have you ever been pregnant?  <b>PROBE:</b> this includes current pregnancy	Yes	1	
		No	0	<b>Skip to 408</b>
		Don't know	88	<b>Skip to 404</b>
		Refused/ No response	99	
402	Are you pregnant now?	Yes	1	
		No	0	
		Not sure	88	
		No response	99	
403	How many times have you been pregnant <b>PROBE:</b> excluding now if you are pregnant?  <b>SurveyCTO Programming: if currently pregnant, add the following text to question "excluding your current pregnancy?"</b>	Enter number	[ ]	<b>Skip to 407 if 0, otherwise continue to 404</b>
		Don't know/ Don't remember	88	
		No response	99	
404	Have you ever given birth?	Yes	1	
		No	0	<b>Skip to 408</b>
		No response	99	
405	How many times have you given birth?	[Enter number from one]	[ ]	
		No response	99	
406	How many living children do you currently have?	[Enter number from zero]	[ ]	<b>Continue to 406x if entered 1 or more. Otherwise, skip to 407.</b>
			99	
		No response		
406x	How old is your youngest child?	<b>406xa</b> Enter years	[ ]	
		Don't Know	88	
		No Response	99	
		<b>406xb</b> Enter months	[ ]	
		Maximum 11		
		Don't Know	88	
No Response	99			
407	At the time you last became pregnant, did you want to become pregnant then, did you want to wait until later, or did you not want to have any(more) children?  <i>[Interviewer: for women who are currently pregnant, ask about the current pregnancy]</i>	Wanted pregnancy then	1	
		Wanted pregnancy later	2	
		Did not want pregnancy	3	
		Don't know/ Don't remember	88	
		No response	99	
408	Would you like to have a child/ more children in the future?  <i>[Interviewer: for those currently pregnant, ask about desire to have more children after the current pregnancy]</i>	Yes	1	<b>Skip to Section 5</b>
		No	0	
		Can't get pregnant	2	
		Not sure	88	
		No response	99	
409	When would you like to have your next child?	Within 1 year	1	
		1-2 years	2	
		More than 2 years	3	
		Don't know	88	

	<p><i>For respondents who reported that they have never given birth in Q404, ask: when would you like to have a child?</i></p> <p><i>[Interviewer: read response options. If the response is “immediately” or “soon”, select “within 1 year”]</i></p> <p><i>[Interviewer: for those currently pregnant, ask about when they would like to have the next child after giving birth to the current child]</i></p>	No response	99	
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## SECTION 5: FAMILY PLANNING USE HISTORY

Now I would like to talk about family planning- the various ways or methods that a couple can use to delay or avoid a pregnancy. I will ask about which ways of those ways you have heard of and which ones you have ever used. You may not know or not remember answers to some of the questions that I will ask you and this is okay. You can tell me when you don't know or don't remember. You can also tell me if you don't feel comfortable answering any questions.

Now, I will again mention different methods and ways to delay or avoid a pregnancy and will also show you a picture for some of them. For each one, please tell me if you have ever heard of it. I will ask if you have ever used each of the ones you have heard of.

*[Interviewer: If the respondent says that she has not heard of the method or if she hesitates to answer, show her the image of the method using the prompt card].*

### Knowledge of FP methods and ever use

Q. no	Questions	Responses	Response Codes	Skip
502	Have you ever heard of injectables?  <b>PROBE:</b> Women can have an injection by a health provider that stops them from becoming pregnant for one or more months.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 503</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
502a	Have you ever used an injectable?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
503	Have you ever heard of the contraceptive implant?  <b>PROBE:</b> Women can have one or several small rods placed in their upper arm by a provider, which can prevent pregnancy for one or more years.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 504</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
503a	Have you ever used an implant?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
504	Have you ever heard of the (birth control) pill?  <b>PROBE:</b> Women can take a pill every day to avoid becoming pregnant.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 505</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
504a	Have you ever used the birth control pill?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
505	Have you ever heard of male condoms?  <b>PROBE:</b> Men can put a rubber sheath on their penis before sexual intercourse.	Yes	1	<b>Skip to 506</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	

	[SHOW PICTURE ON PROMPT CARD]	No response	99	
505a	Have you and your partner/husband ever used male condoms  [PROBE: this is referring to a male partner using male condoms when having sex with you]	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
506	Have you ever heard of an IUD?  PROBE: Women can have a loop or coil placed inside them by a doctor or a nurse.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 507</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
506a	Have you ever used the IUD?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
507	Have you ever heard of female sterilization?  PROBE: Women can have an operation to avoid having any more children  [NO IMAGE]	Yes	1	<b>Skip to 508</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
507a	Have you ever undergone female sterilization procedure?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
508	Have you ever heard of emergency contraception?  PROBE: As an emergency measure after unprotected sexual intercourse women can take special pills at any time within three to five days to prevent pregnancy.  [NO IMAGE]	Yes	1	<b>Skip to 509</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
508a	Have you ever used emergency contraceptive pills?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
509	Have you ever heard of the rhythm method?  PROBE: Women can avoid pregnancy by not having sexual intercourse on the days of the month they think they can get pregnant.  [NO IMAGE]	Yes	1	<b>Skip to 510</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
509a	Have you ever used the rhythm method?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
510	Have you ever heard of the withdrawal method?  PROBE: Men can be careful and pull out before climax.	Yes	1	<b>Skip to 511</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	

	[NO IMAGE]	No response	99	
510a	Have you ever used the withdrawal method with a male partner?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
511	Have you ever heard of the Lactational Amenorrhea Method or LAM?  PROBE: A woman can avoid pregnancy if she is exclusively breastfeeding her newborn in the first 6 months after birth.  [NO IMAGE]	Yes	1	<b>Skip to 512</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
511a	Have you ever used the lactational amenorrhea method or LAM?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
512	Have you ever heard of the standard days method or Cycle Beads?  PROBE: A Woman can use a string of colored beads to know the days she can get pregnant. On the days she can get pregnant, she and her partner use a condom or do not have sexual intercourse.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 513</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
512a	Have you ever used the standard days method or Cycle Beads?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
513	Have you ever heard of female condoms?  PROBE: Women can put a sheath in their vagina before sexual intercourse.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 514</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
513a	Have you ever used female condoms?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
514	Have you ever heard of the diaphragm?  PROBE: Women can place a thin flexible disk in their vagina before sexual intercourse.  [SHOW PICTURE ON PROMPT CARD]	Yes	1	<b>Skip to 515</b>
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
514a	Have you ever used the diaphragm?	Yes	1	
		No	0	
		Don't know/ Not sure/ don't remember	88	
		No response	99	
515	Have you ever heard of foam or jelly as a contraceptive method?	Yes	1	<b>Skip to 516</b>
		No	0	

	<p>PROBE: Women can place a suppository, jelly, or cream in their vagina before sexual intercourse to prevent pregnancy.</p> <p>[SHOW PICTURE ON PROMPT CARD]</p>	<p>Don't know/ Not sure/ don't remember</p> <p>No response</p>	<p>88</p> <p>99</p>	
515a	<p>Have you ever used foam or jelly?</p>	<p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p>	<p>1</p> <p>0</p> <p>88</p> <p>99</p>	
516	<p>Have you ever heard of male sterilization?</p> <p>PROBE: Men can have an operation to avoid having any more children.</p> <p>[NO IMAGE]</p>	<p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p>	<p>1</p> <p>0</p> <p>88</p> <p>99</p>	<p><b>Skip to 517</b></p>
516a	<p>Has your partner/husband ever undergone a male sterilization procedure?</p> <p>[PROBE: this is referring to your husband, live-in partner, or another man that you regularly have sex with]</p>	<p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p>	<p>1</p> <p>0</p> <p>88</p> <p>99</p>	
517	<p>Have you ever heard of any other ways or methods that women or men can use to avoid pregnancy?</p>	<p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p>	<p>1</p> <p>0</p> <p>88</p> <p>99</p>	<p><b>If respondent has ever used a method then continue to 520.</b></p> <p><b>If respondent has never <u>heard</u> of any of the FP methods discussed (or indicated that she doesn't know/remember whether she has heard of them, or gave no response), then skip to Q1103</b></p> <p><b>If respondent has never used any of the methods discussed (or indicated that she doesn't know/remember whether she has used them, or gave no response), then skip to Q1101</b></p>
518a	<p>Which other method have you heard of that women or men can use to avoid pregnancy?</p> <p><i>[Interviewer: record all methods verbatim]</i></p>	<p>Open response</p>		<p><b>Continue to 518a</b></p>



	<i>SurveyCTO Programming: build in several fields for collecting information about use of other methods reported</i>			
518b	Have you ever used this method?  <i>[Interviewer: ask the respondent whether she has used each of the methods that she mentioned and then record the response]</i>  <i>SurveyCTO Programming: build in several fields for collecting information about use of other methods reported</i>	Yes	1	
		No	0	If respondent has ever used a method, then continue to 520.  If respondent has never <u>heard</u> of any of the FP methods discussed (or indicated that she doesn't know/remember whether she has heard of them, or gave no response), then skip to Q1103.  If respondent has never used any of the methods discussed (or indicated that she doesn't know/remember whether she has used them, or gave no response), then skip to Q1101.
		Don't know/ Not sure/ don't remember	88	
		No response	99	

**Recent and current FP use**

Now, I will ask you about any recent use of family planning methods

520	Which methods have you or your partner used in the last 12 months?  <b>PROBE:</b> You previously told me which methods you have ever used. I will read each of those methods aloud and you can tell me if you have used it in the past 12 months. If you have used more than 1 method over the last 12 months, I want to record all the methods. This includes those you are using now.  <i>[Interviewer: show her pictures of the various methods on the FP prompt card where relevant. Select all methods that she has used.]</i>  <i>SurveyCTO programming: only methods which the respondent said she has ever used should show up here.</i>	Yes	1	Continue to 521 if have used injectables in last 12 months. Otherwise, skip to 522  If report using male sterilization or female sterilization and have also used another method which is not injection in the last 12 months, then skip to 525.  If used female sterilization alone in last 12 months, then skip to 603, if used male sterilization alone skip to 605.
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	<p>a) Injectables  b) Implant  c) Oral contraceptive pills  d) IUD/ Copper T  e) Female sterilization  f) Emergency contraception  g) Standard days/cycle beads  h) Male condoms  i) Female condoms  j) Diaphragm  k) Foam/Jelly  l) Male sterilization  m) Calendar method/Rhythm  n) Withdrawal  o) Lactational amenorrhea/ LAM  p) Other traditional methods (specify _____) <i>SurveyCTO programming: populate the "other" method mentioned previously)</i></p>	<p>No  Don't know/ Not sure/ Don't remember  No response</p>	<p>0  88  99</p>	<p>If answer to all methods is "no", "don't know" or "no response" (or a combination of these), then assume have not used a method in last 12 months and skip to 602 in Section 6.</p>
521	<p><i>SurveyCTO Programming: this question is only for those who used an injectable in the last 12 months</i></p> <p>Was your last injection sayana press, depo or another injection type?</p> <p><i>[Interviewer: show Images of sayana press, depo and any other contraceptive injection systems on the FP prompt card and explain that depo is administered via syringe while Sayana Press is administered via a small needle.]</i></p>	<p>Depo  Sayana press  Femiject  Manstogan  Famy-Depo  Another injection type  Don't know/ Not sure/ Don't remember  No response</p>	<p>1  2  4  5  6  3  88  99</p>	<p>Skip to 525 if respondent mentioned ever using male sterilization or female sterilization AND another method in last 12 months. If used female sterilization only, then skip to 603. If used male sterilization only, then skip to 605.</p> <p>Skip to 525 if currently pregnant.</p>
521a	<p>Who gave you the sayana press injection?</p> <p><i>[Interviewer: do not read response options. Listen to the response and then choose the most appropriate one from the list.]</i></p>	<p>Myself  My husband/boyfriend/partner  My friend/neighbour  A health provider  Other (Specify _____)  I don't know/ don't remember  Refused/ no response</p>	<p>1  2  3  4  96  88  99</p>	<p>Skip to 525 if respondent mentioned ever using male sterilization or female sterilization AND another method in last 12 months. If used female sterilization only, then skip to 603. If used male sterilization only, then skip to 605.</p> <p>Skip to 525 if currently pregnant.</p>
522	<p><i>SurveyCTO Programming: Do not ask if currently pregnant</i></p> <p>Are you or your partner using any method <u>now</u> to delay or avoid pregnancy?</p> <p><b>PROBE:</b> this includes using a male condom or withdrawal with your partner</p>	<p>Yes  No  Don't know/ Not sure/ Don't remember  No response</p>	<p>1  0  88  99</p>	<p>Skip to 525</p>
523	<p>Which methods are you using now?</p> <p><b>PROBE:</b> I will read aloud each of the methods that you said you have used in the last 12 months and you can tell me if you are currently using it. You can tell me now if you are not currently using any method.</p>	<p>Yes  No  Not sure  No response</p>	<p>1  0  88  99</p>	<p>If answer to all methods is "no", "not sure" or "no response" (or a combination of these), then assume not using a</p>

	<p><b>Interviewer: Record all methods mentioned]</b></p> <p>Are you using [METHODS USED IN THE LAST 12 MONTHS]</p> <ul style="list-style-type: none"> <li>a) Injectables</li> <li>b) Implant</li> <li>c) Oral contraceptive pills</li> <li>d) IUD/ Copper T</li> <li>e) Female sterilization</li> <li>f) Emergency contraception</li> <li>g) Standard days/cycle beads</li> <li><b>h)</b> Male condoms</li> <li>i) Female condoms</li> <li>j) Diaphragm</li> <li>k) Foam/Jelly</li> <li>l) Male sterilization</li> <li>m) Calendar method/Rhythm</li> <li>n) Withdrawal</li> <li>o) Lactational amenorrhea/ LAM</li> <li>p) Other traditional methods (specify _____) <i>SurveyCTO programming: populate the "other" method mentioned previously)</i></li> </ul> <p><b>[Interviewer: Record all methods mentioned]</b></p> <p><i>SurveyCTO programming: If more than one method is being currently used, record the method that is highest on the list here from top to bottom (A to P). This method should be recorded in the system as the "CURRENT METHOD" for future questions.</i></p>			<p>method currently and skip to 525.</p>																								
524	<p>How long have you been using your [CURRENT METHOD] without stopping?</p> <p>Emergency contraception users: how long have you been using emergency contraception as a method to prevent or delay pregnancy?</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option. For the free response, allow months greater than 12 and convert to years and months automatically</i></p> <p><b>[Interviewer: Wait for a free response from the respondent and record. If the respondent says that she doesn't know, then ask whether it was less than 6 months, 6-12 months or more than 12 months. If she still does not know, then record "don't know"]</b></p>	<p><b>524a Number of months</b> Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p><input type="text"/></p> <p><b>524b Number of years</b> Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p><input type="text"/></p> <table border="1"> <tr> <td>Less than 6 months</td> <td>1</td> </tr> <tr> <td>6 months to 12 months</td> <td>2</td> </tr> <tr> <td>More than 12 months</td> <td>3</td> </tr> <tr> <td>Don't know/ Not sure/ Don't remember</td> <td>88</td> </tr> <tr> <td>No response</td> <td>99</td> </tr> </table>	Less than 6 months	1	6 months to 12 months	2	More than 12 months	3	Don't know/ Not sure/ Don't remember	88	No response	99	<p><input type="text"/></p> <p><input type="text"/></p>	<p><b>Skip to 603 in Section 6 for participants with partner</b></p> <p><b>Skip to 605 for participants with no partner</b></p> <p><i>SurveyCTO Programming: continue to 525 if CURRENT METHOD is m) - p) in Q523 but respondent has used any method in a) - l) in 520</i></p>														
Less than 6 months	1																											
6 months to 12 months	2																											
More than 12 months	3																											
Don't know/ Not sure/ Don't remember	88																											
No response	99																											
525	<p><i>SurveyCTO Programming: for women who have used a method in the past 12 months but not currently using a method and for women who are currently using only a traditional method (including calendar method/rhythm, withdrawal, and lactational amenorrhea) but used a modern method previously in the last 12 months.</i></p> <p><b>FOR RESPONDENTS NOT CURRENTLY USING A METHOD:</b></p>	<table border="1"> <tr> <td>Injectables</td> <td>1</td> </tr> <tr> <td>Implant</td> <td>2</td> </tr> <tr> <td>Oral contraceptive pills</td> <td>3</td> </tr> <tr> <td>IUD/ Copper T</td> <td>4</td> </tr> <tr> <td>Female sterilization</td> <td>5</td> </tr> <tr> <td>Emergency contraception</td> <td>6</td> </tr> <tr> <td>Standard days/cycle beads</td> <td>7</td> </tr> <tr> <td>Male condoms</td> <td>8</td> </tr> <tr> <td>Female condoms</td> <td>9</td> </tr> <tr> <td>Diaphragm</td> <td>10</td> </tr> <tr> <td>Foam/Jelly</td> <td>11</td> </tr> <tr> <td>Male sterilization</td> <td>12</td> </tr> </table>	Injectables	1	Implant	2	Oral contraceptive pills	3	IUD/ Copper T	4	Female sterilization	5	Emergency contraception	6	Standard days/cycle beads	7	Male condoms	8	Female condoms	9	Diaphragm	10	Foam/Jelly	11	Male sterilization	12	<p><b>Skip to 603</b></p> <p><b>Skip to 601v</b></p> <p><b>Skip to 605</b></p>	
Injectables	1																											
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Male sterilization	12																											

	<p>Which method was the final one that you used before stopping?</p> <p><b>PROBE:</b> I will mention all of the methods that you said you have used in the last 12 months and you can tell me which one of them you used last. If you used more than one at the same time, you can tell me.</p> <p><b>FOR RESPONDENTS CURRENTLY USING A TRADITIONAL METHOD ONLY:</b></p> <p>Which of the following methods did you use last before switching to your current method?</p> <p><b>PROBE:</b> I want to know which modern method(s) you used last before switching to your current method(s). I will mention all of the modern methods that you said you have used in the last 12 months and you can tell me which one of them you used last. If you used more than one at the same time, you can tell me.</p> <p><i>SurveyCTO programming: only methods used in last 12 months should show up here for the probe. If the respondent used both modern and traditional methods in the past 12 months OR is currently using traditional methods but also used at least one modern method in past 12 months, then only the modern methods used in past 12 months should show up here. If the respondent used only traditional methods in past 12 months, then those traditional methods should show up here. After the respondent answers, if more than one method was used at the same time, record the method that is highest on the list here from top to bottom (1 to 96). This method should be saved in the system as the "PREVIOUS METHOD" for future questions.</i></p> <p><b>IMPORTANT NOTE:</b> respondents who are currently using a traditional method but have used a modern method in the last 12 months will be assigned both a "CURRENT METHOD" (which will be a traditional method) in Q523 and a "PREVIOUS METHOD" (which will be a modern method) in this question. For these respondents, all future questions should be about the PREVIOUS METHOD.</p>	<table border="1"> <tr><td>Calendar method/Rhythm</td><td>13</td></tr> <tr><td>Withdrawal</td><td>14</td></tr> <tr><td>Lactational amenorrhea/ LAM</td><td>15</td></tr> <tr><td>Other (specify _____)</td><td>96</td></tr> <tr><td>Don't know</td><td>88</td></tr> <tr><td>No response</td><td>99</td></tr> </table>	Calendar method/Rhythm	13	Withdrawal	14	Lactational amenorrhea/ LAM	15	Other (specify _____)	96	Don't know	88	No response	99		<p><b>Assume not using a method currently. Skip to 602v in Section 6</b></p>		
Calendar method/Rhythm	13																	
Withdrawal	14																	
Lactational amenorrhea/ LAM	15																	
Other (specify _____)	96																	
Don't know	88																	
No response	99																	
526	<p><i>SurveyCTO Programming: For those whose PREVIOUS METHOD is sterilization, this question is not relevant.</i></p> <p>For how long did you use [PREVIOUS METHOD] before stopping?</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option. For the free response, allow months greater than 12 and convert to years and months automatically</i></p> <p><i>[Interviewer: Wait for a free response from the respondent and record. If the respondent says that she doesn't know, then ask whether it was less than 6 months, 6-12 months or more than 12</i></p>	<table border="1"> <tr> <td><b>526a Number of months</b> <i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i></td> <td><input type="text"/></td> </tr> <tr> <td><b>526b Number of years</b> <i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i></td> <td><input type="text"/></td> </tr> <tr><td>Less than 6 months</td><td>1</td></tr> <tr><td>6 months to 12 months</td><td>2</td></tr> <tr><td>More than 12 months</td><td>3</td></tr> <tr><td>Don't know/ Not sure/ Don't remember</td><td>88</td></tr> <tr><td>no response</td><td>99</td></tr> </table>	<b>526a Number of months</b> <i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i>	<input type="text"/>	<b>526b Number of years</b> <i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i>	<input type="text"/>	Less than 6 months	1	6 months to 12 months	2	More than 12 months	3	Don't know/ Not sure/ Don't remember	88	no response	99		
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More than 12 months	3																	
Don't know/ Not sure/ Don't remember	88																	
no response	99																	

	<i>months. If she still does not know, then record "don't know"]</i>			
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**SECTION 6: FACTORS INFLUENCING FAMILY PLANNING USE AND METHOD CHOICE**

Now I would like to ask you about different things that may affect your choice around using family planning and which family planning methods to use. Again, I want to remind you that you do not have to answer questions that you are not comfortable with.

Q. no	Question	Responses	Response Codes	Skip
601v	What is the main reason you stopped using [PREVIOUS METHOD]?  <i>[Interviewer: Record response verbatim]</i>	[Capture verbatim response]	[ ]	
601	What is the main reason you stopped using [PREVIOUS METHOD]?  <i>[Interviewer: select a response category that best corresponds with the verbatim response given by the respondent Mark only one answer]</i>	No sex/ infrequent sex/ partner away Became pregnant while using Wanted to become pregnant Husband/ partner disapproved Others disapproved Wanted more effective method No method available/ preferred method not available Method stocked out Experienced side effects/ Fear of side effects Lack of access/ too far Costs too much Inconvenient to use Up to God/ Fatalistic Difficult to get pregnant/ menopausal Affects fertility Other: Don't know / Don't remember No response	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 96 88 99	
602v	<i>SurveyCTO programming: Only ask if not currently pregnant and not currently using a method</i>  You said that you are not currently using a method to prevent pregnancy. Why is that?  <i>[Interviewer: record the first response verbatim and ask for other reasons and record any further responses given verbatim]</i>  <b>PROBE:</b> Any other reason?	[Capture verbatim response]	[ ]	
602	You said that you are not currently using a method to prevent pregnancy. Why is that?      <i>[Interviewer: select one or more response categories that best correspond/s with the verbatim response/s]</i>	Not married Want to get pregnant No sex/ infrequent sex/ partner away Became pregnant while using Husband/ partner disapproved Others disapproved Breastfeeding	1 2 3 4 5 6 7	<b>Skip to Section 11 if respondent has not used a method in last 12 months. Otherwise, Continue to 603</b>  <b>If PREVIOUS METHOD is male</b>

	<i>given by the respondent. Seek clarification from respondent if you need to.]</i>	Knows no method	8	<b>condom, then skip to 605.</b>
		Knows no source	8	
		No method available	10	
		Method stocked out	11	
		Preferred method not available	12	
		Lack of access/ too far	13	
		Costs too much	14	
		Experienced side effects/ fear of side effects	15	
		Inconvenient to use	16	
		Affects fertility	17	
		Up to God/ Fatalistic	18	
		Religious prohibition	19	
		Difficult to get pregnant/ menopausal/ hysterectomy	20	
		Other: _____(Specify)	96	
		Don't know	88	
		No response	99	
603	<b>SurveyCTO programming: For respondents who report having a partner. If respondent has no partner go to 605</b>  <b>Current users:</b> Does your husband/partner know that you are using [CURRENT METHOD]?  <b>Previous users:</b> Did your husband/partner know that you used [PREVIOUS METHOD]?	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
604	<b>SurveyCTO programming: For respondents who report having a partner AND who have used a method other than male condoms or male sterilization in the last 12 months</b>  Before you started using your [CURRENT METHOD/ PREVIOUS METHOD] for the first time, did you discuss the decision to delay or avoid pregnancy with your husband/partner?	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
605	Before you started using your [CURRENT/ PREVIOUS METHOD] for the first time, did anyone recommend it to you?	Yes	1	<b>Skip to Section 7.</b>  <b>If male sterilization is the last method used, skip to Section 11</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
606	Who recommended [CURRENT/ PREVIOUS METHOD] to you?  <i>[Interviewer: select all responses]</i>	Husband/Partner	1	<b>If male sterilization is the last method used, skip to Section 11</b>
		Parent	2	
		In-law	3	
		Sibling	4	
		Friend	5	
		Neighbor	6	
		Co-worker	7	
		Doctor/Health staff	8	
		CHW	9	
		No one	10	
		Other: _____(Specify)	96	
		Don't know/ Don't remember	88	
		No response	99	

**SECTION 7. SATISFACTION WITH SERVICE AND WITH PROVIDER DURING LAST OUTLET VISIT**

Now, I would like to ask you questions about the last time you went to get a family planning method or service. You may not know or not remember answers to some of the questions I will ask you and this is OK. You can tell me when you don't know or don't remember the information that I am asking about. You can also tell me when you don't feel comfortable answering any question.

*SurveyCTO Programming: this section and the subsequent sections (8-10) are for respondents who have used FP in the last 12 months, and specifically, have used only modern FP methods which require a visit to a facility or CHW. Exclude those who have used/ are using methods which can't be obtained from a facility/CHW (i.e., lactational amenorrhea, Calendar method/ rhythm, withdrawal, and other traditional methods) and route them to Section 11.*

Q. no	Question	Responses	Response Codes	Skip
701_1	<p>What is most important to you when deciding where to get your FP methods from?</p> <p><b>PROBE:</b> I am looking for only one response.</p> <p><i>[Interviewer: do not read options.]</i></p>	Recommended by family/friend	1	
		My family/friends go there	2	
		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	
		My preferred method is usually in stock/ not stocked out	11	
		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	
		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	
		I can trust the quality of the products-The products available are not expired or counterfeit	17	
		Other <i>(Specify _____)</i>	96	
No response	99			
No other reason	95	<b>Skip to 702</b>		
701_2	<p>What is the second most important factor, if any?</p> <p><i>Interviewer: do not read options.</i></p>	Recommended by family/friend	1	
		My family/friends go there	2	



		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	
		My preferred method is usually in stock/ not stocked out	11	
		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	
		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	
		I can trust the quality of the products-The products available are not expired or counterfeit	17	
		Other (Specify_____)	96	
		No response	99	
		No other reason	95	<b>Skip to 702</b>
<b>701_3</b>	What is the third most important factor, if any?  <i>Interviewer: do not read options.</i>	Recommended by family/friend	1	
		My family/friends go there	2	
		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	

		My preferred method is usually in stock/ not stocked out	11	
		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	
		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	
		I can trust the quality of the products-The products available are not expired or counterfeit	17	
		Other (Specify _____)	96	
		No response	99	
		No other reason	95	
702	<p>Think about when you last obtained a new supply of your [CURRENT METHOD/ PREVIOUS METHOD]. From where did you obtain the supply at that time?</p> <p><b>PROBE:</b> This is the last time when you got the method. It could be a resupply of the method or the very first time you got the method, if you have not yet received a resupply. Think about whether you went to get the method yourself or someone else got it for you.</p> <p><b>[Interviewer: Do not read response options. Wait for a free response from the respondent and then choose the most appropriate one from the response options. Seek clarification where necessary. Only select “A health facility/outlet” if the respondent herself visited the facility or outlet. If the respondent indicates that a friend obtained it for her from a facility or outlet, the correct response option is “friend/family” not “A health facility/outlet”]</b></p>	<p>Obtained it herself from a health facility/outlet</p> <p>A CHW</p> <p>Friend/family</p> <p>Boyfriend/ husband/ partner</p> <p>A mobile outreach event/ provider</p> <p>Other (Specify _____)</p> <p>Don't know/ don't remember</p> <p>No response</p>	<p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>96</p> <p>88</p> <p>99</p>	
703	<p>How long ago did you obtain this supply of your [CURRENT METHOD/ PREVIOUS METHOD]?</p> <p><b>[Interviewer: wait for a free response from the respondent. Record this and then categorize into less than 12 months or more than 12 months. If the respondent says that she doesn't know, then ask whether it was less than 12 months or more than 12 months. If she still does not know, then record “don't know”]</b></p> <p><b>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option.</b></p>	<p><b>703a Number of months</b> Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p><b>703b Number of years</b> Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p>12 months ago or less</p>	<p><input type="text"/></p> <p><input type="text"/></p> <p>1</p>	<p><b>Continue to 704 if obtained last supply from a health facility/outlet/ pharmacy</b></p> <p><b>Skip to 705 if obtained last</b></p>

				supply from a CHW  Skip to 914 if obtained last supply from any source other than an outlet/facility or CHW.
		More than 12 months ago	2	Skip to 914.
		Don't know/ Don't remember	88	
		No response	99	
704	What type of facility did you visit to get your supply of [CURRENT METHOD/ PREVIOUS METHOD] at that time?	Hospital (e.g. county or sub-county hospital, maternity hospital)	1	
		Health center/ Medical center	2	
		Nursing home	3	
		Dispensary	4	
		Medical Clinic/ Consultancy (e.g. FP clinic, MCHFP clinic, RH clinic, HIV clinic)	5	
		Pharmacy/ Chemist	6	
		Youth Friendly center	7	
		Diagnostics lab	8	
		General retailer (Supermarket, Mini-market, provisions store, Kiosk)	9	
		Other (Specify _____ )	96	
		Don't know/ don't remember	88	
		No response	99	
705	<u>Facility respondents:</u> Who owns or runs the facility?  <u>CHW respondents:</u> Whom does the CHW work for?  <b>[Interviewer: Read response options].</b>	Government	1	
		NGO	2	
		Faith-based organization	3	
		Private	4	
		Other (Specify _____ )	96	
		Don't know	88	
		No response	99	
706	<b>SurveyCTO Programming: For respondents whose CURRENT/ PREVIOUS METHOD is an injectable, implant, or IUD</b>  Did this facility/CHW require you to have a prescription for your [CURRENT/ PREVIOUS METHOD] during that visit?  <b>PROBE:</b> A prescription can be a written note from your doctor or nurse specifying which method you are to receive or it could be an FP clinic card or book showing the method you are using.	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
707	Did you know which method you wanted when you went to this facility/CHW?	Yes	1	<b>Continue to 708</b>  <b>Skip to 711. Skip to 712 if ever received female sterilization</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
708		Injectables	1	

	Which method did you want when you went to this facility/CHW?  <i>[Interviewer, don't read methods.]</i>  <i>SurveyCTO Programming: Record this in system as "PREFERRED METHOD"</i>	Implant	2	
		Oral contraceptive pills	3	
		IUD/ Copper T	4	
		Female sterilization	5	
		Emergency contraception	6	
		Standard days/cycle beads	7	
		Male condoms	8	
		Female condoms	9	
		Diaphragm	10	
		Foam/Jelly	11	
		Male sterilization	12	
		Other methods:(Specify_____)	96	
		Don't know	88	<b>Skip to 711. Skip to 712 if ever received female sterilization</b>
		No response	99	
709	During that visit, did you receive the [PREFERRED METHOD] that you wanted?	Yes	1	<b>Skip to 711. Skip to 712 if ever received female sterilization</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	<b>Skip to 711. Skip to 712 if ever received female sterilization</b>
		No response	99	
710	Why weren't you able to get this [PREFERRED METHOD]?	Method out of stock that day	1	<b>Skip to 712 if ever received female sterilization</b>
		Method not offered by provider/facility	2	
		Provider not trained to provide the method	3	
		Equipment for providing the method not available	4	
		Provider recommended a different method	5	
		Was told that I am not eligible for method	6	
		Method too expensive	7	
		Other (Specify_____)	96	
		Don't know	88	
		No response	99	
711	Do you intend to go back to the same facility/CHW the next time you need FP products/services?	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
712	Would you recommend this facility/CHW to your relative or friend?	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	

**SECTION 8. COST OF METHOD/SERVICES RECEIVED AT LAST OUTLET VISIT**

Now, I will ask you about the costs related to getting your [CURRENT METHOD /PREVIOUS METHOD] the last time you obtained a supply of the method. Again, it is OK if you don't remember all the information I am asking you about. You can just tell me that you don't know.

*SurveyCTO Programming: this entire section is for respondents who have used FP in the last 12 months, including female sterilization. This is relevant only for those who have used modern FP methods which require a visit to a facility or CHW. Exclude those who have used/ are using methods which cant be obtained from a facility/CHW such as lactational amenorrhea, Calendar method/ rhythm, Withdrawal, and other methods that are traditional.*

Q. No.	Question	Responses	Response codes	Skip
801	<p>The last time you obtained your [CURRENT METHOD/ PREVIOUS METHOD], did you have to pay anything out of pocket to the facility/CHW?</p> <p><i>[Interviewer: if the respondent obtained product from a different place than where she received service (e.g., in case of injections and insertions), then enter yes if she paid at either place]</i></p>	Yes	1	Skip to 808
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
802	<p>Were there separate fees charged by the facility/CHW for the service and for your method?</p> <p><b>PROBE:</b> Service fees include fees you have to pay in order to be seen by the provider for consultation even if you don't end up getting a method of FP. Product fees include fees for the FP method and any supplies and consumables needed to provide the method, for example, the cost of the injectable and the syringe needed to give you the injection.</p> <p><i>[Interviewer: Even if the respondent obtained a method that is not an injection, insertion, or sterilization, this question is still applicable because consultation or counselling could have happened. Select "no" if no separate fee was paid for consultation/counselling].</i></p> <p><i>[if respondent obtained method from one place and took it to another place for service, then ask her whether she paid a fee at each outlet and enter "yes" if she did.]</i></p>	Yes	1	Skip to 805
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
803	How much did you have to pay out of pocket for FP service fees, if any?	Enter amount greater than zero	[ ]	
		Paid a fee but don't remember amount	111	
		No fee/ Fee waived	000	
		Don't know/ don't remember if I had to pay a fee	888	
		No response	999	
804	How much did you have to pay out of pocket for the method and any supplies used, if any?	Enter amount greater than zero	[ ]	
		Paid a fee but don't remember amount	111	
		No fee/ Fee waived	0	
		Don't know/ don't remember if I had to pay a fee	888	
		No response	999	
805	How much did you have to pay out of pocket <u>in total</u> to the facility/CHW?	Enter amount greater than zero	[ ]	
		Don't remember fee amount	111	

	<b>[Interviewer: If the respondent obtained product from one place and took it to a second place for service, ask her for the total amount paid between the two facilities]</b>	No fee/ fee waived	000	
		Don't know/ Don't remember if I had to pay a fee	888	
		No response	999	
806	Has the amount that you have to pay out of pocket to the facility/CHW in total increased, decreased or stayed the same in the last 12 months?  <b>[Interviewer: If the respondent obtained product from one place and took it to a second place for service, then ask her to think about the total amount paid between the two facilities]</b>	Yes, it decreased	1	
		No, it stayed the same	2	
		Yes, it increased	3	
		Don't know- I have only been to the facility/CHW once in the past 12 months	4	
		Don't know/ Don't remember	88	
		No response	99	
807	<b>SurveyCTO Programming: For respondents who reported paying a fee</b>  Do you think that the total amount you paid to the facility/CHW for your [CURRENT METHOD/ PREVIOUS METHOD] is too high, too low, or just right?	Too low	1	
		Just right	2	
		Too high	3	
		Don't know	88	
		No response	99	
808	Do you know of other facilities in the community where you can get your [CURRENT METHOD/ PREVIOUS METHOD]?	Yes	1	
		No	0	<b>Skip to 810</b>
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
809	<b>SurveyCTO Programming: For respondents who reported paying a fee</b>  How do you think the amount you paid for your [CURRENT METHOD/ PREVIOUS METHOD] compares to what you would have paid at those other facilities at that time?  <b>PROBE: think about the total cost you paid to the facility/CHW, not including the amount you paid for any transportation.</b>  <b>[Interviewer: If respondent obtained product from one place and took it to a second place for service, then ask her to think about the total amount paid between the two facilities ]</b>	Cost is the same	1	
		Cost is lower	2	
		Cost is higher	3	
		Don't know	88	
		No response	99	
810	If the cost of all methods were the same at that facility you visited/ CHW you saw to obtain the last supply of your [CURRENT METHOD/ PREVIOUS METHOD], would you have preferred to use a different method than the one you received at that visit?  <b>PROBE: For example, if the cost of one implant was the same as that for a packet of pills</b>  <b>[Interviewer: If respondent obtained product from one place and took it to a second place for service, then ask her to think about the place where she received the service]</b>	Yes	1	
		No	0	<b>Skip to 812</b>
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
811v	Which method would you have preferred?  <b>[Interviewer: DO NOT READ OPTIONS. Record the verbatim response given by the respondent and then</b>	[Capture initial response verbatim]	[ ]	

	<i>select an appropriate response from the options shown.]</i>			
811	<p>Which method would you have preferred?</p> <p><i>[Interviewer: DO NOT READ OPTIONS. Record the verbatim response given by the respondent and then select an appropriate response from the options shown.]</i></p>	<p>Injectables</p> <p>Implant</p> <p>Oral contraceptive pills</p> <p>IUD/ Copper T</p> <p>Female sterilization</p> <p>Emergency contraception</p> <p>Standard days/cycle beads</p> <p>Male condoms</p> <p>Female condoms</p> <p>Diaphragm</p> <p>Foam/Jelly</p> <p>Male sterilization</p> <p>Other</p> <p>Don't know</p> <p>No response</p>	<p>1</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>6</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>96</p> <p>88</p> <p>99</p>	
812	<p>The last time you obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD], how much did you have to pay out of pocket for transportation to and from the facility?</p> <p><i>[Interviewer: If respondent obtained product from one place and took it to a second place for service, think ask her to think about the total amount paid all together for transportation to/from the two facilities]</i></p>	<p>Enter amount</p> <p>No fee</p> <p>Don't know/ Don't remember</p> <p>No response</p>	<p>[ ]</p> <p>0</p> <p>88</p> <p>99</p>	

**SECTION 9: MATCHING PRIOR FP USE WITH SURVEYED OUTLETS; FACTORS AFFECTING OUTLET CHOICE**

*SurveyCTO Programming: this entire section is for respondents who have used FP in the last 12 months, including female sterilization. Update as of May 21: For all searches below, limit the search options to the county in which the interview is taking place. It is not necessary to give the enumerator the option to change the county being used to limit search results; those questions can be removed.*

Now, I will ask you questions that will help me identify with specific facility you visited or CHW you saw the last time that you got a new supply of your FP method. I will also ask about other facilities near you. The questions being asked are meant to help us learn more about the FP products and services that the facilities provide and about your relationship with these facilities. You don't have to be concerned about giving me information about the facilities because the information is used only for our study and not used for monitoring the facilities. Also, the facilities will not have a way of finding out what you tell us about them.

You said that you last obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD] [XX] months ago

Q. No	Questions	Responses	Response Codes	Skip
901a	<p>At that time, did you obtain this supply from one of the following locations?</p> <p><i>SurveyCTO Programming: Display a list of the Wards where the outlet survey took place within the county where the respondent resides.</i></p> <p><i>[Interviewer: Read out loud each location. Start with the first one and wait for "yes" or "no" from the respondent. If she answers "no" then ask about the next location until you go through the full list. If she says "yes" to any of the locations, then select Yes as the final answer. If she answers "no" to all locations, then select No as the final answer. If she does not answer "yes" to any of the locations but answers "not sure" or "maybe" to at least one, then select "don't know/ not sure/maybe" as the final answer.]</i></p>	[Ward code]	[WARD 1 name] [WARD 2 name] [WARD 3 name] [WARD 4 name] [WARD 5 name]	<b>Continue to 901b</b>
		No	0	<b>Skip to 901e</b>
		Don't know/ Not sure/ Maybe	88	
901b	<p>I will now try to identify which [facility/CHW] you visited at that time.</p> <p>Please tell me the name of the [facility/CHW], if you know it.</p> <p><b>PROBE:</b> This can be the name that the [facility/CHW] is called by community members, even if it is not the real name.</p>	<b>Record response verbatim.</b>	[Text Field]	
		Don't know	88	<b>Skip to 901c for facilities</b>
		No response	99	
901b_lookup	<p><b>Do not read aloud:</b> Facility lookup: Enter a few letters of the facility name that the respondent gave.</p> <p>Hint: If no matches are found, try entering different letters or using different spellings.</p> <p><i>SurveyCTO programming: Limit search on Outlet Name to the State where the interview is being conducted. Also, the fields from the outlet survey data that should be searched include the real name of the outlet AND alternate names of the outlet. Retain text of each lookup attempt in data.</i></p>		[Text Field for Lookup]	
901b_name_facility & 901b_n	<p><i>SurveyCTO programming: Display results from 901b_lookup.</i></p> <p>Is the [facility/CHW] that you visited included in the following list?</p>	<p>[Outlet/CHW name selected from list]</p> <p>[...]</p>	[Outlet/CHW Code of Selected Result recorded]	<i>SurveyCTO: show picture of the selected outlet for confirmation (or</i>



ame_ch w	<p><i>[Interviewer: If outlet names are listed on the screen, ask the question above to the respondent and then read out all name options. If the respondent identifies one of the [outlets/CHWs] on the list as the one they visited, [select the outlet and a picture of the [outlet/CHW] will appear on the next screen/select the CHW and a description of the CHW will appear on the next screen]. If respondent is not sure, select “Don’t know/ not sure” and photos of all [outlets/CHWs] from the list will appear on the next screen.</i></p> <p><i>If no [outlet/CHW] name options are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select “No options found”]</i></p>			<i>description of the CHW) and go to 901b_picture</i>
		Don’t know / Not sure	88	<i>SurveyCTO: show pictures for all resulting outlets (or description of resulting CHW) and proceed to 901b_picture</i>
		No	0	Proceed to 901c
		No response	99	
		No options found	77	
901b_p ics_facil ity	<p><b>Outlet:</b> Is the facility shown in the following list?</p> <p><i>SurveyCTO programming for outlets: [Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture – disregard these.</i></p> <p><i>If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select “No options found”]</i></p>	Yes [for outlet: respondent recognized the picture below]	1	Skip to 902v
		No	0	Proceed to 901c if an outlet
		Not sure / Don’t know	88	
		No options found	77	
		No response	99	
901b_d esc_ch w	<p><b>CHW:</b> Is the CHW described in the following list?</p> <p><i>SurveyCTO programming for CHWs: [Interviewer: Read the description of the CHW aloud and ask the respondent whether it sounds like the one she visited. Do this one at a time for each CHW if there are multiple CHWs. If she recognizes a description, select the description. Some CHWs will not have a description – disregard these.</i></p> <p><i>If no CHW descriptions are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the CHW. If no options with descriptions can be found still, select “No options found”]</i></p>			
901c	<p>Please tell me the name of someone who works at the facility, if you know it.</p> <p><b>PROBE:</b> This can be the name that the person is called by community members, even if it is not their real name.</p>	<b>Record response verbatim</b>	[Text Field]	
		Don’t know	88	Skip to 901d
		No response	99	
901c_lo okup	<p>Do not read aloud: <i>Staff Name Lookup: Enter a few letters of the staff name.</i></p> <p><i>[Interviewer: If no matches are found, try entering different letters or using different spellings.</i></p>		[Text Field for Lookup]	

	<p><i>If respondent provided more than one name, try to search using one name at a time. Enter a few letters or partial names, for each one.]</i></p> <p><i>SurveyCTO programming: Limit search on [Staff Name] to the State where the interview is being conducted. the fields from the outlet survey data that should be searched here include the names of all respondents in the outlet survey, as captured during informed consent process Retain text of each lookup attempt in data.</i></p>			
901c_name	<p><b>SurveyCTO programming: Display results from 901c_lookup.</b></p> <p>Is the staff member at the facility you visited included in the following list?</p> <p><b>[Interviewer: Read all responses. If the respondent identifies one of the names on the list as belonging to the outlet visited, then select the outlet. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed after the first search or the respondent does not confirm a name match, ask for another staff name and search again until the respondent has no other names to offer. Consider searching different spellings for each name given.</b></p> <p><b>If no name options are listed on the screen from all of the searches, select "No options found"]</b></p>	<p>Yes [staff name selected from list]</p> <p>[...]</p>	[Outlet Code of Selected Result recorded]	<p><b>SurveyCTO: show picture of selected outlet corresponding to staff name and proceed to 901c_picture</b></p>
		Don't know	88	<p><b>SurveyCTO: show pictures of outlets corresponding to all resulting staff name and proceed to 901c_picture</b></p>
		No	0	Skip to 901d
		No response	99	
		No options found	77	
901c_picture a-b	<p>Is the facility shown in the following list?</p> <p><b>[Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture - disregard these.</b></p> <p><b>If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of staff. If no options can be found still, select "No options found"]</b></p>	<p>Yes (respondent recognizes the picture below)</p> <p>No</p> <p>Not sure / Don't know</p> <p>No options found</p>	[Outlet Code of Selected Result recorded]	Skip to 901d
		No	0	
		Not sure / Don't know	88	
		No options found	77	
		No Response	99	
901c_position	<p>What position does [selected name from 901c_name] hold at this facility?</p>	<p>Record Response</p> <p>Don't know</p> <p>No response</p>	[Text Field]	All Skip to 902v
901d_facility	<p><b>Outlets:</b> Please tell me where the facility is located, if you know.</p>	<p><b>Record response verbatim.</b></p>	[Text Field]	Continue to 901d_lookup
901d_chw	<p><b>CHWs:</b> Please tell me where the CHW provides services in the community</p>			
	<p><b>PROBE:</b> Please tell me the name of the village, community or neighbourhood. You can also tell me the name of a market, a central business State (CBD), or a town centre. If you know the address or the street name please tell me what it is. I would also like to know whether it is located near a landmark, or any other common way of describing [where that particular facility is located/where the CHW provides services]</p>			
		Don't know	88	Skip to 902v
		No response	99	

	<i>[Interviewer: Record all of the information verbatim. You may collect more than one location information from the respondent. Begin your search using lower level location information such as address or street and progress up to village/estate. If the respondent only gives you a village /community name, probe to see if she can provide the name of a smaller area such as a street or landmark.]</i>			
901d_lookup	<p><b>Do not read aloud:</b> Location Lookup: Enter a few letters of the location information provided. If no matches are found, try entering different letters or using different spellings.</p> <p><i>[Interviewer: If respondent provided more than one kind of location information, search using one piece of information at a time. Search using common terms that are likely to be unique, such as village/estate name, road name, etc. Enter a few letters or partial phrases for each one.]</i></p> <p><i>SurveyCTO programming: Limit search on [Outlet Location] to the State where the interview is being conducted. Retain text of each lookup attempt in data.</i></p>		Enter 99 if location information is too broad or returns too many results (such as Ward name, State name, generic location like "mall")	Skip to 902v
901d_name_facility	<p><i>SurveyCTO programming: Display results from 901d_lookup.</i></p> <p>Is the location included in the following list?</p>	Yes [location name selected from list]  [...]	[Outlet Code of Selected Result]	<i>SurveyCTO: show picture of all outlets/CHW in the selected location and proceed to 901d_picture</i>
901d_name_chw	<p><i>[Interviewer: If locations are listed on the screen, ask the following question to the respondent and then read out all options. If the respondent identifies one of the locations on the list as belonging to the [outlet/CHW] last visited, then select the location and a [picture of the outlet/description of the CHW] will appear on the next screen. If respondent is not sure, select "Don't know/not sure" and photos of all outlets from the list will appear on the next screen.</i></p> <p><i>If no location options are listed, try searching a different way on previous screen. If no options are listed on the screen after all searches, select "No options found".]</i></p>	Not sure/ Don't know	88	<i>SurveyCTO: show pictures of all outlets/CHWs in the locations that show up. and proceed to 901d_picture</i>
		No	0	Skip to 902
		No options found	77	
		No response	99	
901d_pics_facility	<p><b>Outlets:</b> Is the facility shown in the following list?</p> <p><i>SurveyCTO programming for outlets: [Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture - disregard these.</i></p>	Yes (respondent recognizes the picture below)	[Outlet Code of Selected Result recorded]	All skip to 902
		No	0	
		Not sure / Don't know	88	
		No options found	77	

901d_d esc_ch w	<p>If no outlet pictures are listed, consider searching a different way on previous screen. If no options can be found still, select “No options found”]</p> <p>Is the CHW described in the following list?</p> <p><b>SurveyCTO programming for CHWs:</b>  <b>[Interviewer: read aloud all of the CHW descriptions that appear on the screen and ask the respondent whether one of them sounds like the CHW she visited. Do this one at a time for each CHW if there are multiple CHWs. If she recognizes a description, select the description. Some CHWs will not have a description - disregard these.</b></p> <p><b>If no CHW descriptions are listed, consider searching a different way on previous screen. If no options can be found still, select “No options found”]</b></p>	No response	99	
901e	<p>Where did you go the last time that you obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD]?</p> <p><b>PROBE:</b> I am looking for the location of the [facility/CHW]. Please give me as many of these details about the place as you can remember. First tell me the name of the State, LGA, Ward and village or community. Then tell me the name of the neighbourhood, market, town center or central business District (CBD). If you know the address or the street name please also tell me this.</p> <p><b>[Interviewer, please enter the response verbatim and in entirety. Probe for additional information as necessary.]</b></p>	Capture Verbatim response	[____]	
		Don't know/ don't remember	88	
		Refused/ No response	99	
901f	<p>Please tell me the name of the outlet that you went to, if you know it.</p> <p><b>[Interviewer, please enter the response verbatim]</b></p>	Capture Verbatim response		
		Don't know/ don't remember	88	
		Refused/ no response	99	
902_1	<p>Why did you go to this facility/ CHW for your [CURRENT METHOD/ PREVIOUS METHOD] the last time?</p> <p><b>PROBE:</b> I am looking for only one response.</p> <p><b>[Interviewer: do not read options]</b></p>	Recommended to me by family/friend	1	
		My family/friends go there	2	
		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	
		My preferred method is usually in stock/ not stocked out	11	

		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	
		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	
		I can trust the quality of the products-the products available are not expired or counterfeit	17	
		Other (Specify): _____	96	
		Don't know/ don't remember	88	
		No response	99	
		No other reason	95	<b>Skip to 903</b>
902_2	What is the second most important reason, if any?  <i>[Interviewer: do not read options.]</i>	Recommended to me by family/friend	1	
		My family/friends go there	2	
		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	
		My preferred method is usually in stock/ not stocked out	11	
		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	

		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	
		I can trust the quality of the products-the products available are not expired or counterfeit	17	
		Other (Specify): _____	96	
		Don't know/ don't remember	88	
		No response	99	
		No other reason	95	<b>Skip to 903</b>
902_3	What is the third most important reason, if any?  <i>[Interviewer: do not read options.]</i>	Recommended to me by family/friend	1	
		My family/friends go there	2	
		My neighbors go there	3	
		It is a short distance/easy to travel to from my home	4	
		The location is safe	5	
		It is near/on the way to my workplace	6	
		No need to travel/ convenience of home visit by a CHW	7	
		The provider/service there is satisfactory to me	8	
		I can get my preferred method without being recommended a different method by the provider	9	
		my preferred method is available/ offered	10	
		My preferred method is usually in stock/ not stocked out	11	
		There is a trained provider available to provide my preferred service	12	
		There is a wide variety of FP methods that I can choose from	13	
		There is adequate privacy	14	
		The cost of product/services is more affordable than at other places	15	
		The hours of operation of the outlet/provider are convenient	16	

		I can trust the quality of the products-the products available are not expired or counterfeit	17	
		Other (Specify): _____	96	
		Don't know/ Don't remember	88	
		No response	99	
		No other reason	95	
903	For what purpose other than family planning have you visited this facility/CHW in the past?  <b>[Interviewer: Select all that apply]</b>	For health products or services (specify _____)	1	
		For non-health products or services (specify _____)	2	
		No other purpose- I only visit for FP products or services	3	<b>Skip to 905</b>
		Don't know	88	
		No response	99	
904	How long have you been going to this facility/CHW for other products or services other than family planning?  <i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option. For the free response, allow months greater than 12 and convert to years and months automatically</i>  <b>[Interviewer: wait for a free response from the respondent. Record this and then categorize into less than 12 months or more than 12 months. If the respondent says that she doesn't know, then ask whether it was less than 12 months or more than 12 months. If she still does not know, then record "don't know". If the respondent has only gone to the facility once, record the number of months/years since she first went to the facility]</b>	<b>904a. Months</b> Enter '88' for Don't know / Not sure / Don't remember "99" for No response	[ ]	
		<b>904b. Years</b> Enter '88' for Don't know / Not sure / Don't remember or '99' for No response	[ ]	
		Less than 6 months	1	
		6 months to 12 months	2	
		More than 12 months	3	
		Don't know/ don't remember	88	
		No response	99	
905	How long have you been obtaining FP products/services from this facility/CHW?  <b>PROBE:</b> including visits where you only received information or advise about family planning  <i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option. For the free response, allow months greater than 12 and convert to years and months automatically</i>  <b>[Interviewer: Wait for a free response from the respondent and record. If the respondent says that she doesn't know, then ask whether it was less than 6 months, 6-12 months or more than 12 months. If she still does not know, then record "don't know"]</b>	<b>905a Months</b> Enter '88' for Don't know / Not sure / Don't remember '99' for No response	[ ]	
		<b>905b Years</b> Enter '88' for Don't know / Not sure / Don't remember '99' for No response	[ ]	
		Less than 6 months	1	
		6 months to 12 months	2	
		More than 12 months	3	
		Don't know/ don't remember	88	
		No response	99	
906	How many times have you visited this facility/CHW in the past 12 months for family planning services or products?  <b>PROBE:</b> including visits where you only received information or advise about family planning	906a. Enter number from zero	[ ]	
		1-2 times	1	

	<p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option.</i></p> <p><i>[Interviewer: wait for a free response from the respondent and record this. If the respondent says that she doesn't know, then ask whether it was less 1-2 times, 3-4 times, or 5 or more times. If she still does not know, then record "don't know"]</i></p>	3-4 times	2	
		5 times or more	3	
		Don't know/ Don't remember	88	
		No response	99	
907	Does this facility/CHW usually offer other FP products and services besides your [CURRENT METHOD/ PREVIOUS METHOD]?	Yes	1	<p><b>Skip to 909 if Outlet client</b></p> <p><b>Skip to 914 if CHW client and used EC in past 12 months</b></p> <p><b>Skip to 929 if CHW client and DID NOT use EC in past 12 months</b></p>
		No	0	
		Don't know/Not sure/ Don't remember	88	
		No response	99	
908	<p>Please tell me which FP products and services are usually offered by this facility/CHW</p> <p><b>PROBE: I will name each method and you tell me whether it is offered. You can also tell me if you don't know whether the method is offered.</b></p> <p>a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization</p> <p><i>[Interviewer, select "don't know/ don't remember" if respondent says "I think so".]</i></p>	Yes	1	<p><b>CHW clients skip to 914 if used EC within the last 12 months. Otherwise, skip to 929</b></p>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
908_2	<p>Is this facility located near a place that you go to often? Is it near your home, near your job, on the way to or from your job, near another place, or none of the above?</p> <p><i>[Interviewer: if respondent indicates that it is near another place that she frequents often other than work or home, please ask her to specify]</i></p>	Near my home	1	
		Near my job	2	
		On the way to/from my job	3	
		Other (specify _____)	96	
		Don't know/ don't remember	88	
		No response	99	
909	The last time you visited this facility, how did you travel there?	I walked	1	
		I rode a bicycle	2	
		I took a paid taxi/bus/motorcycle	3	
		I drove a car/ ride a motorcycle	4	



		I got a car/motorcycle ride from my friend/neighbor/relative	5	
		Don't remember	88	
		No response	99	
910	From where did you travel to this facility?	Home	1	
		Work	2	
		Other (Specify _____)	96	
		Don't remember	88	
		No response	99	
911	How long did it take you to travel to the facility?  <i>SurveyCTO programming: allow for recording the number of minutes and/or hours that the respondent gives and then recalculate into minutes</i>  <i>[Interviewer: Enter the number of hours and or minutes.]</i>	<b>911a. Number of minutes</b> Enter 0 if an exact number of hours (e.g. 1 hour and 0 minutes). Enter '88' if Don't remember' or '99' for No response	[ ]	
		<b>911b. Number of hours</b> Enter 0 if less than 1 hour. Enter '88' if Don't remember or '99' for No response	[ ]	
		Don't remember	88	
		No response	99	
912	How do you feel about the amount of time it took you to travel to the facility?	It's too short	1	<b>Continue to 913 if currently using FP.</b>  <b>Skip to 914 if not currently using FP but used EC in last 12 months. Otherwise, skip to 921 if no EC use reported in last 12 months.</b>
		It's okay/ just right	2	
		It's too long	3	
		Don't know	88	
		No response	99	
913	<i>SurveyCTO Programing: For those currently using a method</i>  Is there another facility that you would prefer to go to get a resupply of your [CURRENT METHOD]?	Yes	1	<b>For those who used emergency Contraception in last 12 months, continue to 914. Otherwise, skip to 921.</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	

**Emergency Contraceptive use patterns and source outlet**

SurveyCTO programming: For everyone reporting EC use in the last 12 months.

<p>914</p>	<p>How many times in the last 12 months did you use EC?</p> <p>[PROBE: Emergency contraception includes pills such as Postinor, postpill, Ecee, Choice-72, and Levo-72]</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option.</i></p> <p><i>[Interviewer: wait for a free response from the respondent and record this. If the respondent says that she doesn't know, then ask whether it was less 1-2 times, 3-4 times, or 5 or more times. If she still does not know, then record "don't know"]</i></p>	<p>914a. Enter number from 0</p> <p><i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i></p>	<table border="1"> <tr> <td><input type="text"/></td> </tr> <tr> <td>1-2 times</td> <td>1</td> </tr> <tr> <td>3-4 times</td> <td>2</td> </tr> <tr> <td>5 times or more</td> <td>3</td> </tr> <tr> <td>Don't know/ Don't remember</td> <td>88</td> </tr> <tr> <td>No response</td> <td>99</td> </tr> </table>	<input type="text"/>	1-2 times	1	3-4 times	2	5 times or more	3	Don't know/ Don't remember	88	No response	99	<p>If respondent says that she did not use EC in the last 12 months AND she obtained her last method from any source other than a CHW, then skip to 921.</p> <p>if she says that she did not use EC in the last 12 months AND she obtained last method from a CHW, skip to 929.</p>
<input type="text"/>															
1-2 times	1														
3-4 times	2														
5 times or more	3														
Don't know/ Don't remember	88														
No response	99														
<p>915</p>	<p>How long ago did you last use EC?</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option. For the free response, allow months greater than 12 and convert to years and months automatically</i></p> <p><i>[Interviewer: wait for a free response from the respondent. Record this and then categorize into one of the time intervals shown. If the respondent says that she doesn't know, then ask whether it was less than 3 months, 3-6 months, or 6-12 months ago. If she still does not know, then record "don't know"]</i></p>	<p>915a. Enter weeks</p> <p><i>Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</i></p>	<table border="1"> <tr> <td><input type="text"/></td> </tr> </table>	<input type="text"/>	<p>Continue to 916 EXCEPT if [CURRENT METHOD/ PREVIOUS METHOD] is EC.</p> <p>if [CURRENT METHOD/ PREVIOUS METHOD] is EC, then skip to 921 if obtained last supply from a facility or skip to 929 if obtained last supply from a CHW.</p>										
<input type="text"/>															
<p>916</p>	<p>The last time that you used EC, where did you get it from?</p> <p><i>[Interviewer: wait for the respondent to respond and then present the response options]</i></p>	<p>Obtained it herself from an outlet</p> <p>A CHW visited me/ my community</p> <p>A friend/ family obtained it for me</p> <p>My boyfriend/ husband/ partner obtained it for me</p> <p>I obtained it from a mobile outreach event/ provider</p> <p>Other (Specify_____)</p> <p>Don't know/ Don't remember</p> <p>No response</p>	<table border="1"> <tr> <td>1</td> </tr> <tr> <td>2</td> </tr> <tr> <td>3</td> </tr> <tr> <td>4</td> </tr> <tr> <td>5</td> </tr> <tr> <td>96</td> </tr> <tr> <td>88</td> </tr> <tr> <td>99</td> </tr> </table>	1	2	3	4	5	96	88	99	<p>Continue to 917</p> <p>Skip to 918</p>			
1															
2															
3															
4															
5															
96															
88															
99															
<p>917</p>	<p>What type of facility did you go to?</p>	<p>Hospital (e.g. county or sub-county hospital, maternity hospital)</p> <p>Health center/ Medical center</p> <p>Nursing home</p>	<table border="1"> <tr> <td>1</td> </tr> <tr> <td>2</td> </tr> <tr> <td>3</td> </tr> </table>	1	2	3									
1															
2															
3															

		Dispensary	4	
		Medical Clinic/ Consultancy (e.g. FP clinic, MCHFP clinic, RH clinic, HIV clinic)	5	
		Pharmacy/ Chemist	6	
		Youth Friendly center	7	
		Diagnostics lab	8	
		General retailer (Supermarket, Mini- market, provisions store, Kiosk)	9	
		Other (Specify_____)	96	
		Don't know/ don't remember	88	
		No response	99	
918	The last time that you obtained emergency contraception, did you go to the same facility/CHW where you obtained the last supply of your [CURRENT METHOD/ PREVIOUS METHOD] or to a different one?	Same facility/ CHW	1	<b>All continue to 919</b>
		Different facility/ CHW	0	
		Don't know/ Don't remember	88	
		No response	99	
919	<b>SurveyCTO Programming: for respondents that reported in 908 that the last facility visited offers EC</b>  Would you go to the facility where you obtained your [CURRENT METHOD/ PREVIOUS METHOD] the next time you need a supply of emergency contraception?	Yes	1	<b>Skip to 921 if respondent received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a facility.</b>  <b>If received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a CHW, skip to 929.</b>
		No	0	<b>Continue to 920</b>
		Don't know/ Not sure/ Don't remember	88	<b>Skip to 921 if respondent received last supply OF CURREN TMETHOD/ PREVIOUS METHOD from a facility.</b>  <b>If received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a CHW, skip to 929.</b>
		No response	99	

920	Why would you not go to the facility where you obtained your [CURRENT METHOD/ PREVIOUS METHOD]?	That outlet/CHW does not offer EC/ I don't know if the outlet/CHW offers EC	1	<b>Continue to 921 for respondents who received their last FP supply from a source other than a CHW</b>
		I was not satisfied with the provider/service there	2	
		EC was stocked out at that facility/ CHW	3	
		The provider at that facility/ CHW refused/refuses to provide EC to me	4	
		The cost of EC is higher there than other places	5	
		I like to obtain EC from a separate place than where I obtain other method	6	
		Other: (Specify _____)	96	
		Don't know	88	
		No response	99	

### Knowledge of Community Health Worker presence in the community

SurveyCTO programming: ask only of women who didn't obtain their CURRENT METHOD/ PREVIOUS METHOD method from a CHW

921	Is there a community health worker who visits women in their homes in this community to provide FP information, methods and services?	Yes	1	<b>Skip to 928</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
922	Have you ever received family planning information, products or services from this CHW?  <b>PROBE:</b> include visits where you only received information or advise about family planning	Yes	1	<b>Continue to 923</b>
		No	0	<b>Skip to 924</b>
		Don't know/ Not sure/ Don't remember	88	<b>Skip to 924</b>
		No response	99	
923	Did you receive family planning information, products or services from this CHW in the last 12 months?  <b>PROBE:</b> including visits where you only received information or advise about family planning	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
924	Do you know which FP products and services this CHW usually offers?	Yes	1	<b>Skip to 926</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
925	Please tell me which methods and services are usually offered by this CHW  <b>PROBE:</b> I will name each method and you tell me whether it is offered. If you don't know whether the method if offered, you can say so.  a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception	Yes	1	<b>If respondent mentions that [CURRENT METHOD/PREVIOUS METHOD] is available through this CHW, then continue to 926. Otherwise, skip to 928 if</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	

	<p>g) Standard days/cycle beads</p> <p>h) Male condoms</p> <p>i) Female condoms</p> <p>j) Diaphragm</p> <p>k) Foam/Jelly</p> <p>l) Male sterilization</p>	No response	99	she obtained her last supply from an outlet/facility and skip to 929 if she obtained her last supply from a source other than an outlet/facility.
926	Would you want to go to this CHW the next time you need a new supply of your [CURRENT METHOD]?	Yes	1	Skip to 928 if obtained last supply of current/previous method from an outlet/facility. Skip to 929 if obtained last supply of current/previous method from a source other than an outlet/facility.
		No	0	Continue to 927
		Don't know/ Not sure/ Don't remember	88	Skip to 928 if obtained last supply of current/previous method from an outlet/facility. Skip to 929 if obtained last supply of current/previous method from a source other than an outlet/facility
		No response	99	
927	Why would you not want to go to this CHW the next time you need a new supply of your [CURRENT METHOD]?	Not recommended by family/friend	1	Continue to 928 if respondent obtained last supply of current/previous method from an outlet/facility.
		My family/friends do not go to her/him for FP	2	
		I am not satisfied with the CHW	3	
		The CHW does not offer my preferred FP method/service	4	
		My preferred method was stocked out	5	Skip to 929 if respondent obtained last supply of current/previous method from a source other than an outlet/facility
		The CHW lacks equipment to provide my preferred method	6	
		I do not want my husband/partner neighbours/family/friends seeing a CHW coming to/ into my home (not private)	7	
		The cost of product/services is higher than other places	8	

		I have never gone to her before/ I like to stick to the place I usually go	9	
		It is more convenient to go somewhere near/ on the way to my workplace	10	
		I trust my current provider/ outlet	11	
		The CHW provides expired or counterfeit products	12	
		Other:(Specify _____)	96	
		No response	99	

**Identification of closest facility which offers any family planning products/services and one which offers the respondents' current or previous method**

I will now ask you about the closest facility to your home which offers family planning.

928	Is the facility that you went to last to obtain your [CURRENT METHOD/ PREVIOUS METHOD] the closest one to your home that provides family planning products and services of any type?  <b>PROBE:</b> please think of all facilities of all types (for example, clinics, pharmacies, and chemists) that are close to your home and that provide family planning products and services of any type and not just ones that provide your current or previous method,	Yes	1	<b>Skip to 939</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
929	Do you know which facility closest to your home provides family planning products and services?  <b>PROBE:</b> This is any type of facility which has any family planning products or services and not just your current or previous method. If there is more than one facility then think of the one that you would get to the fastest by foot.	Yes	1	<b>Skip to 937</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
929a	I will now try to identify that facility which you think is closest to your house.  Please tell me the name of the facility, if you know it.  <b>PROBE:</b> This can be the name that the facility is called by community members, even if it is not the real name.	<b>Record response verbatim.</b>	[Text Field]	<b>Continue to 929a_lookup</b>
		Don't know	88	<b>Skip to 929b</b>
		No response	99	
929a_lookup	<b>Do not read aloud:</b> Facility Lookup: Enter a few letters of the facility name that the respondent gave.  <b>Hint:</b> If no matches are found, try entering different letters or using different spellings.  <i>SurveyCTO programming: Limit search to the State where the interview is being conducted. Also, the fields from the outlet survey data that should be searched include the real name of the outlet AND alternate names of the outlet. Retain text of each lookup attempt in data.</i>	\	[Text Field for Lookup]	<b>Continue to 929a_name</b>

929a_n ame_fa cility	<p><b>SurveyCTO programming: Display results from 929a_lookup.</b></p> <p><i>[Interviewer: If outlet names are listed on the screen, ask the following question to the respondent and then read out all outlet name options. If the respondent identifies one of the outlets on the list as the one closest to their home, select the outlet.</i></p> <p><i>If respondent is not sure, select Don't know/Not sure and photos of all outlets from the list will appear on the next screen.</i></p> <p><i>If no outlet name options are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select "No options found"]</i></p> <p>Is the facility included in the following list?</p>	Yes [outlet name selected from list]  [...]	[Outlet Code of Selected Result]	<i>SurveyCTO: show picture of the selected outlet for confirmation and proceed to 929a_picture</i>
		Don't know / Not sure	88	<i>SurveyCTO: show pictures for all resulting outlets and proceed to 929a_picture</i>
		No	0	Skip to 929b
		No response	99	
		No options found	77	
929a_pi cs a-b	<p><b>[Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture- disregard these]</b></p> <p>Is the facility included in the following list?</p> <p><b>[Interviewer: If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If there is no picture for the selected outlet, select "no options found"]</b></p>	Yes	1	Skip to 930
		No	0	
		Not sure / Don't know	88	
		No options found	77	
		No response	99	
929b	<p>Please tell me the name of someone who works at the facility, if you know it.</p> <p><b>PROBE:</b> This can be the name that the person is called by community members, even if it is not their real name.</p> <p>Please tell me the name of someone who works at the facility, if you know it.</p> <p><b>PROBE:</b> This can be the name that the person is called by community members, even if it is not their real name.</p>	<b>[Record response verbatim]</b>	[Text Field]	
		Don't know	88	Continue to 929c
		No response	99	

929b_lookup	<p><b>Do not read aloud:</b> <i>Staff Name Lookup: Enter a few letters of the staff name.</i></p> <p><b>Hint:</b> If no matches are found, try entering different letters or using different spellings.</p> <p>If respondent provided more than one name, try to search using one name at a time. Enter a few letters or partial names, for each one.</p> <p><b>SurveyCTO programming: Limit search on staff name to the State where the interview is being conducted. the fields from the outlet survey data that should be searched here include the names of all respondents in the outlet survey, as captured during informed consent process Retain text of each lookup attempt in data.</b></p>		[Text Field for Lookup]	Continue to 929b_name
929b_name	<p><b>SurveyCTO programming: Display results from 929b_lookup.</b></p> <p>Is the facility staff member included in the following list?</p> <p><b>[Interviewer: Read all responses. If the respondent identifies one of the names on the list as belonging to the outlet visited, then select the outlet. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed after the first search or the respondent does not confirm a name match, as for another staff name and search again until the respondent has no other names to offer. Consider searching different spellings for each name given. If no name options are listed on the screen from all of the searches, select "No options found".]</b></p>	Yes [staff name selected from list] ] [...]	[Outlet Code of Selected Result]	<b>SurveyCTO: Show picture of selected outlet corresponding to selected name and proceed to 929b_picture</b>
		Don't know	88	<b>SurveyCTO: Show pictures of outlets corresponding to all resulting staff names and proceed to 929b_picture</b>
		No	0	<b>Skip to 929c</b>
		No response	99	
		No options found	77	
929b_pics a-b	<p>Is the facility included in the following list?</p> <p><b>[Interviewer: If there is no picture for the selected outlet, select "no options found"]</b></p>	Yes	[Outlet Code of Selected Result]	
		No	0	<b>Skip to 929c</b>
		Not sure / Don't know	88	
		No options found	77	
		No response	99	
929b_position	<p>What position does [selected name from 929b_name] hold at this facility?</p>	Record Response	[Text Field]	<b>All skip to 930</b>
		Don't know	88	
		No response	99	
929c_facility	<p>For outlets: Please tell me where the facility is located, if you know it.</p> <p><b>PROBE:</b> This can be the name of a village, community or neighbourhood; a market, a central business State (CBD), a town centre, a street, a landmark or an address, or any other common way of describing where that particular facility is located</p> <p><b>[Interviewer: you may collect more than one location information from the respondent. Begin your search using lower level location information such as address or street and progress up to village/estate. If the respondent only gives you a village name/community,</b></p>	<b>Record response verbatim.</b>	[Text Field]	
		Don't know	88	<b>Skip to 930</b>
		No response	99	



	<i>probe to see if she can provide the name of a smaller area such as a street or landmark.]</i>			
929c_lo okup	<p><b>Do not read aloud:</b> <i>Location Lookup: Enter a few letters of the location information provided.</i></p> <p><b>Hint:</b> If no matches are found, try entering different letters or using different spellings.</p> <p><b>[Interviewer: If respondent provided more than one kind of location information, search using one piece of information at a time. Search using common terms that are likely to be unique, such as Village name/community, road name, etc. Enter a few letters or partial phrases for each one]</b></p> <p><b>SurveyCTO programming: Limit search on outlet location] to the State where the interview is being conducted, as recorded in the outlet survey. Retain text of each lookup attempt in data.</b></p>		[Text Field for Lookup]	Continue to 929c_name
			Enter 99 if location information is too broad or returns too many results (such as Ward name, State name, generic location like "mall")	Skip to 930
929c_n ame_fa cility	<p><b>SurveyCTO programming: Display results from 929d_lookup.</b></p> <p>Is the location included in the following list?</p> <p><b>[Interviewer: Read all responses. If no options are listed, try searching a different way on previous screen. If no options can be found, select "No"]</b></p> <p><b>[Interviewer: Read all responses. If the respondent identifies one of the locations on the list as belonging to the outlet/CHW visited, then select the location. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed on the screen after all searches, select "no options found".]</b></p>	Yes [location name selected from [...]	[Outlet Code of Selected Result]	<b>SurveyCTO: Show picture of all outlets in the selected location and proceed to 929d_picture</b>
		Not sure/ Don't know	88	<b>SurveyCTO: Show pictures of all outlets in the resulting locations and proceed to 929d_picture</b>
		No	0	<b>Skip to 930</b>
		No options found	77	
		No response	99	
929c_pi c_facilit y a b	Is the facility included in the following list?	Yes	[Outlet Code of Selected Result]	
		No	0	
		Not sure / Don't know	88	
		No options found	77	
		No response	99	
930	Have you ever gone to that closest facility for anything in the past?	Yes	1	
		No	0	<b>Skip to 933</b>
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
931	For what purpose have you visited this facility in the past?	For FP services or products	1	
		For health products or services other than FP (specify_____)	2	<b>Skip to 933</b>
		For non-health products or services (specify_____)	3	
		Don't know	88	
		No response	99	

931a	Please specify what health products or services other than FP you visited this facility/CHW for in the past	[ _____ ]		
931b	Please specify what non-health products or services other than FP you visited this facility/CHW for in the past	[ _____ ]		
932	Did you go to that closest facility for family planning information, products or services in the last 12 months?  <b>PROBE:</b> including visits where you only received information or advise about family planning	Yes	1	
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
933	Do you know which FP products and services that closest facility usually offers?	Yes	1	<b>Skip to 935</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
934	Please tell me which methods and services are usually offered by this facility  <b>PROBE:</b> I will name each method and you tell me whether it is offered. If you don't know whether the method if offered, you can say so.  a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization	Yes	1	<b>If mention [CURRENT METHOD/PREVIOUS METHOD] then continue to 935.</b>  <b>If did NOT mention [CURRENT METHOD/PREVIOUS METHOD] then continue to 937</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
935	Would you want to go to this closest facility the next time you need a supply of your [CURRENT METHOD/ PREVIOUS METHOD]?	Yes	1	<b>Skip to 939</b>
		No	0	<b>Continue to 936</b>
		Don't know/ Not sure/ Don't remember	88	<b>Skip to 939</b>
		No response	99	<b>Skip to 939</b>
936	Why would you not want to go to that closest facility the next time you need a supply of your [CURRENT METHOD/ PREVIOUS METHOD]?	My family/friends do not go there	1	<b>Skip to 939</b>
		Not recommended by family/friend	2	
		It is difficult to travel there/ poor road access	3	
		I am not satisfied with the provider/service there	4	
		My preferred method was stocked out	5	
		No trained provider available to provide the service	6	
		lacking equipment to provide the service	7	
		It is too close to home/ my neighbours/family/friends will learn that I went there for FP	8	

		The cost of product/services is higher than other places	9	
		I have never gone there before/ like to stick to the place I usually go	10	
		It is more convenient to go somewhere near/ on the way to my job	11	
		I prefer to receive FP services/products from the CHW	12	
		I trust my current provider	13	
		The facility provides expired/ counterfeit products	14	
		Other: (Specify _____)	96	
		Don't know	88	
		No response	99	
937	<p><b><i>For respondents that said that the closest facility does not offer their CURRENT METHOD/ PREVIOUS METHOD</i></b></p> <p>Do you know which facility closest to your home offers your [CURRENT METHOD/ PREVIOUS METHOD]?</p> <p><b>PROBE:</b> This is any type of facility which usually has your current/previous method available. If there is more than one facility then think of the one that you would get to the fastest</p>	Yes	1	Continue to 938
		No	0	Skip to 939
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
938	What is the name of that facility, if you know it?	Enter name	[_____]	
		Don't know/ don't remember	88	
		No response	99	
939	<p>In the last 12 months, how many other facilities did you go to for FP information, methods or services?</p> <p><b>PROBE:</b> this is besides the facility that you last visited to obtain a supply of your [CURRENT METHOD/ PREVIOUS METHOD] and besides the facility that is closest to you. Include those which you only went to for FP advice or information.</p>	Enter number from zero	[_____]	Skip to Section 11 for respondents whose previous method is female sterilization
		Don't know/ Not sure/ Don't remember	88	
		No response	99	Skip to Section 11 for respondents whose last supply of the current/previous method was obtained from a source other than a CHW or outlet/facility.

**SECTION 10: EXPERIENCE OF AND REACTION TO SUPPLY-SIDE ISSUES**

**10A. Experience of product stockout and response**

*SurveyCTO programming: this section is for respondents who obtained their last supply of the current/previous method from an outlet/facility in the last 12 months (please see further relevancies for specific questions below).*

Now, I will ask you about any experience you might have had with FP methods being stocked out at the facilities in your community. Again, it is okay to tell me if you don't know or don't remember the answer to my questions. You can also choose not to answer questions if you don't want to.

Q No.	Question	Responses	Response Codes	Skips
10A1	<p><i>SurveyCTO Programming: For those who: 1) are currently using FP, 2) indicated that they intend to go back to the last facility/CHW and 3) indicated that they obtained their preferred method during the last visit</i></p> <p>When it is time for you to get a resupply of your [CURRENT METHOD] at the last facility/CHW you visited, what do you think you would do if the method is stocked out?</p>	Visit a different outlet/CHW to obtain my method	1	
		Chose a different method at the same outlet/ CHW	2	
		Wait until the method is back in stock at the facility/ CHW	3	
		Stop using FP completely	4	
		Other (specify _____)	96	
		Don't know	88	
		No response	99	
10A2	<p><i>SurveyCTO Programming: for current and previous users</i></p> <p>In the last 12 months, how many times, if any, have you encountered stockout of your [CURRENT METHOD/ PREVIOUS METHOD] at the facility/CHW you last visited?</p>	Enter number from 1	[ ]	<b>Skip to Section 10B</b>
		None	0	
		Don't remember/ Don't know	88	
		No response	99	
10A3	When did you most recently encounter stockout of your preferred method at the facility/CHW last visited?	Enter number of months ago	[ ]	<b>Continue to 10A4</b>
		Don't know/ don't remember	88	
		No response	99	
10A4	Thinking of the most recent time you experienced stockout of your preferred method, when did you learn that the method was stocked out?	Before the visit	1	<b>Continue to 10A5</b>
		During the visit to the outlet/ CHW	2	<b>Skip to 10A6</b>
		Don't remember/ Don't know	88	
		No response	99	
10A5	<p>How did you learn that the method was stocked out?</p> <p><i>[Interviewer: Record all responses]</i></p>	I called the facility to ask about availability of the method before I arrived	1	
		A family member informed me	2	
		A friend informed me	3	
		A CHW informed me	4	
		Other (specify _____)	96	
		Don't know/don't remember	88	
No response	99			
10A6	<p>What did you do after you learned of the stockout?</p> <p><i>[Interviewer: do not read response options. Select only one response]</i></p>	Visited a different outlet for my preferred method	1	<b>Skip to Section 10B</b>
		Chose a different method at the same outlet/ from the same CHW	2	
		Visited the outlet/CHW again another time	3	
		Stopped using FP completely	4	
		Other (specify _____)	96	
		Don't know/ Don't remember	88	
		No response	99	

10A7	Why didn't you go somewhere else that offers your preferred method?	I am only comfortable going to this outlet	1	Continue to 10A8 if indicated in 10A6 that she stopped using FP completely. Otherwise, skip to Section 10B.
		I trust the provider(s) there	2	
		Costs are higher at other outlets	3	
		I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet	4	
		Other outlets are too far	5	
		I do not know which other outlets offer my preferred method	6	
		Other outlets near me were also stocked out of the method	7	
		I usually choose a different method from this outlet when my preferred method is stocked out	8	
		Other (Specify_____)	96	
		Don't know/ Don't remember	88	
	No response	99		
10A8	<i>SurveyCTO programming: For those who reported stopping FP use after encountering stockout.</i>  Why did you stop using FP when you learned your preferred method was out of stock?	Open-ended response	[ ]	Continue to 10B1 if used injectables, implants and/or IUDs in the last 12 months.

**10B. Experience of service interruption due to lack of trained provider/equipment and reaction**

*SurveyCTO programming: this section is for respondents who have used Injectables, implants, and/or IUDs in the last 12 months. (please see further relevancies below for specific questions).*

Q. No.	Question	Responses	Response codes	Skips
10B1	<i>SurveyCTO Programming: For those who: 1) are currently using injectables, implants or IUDs, 2) indicated that they intend to go back to the last facility/CHW visited and 3) indicated that they obtained their preferred method during the last visit.</i>  When it is time for you to get a resupply of your [CURRENT METHOD] at the last facility/CHW you visited, what do you think you would do if a trained provider is not available?	Visit a different outlet/CHW to obtain my method	1	
		Chose a different method at the same outlet/ CHW	2	
		Wait until method is back in stock at the facility / CHW	3	
		Stop using FP completely	4	
		Other (specify_____)	96	
		Don't know	88	
		No response	99	
10B2	<i>SurveyCTO Programming: for current and previous users</i> In the last 12 months, how many times, if any, have you learned that there is no trained provider to provide your method of choice at the facility visited?	Enter number from 1	[ ]	Go to 10B8
		None	0	
		Don't know/ don't remember	88	
		No response	99	
10B3	When did you most recently encounter lack of trained provider at a facility?	Enter number of months ago	[ ]	
		Don't know/ don't remember	88	
		No response	99	
10B4	Thinking of the most recent time when you learned that there was no trained provider to provide your method of choice, when did	Before the visit	1	Skip to 10B6
		During the visit to the outlet/CHW	2	

	you learn that there was no trained provider to provide the method- was it before the visit or during the visit to the facility?	Don't remember/ Don't know	88	
		No response	99	
10B5	If you knew before your visit, how did you find out?  <i>[Interviewer: Record all responses]</i>	I called the facility to ask about the availability of the method before I arrived	1	
		A family member informed me	2	
		A friend informed me	3	
		A CHW informed me	4	
		Other (specify _____)	96	
		Don't know/ Don't remember	88	
		No response	99	
10B6	After you learned that there was no trained provider to provide your method of choice, what did you do?  <i>[Interviewer: do not read response options]</i>	Visited a different outlet for my preferred method	1	<b>Skip to 10C8</b>
		Chose a different method from the same outlet/CHW	2	<b>Continue to 10B7</b>
		Visited the outlet/CHW again another time to seek the same method	3	
		Stopped using FP completely	4	
		Other (Specify _____)	96	
		Don't know/don't remember	88	<b>Skip to 10B8</b>
		No response	99	
10B7	Why didn't you go to another facility where a trained provider is available to provide your preferred method?	I am only comfortable going to this outlet	1	<b>Continue to 10B8</b>
		I trust the provider there	2	
		Costs are higher at other facilities	3	
		I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet	4	
		Other outlets are too far	5	
		I do not know which other outlets usually offer my preferred method	6	
		There are also no trained providers at the other outlets close to me	7	
		I usually choose a different method from this outlet when no trained provider is available to provide my preferred method	8	
		Other (Specify _____)	96	
		Don't know/ don't remember	88	
		No response	99	
10B8	In the last 12 months, how many times, if any, have you been told by someone at a facility that equipment is not available to provide your method of choice?  <b>PROBE:</b> equipment means tools that are needed to insert a method such as an implant or IUD	Enter number from 1	[ ]	<b>Continue to 10B9</b>
		None	0	<b>Skip to section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 1 1</b>
		Don't know/ Don't remember	88	
		No response	99	
10B9	When did you most recently learn that equipment is not available to provide your method of choice at a facility visited?	Enter number of months ago	[ ]	<b>Continue to 10B10</b>
		Don't know/ don't remember	88	
		No response	99	
10B10	Thinking of the most recent time when you learned that equipment is not available to provide your method of choice, when did you learn about this- before the visit or during the visit?	Before the visit	1	<b>Continue to 10B11</b>
		During the visit to the outlet/ CHW	2	<b>Skip to 10B12</b>
		Don't remember/ Don't know	88	

		No response	99	
10B11	If you knew before your visit, how did you find out?	I called the facility to ask about availability of the method before I arrived	1	
		A family member informed me	2	
		A friend informed me	3	
		A CHW informed me	4	
		Other (specify _____)	96	
		Don't know/ Don't remember	88	
		No response	99	
10B12	After you learned that equipment is not available to provide your method of choice at the outlet visited, what did you do in response?  <i>[Interviewer: do not read response options]</i>	Visited a different outlet for the same method	1	<b>Skip to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11</b>
		Chose a different method at the same outlet	2	
		Visited the same outlet again another time to seek the same method	3	<b>Continue to 10B13</b>
		Stopped using FP completely	4	
		Other (Specify _____)	96	
		Don't know/don't remember	88	<b>Skip to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11</b>
		No response	99	
10B13	Why didn't you go to another facility where equipment is available to provide your method of choice?	I am not comfortable going anywhere else besides this outlet	1	<b>Proceed to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11</b>
		I trust the provider(s) there	2	
		Costs are higher at other outlets	3	
		I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet	4	
		Other outlets are too far	5	
		I do not know which other outlets usually offer my preferred method	6	
		Other outlets close to me also did not have equipment	7	
		I usually choose a different method from this outlet when no equipment is available to provide my preferred method	8	
		Other (Specify _____)	96	
		Don't know/ Don't remember	88	
		No response	99	

**10C. Experience with Implant and IUD removal issues and response**

*SurveyCTO Programming: this section is for respondents who reported using an implant or IUD in the last 12 months*

Q No.	Question	Responses	Response Codes	Skip
10C1	<i>SurveyCTO Programming: for current and previous users</i>	Yes	1	<b>Continue to 10C2</b>
		No	0	

	In the past 12 months, did you try to have your Implant removed?	Don't know/ Not sure/ Don't remember	88	<b>Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11.</b>
		No response	99	
10C2	Were you able to get your implant removed?	Yes	1	<b>Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11.</b>
		No	0	<b>Go to 10C3</b>
		Don't know/ Not sure/ Don't remember	88	<b>Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section E to end the interview</b>
		No response	99	
10C3	Why were you not able to get your implant removed?	Outlet not open	1	<b>Continue to 10C4</b>
		Qualified provider not available	2	
		Equipment for removal not available	3	
		Provider attempted but could not remove it successfully	4	
		Provider refused	5	
		Provider counselled me against removal	6	
		Cost of removal service was too high	7	
		Travel cost was too high	8	
		Was told to return another day	9	
		Was referred elsewhere	10	
		Other (Specify _____)	96	
		Don't know	88	
No response	99			
10C4	How did this inability to remove your implant affect your use of FP, if any?	It has not affected me- I still use an implant	1	<b>Continue to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11.</b>
		I stopped/ intend to stop using FP completely	2	
		I switched/ intend to switch to a different method	3	
		Other (Specify _____)	96	
		Don't know	88	
		No response	99	
10C5	In the past 12 months, did you try to have your IUD removed?	Yes	1	<b>Continue to 10C6</b>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
10C6	Were you able to get your IUD removed?	Yes	1	<b>Go to Section 11</b>



		No	0	<b>Go to 10C7</b>
		Don't know/ Not sure/ Don't remember	88	<b>Go to Section 11</b>
		No response	99	
10C7	Why were you not able to get your IUD removed?	Outlet not open	1	<b>Continue to 10C8</b>
		Qualified provider not available	2	
		Equipment for removal not available	3	
		Provider attempted but could not remove it successfully	4	
		Provider refused	5	
		Provider counselled me against removal	6	
		Cost of removal service was too high	7	
		Travel cost was too high	8	
		Was told to return another day	9	
		Was referred elsewhere	10	
		Other (Specify _____)	96	
		Don't know	88	
		No response	99	
10C8	How did this inability to remove your IUD affect your use of FP, if any?	It has not affected me- I still use an IUD	1	<b>Continue to Section 11</b>
		I stopped/ intend to stop using FP completely	2	
		I switched/ intend to switch to a different method	3	
		Other (Specify _____)	96	
		Don't know	88	
		No response	99	

**SECTION 11: KNOWLEDGE OF FP METHODS SOURCES AND FUTURE USE INTENTIONS**

I will ask whether you know about methods or ways that a couple can use to avoid or delay pregnancy, and where you can get those methods. I will show you a picture of each method, where possible, to help you with answering the questions.

Q. no	Questions	Responses	Code	Skip
1101	<p>Do you know the different types of places where a woman could go to get various family planning products and services?</p> <p><b>PROBE:</b> Think of different types of places that provide family planning products and services for sale or for free. For example, implants could be available in clinics but not in drug shops</p>	Yes	1	<p><b>Continue to 1102</b></p> <p><b>Skip to 1103 if respondent has never used FP.</b></p> <p><b>Skip to 1104 if respondent is a former FP user.</b></p> <p><b>Skip to Section E to end the interview if respondent is a current FP user.</b></p>
		No	0	
		Don't know/ Not sure/ Don't remember	88	
		No response	99	
1102	<p>Where could a woman go to get [EACH FP METHOD EVER HEARD OF]?</p> <p><b>PROBE:</b> You may name more than one type of place if you know any. If you don't know, you can say so.</p> <p><i>[Interviewer: only modern methods which the respondent reported ever hearing about in Section 5 will show up on the screen here, one at a time. Ask about where she can obtain each method and record all responses given.]</i></p> <p><i>SurveyCTO programming: only modern methods (those which can be obtained from a facility) that the respondent reported ever hearing about in Section 5 should be shown on the screen here, one at a time.</i></p> <p>a) Injectables                      b) Implant                      c) Oral contraceptive pills                      d) IUD/ Copper T                      e) Female sterilization                      f) Emergency contraception                      g) Cycle beads                      h) Male condoms                      i) Female condoms                      j) Diaphragm                      k) Foam/Jelly                      l) Male sterilization</p>	Hospital (e.g. county or sub-county hospital, maternity hospital)	1	<p><b>Continue to 1103 if respondent has never used FP.</b></p> <p><b>Skip to 1104 if respondent is a former FP user.</b></p> <p><b>Skip to Section E to end the interview if respondent is a current FP user.</b></p>
		Health center/ Medical center	2	
		Nursing home	3	
		Dispensary	4	
		Medical Clinic/ Consultancy (e.g. FP clinic, MCHFP clinic, RH clinic, HIV clinic)	5	
		Pharmacy/ Chemist	6	
		Youth Friendly center	7	
		Diagnostics lab	8	
		General retailer (Supermarket, Mini-market, provisions store, Kiosk)	9	
		Other (specify _____)	96	
		Don't know	88	
		No response	99	
		1103	<p>Can you tell me the reason why you have never done anything or used any FP method to delay or avoid getting pregnant?</p> <p><b>PROBE:</b> You can tell me multiple reasons</p>	
No sex/ infrequent sex/ husband away	2			
Husband/ partner disapproved	3			
Others disapproved	4			
Did not know of FP/ any methods	5			

	<b><i>[interviewer: record all reasons mentioned.]</i></b>	Knows no source to obtain methods	6	
		No method available	7	
		Preferred method stocked out	8	
		Preferred method not available	9	
		Lack of access to outlet/ too far	10	
		Costs too much	11	
		Experienced side effects/ fear of side effects	12	
		Inconvenient to use	13	
		Affects fertility	14	
		Up to God/ Fatalistic	15	
		Religious prohibition	16	
		Difficult to get pregnant/ menopausal/ hysterectomy	17	
		Want to have a child/ more children	18	
		Other:(Specify _____)	96	
		Don't know	88	
		No response	99	
1104	Do you think you might use a method to delay or avoid pregnancy at any time in the next 12 months?	Yes	1	<b>Continue to 1105</b>
		No	0	<b>Proceed to Section E to end the interview</b>
		Don't know/Not sure/ Don't remember	88	
		No response	99	
1105	Which method do you think you might use in the next 12 months?	Injectables	1	<b>Proceed to Section E to end the interview</b>
		Implant	2	
		Oral contraceptive pills	3	
		IUD/Copper R	4	
		Female sterilization	5	
		Emergency contraception	6	
		Standard days/cycle beads	7	
		Male Condoms	8	
		Female condom	9	
		Diaphragm	10	
		Foam/ Jelly	11	
		Male sterilization	12	
		Calendar method/ Rhythm	13	
		Withdrawal	14	
		Lactational amenorrhea/LAM	15	
		Other:(Specify _____)	96	
		Don't know	88	
		No response	99	

**SECTION E: ENDING THE INTERVIEW [INTERVIEWER COMPLETES THIS SECTION FOR ALL HOUSEHOLDS.]**

**Thank the respondent for her/his time and end the interview. The respondent is finished, but there are still more questions for you to complete outside the household.**

E1. In what language was this interview conducted?

- 1 = English
- 2 = Swahili
- 3 = Luo
- 4 = Kikuyu
- 5 = Mijikenda

[ ]

E2. Result of visit

[ ]

- 01 = Interview with eligible respondent fully completed → **go to E5**
- 02 = Interview with eligible respondent partly completed → **go to E3**
- 03 = Interview with eligible respondent not completed because she was not at home → **go to E3**
- 04 = Interview with eligible respondent not completed because she was not available/ time not convenient → **go to E3**
- 05 = Eligible respondent refused interview → **Go to E2a**
- 06 = Interview with eligible respondent not possible because she is incapacitated → **go to E5**
- 07 = Eligible respondent screened out early as non-user (maximum non-user number reached) → **go to E5**
- 08 = Household listing not completed → **Go to E2b**
- 09 = Ineligible respondent → **Go to E5**
- 96 = Other (*specify*): [\_\_\_\_\_]

E2a. Reason for refusal from eligible respondent

- 1 = Head of household/ another adult member refused participation for selected respondent
- 2 = Selected respondent not interested
- 3 = Selected respondent not comfortable with interview topic
- 96 = Other (Specify \_\_\_\_\_)

E2b. Reason that household listing not completed

- 1 = No household member at home
- 2 = Head of household refused to complete listing
- 3 = Head of household at home but not available/ time not convenient
- 4 = Household could not be located by interviewer
- 5 = Household vacant
- 96 = Other (Specify \_\_\_\_\_)

E3. Date of next visit [*if current visit is not the fourth*]

[ ][ ]/[ ][ ]/[ ][ ][ ][ ]

E4. *Use this space to record call back details, including if it is not possible to complete the interview at another time.*

E5. Interview end time (*captured automatically*):

[ ][ ]:[ ][ ]