

CM4FP Round 1 Household Questionnaire

Questionnaire for Women of Reproductive Age (18-49 years)

Nigeria

SECTION 1: IDENTIFICATION AND HOUSEHOLD LISTING

| Q No. | Question | Responses | Response Codes | Skip |
|-------|---|--|------------------|------|
| 101 | Survey Round <i>SurveyCTO Programming: amend the data collection form for each round to automatically populate the appropriate number.</i> | Recorded automatically | | |
| 102 | Visit number | Visit 1 Visit 2 Visit 3 Visit 4 | 1 2 3 4 | |
| 103 | Today's date | | | |
| 104 | Interviewer Name | Enter name | | |
| 105 | Interviewer ID | Recorded automatically | | |

| | | | | |
|--------------|---|--|---|--|
| 107 | State name <i>[Choose from list]</i> | Abia | 1 | |
| | | Kaduna | 2 | |
| | | Lagos | 3 | |
| | | Niger | 4 | |
| 108 | LGA name | <i>[Choose from list]</i> | | |
| 109 | Ward name | <i>[Choose from list]</i> | | |
| 110 | Village name/community | <i>[enter the name of the village or community as it is known locally]</i> | | |
| 111 | Enumeration Area ID | <i>[Choose from list]</i> | | |
| listing_1 | Structure ID | <i>[Choose the structure ID that corresponds to the sampled household]</i> | | |
| household_id | Household ID | <i>[Choose the ID assigned to the household within the structure]</i> | | |

SurveyCTO Programming: Display the following based on selected Household ID:

You are attempting to locate *[HH Name]* with the ID *[HH ID]* in EA *[EA ID]*.

[Interviewer: If you have an internet connection, click on the link below to launch Google Maps. The location of the selected structure will be displayed on a Google map based on the GPS coordinates recorded during mapping, and you will see directions for walking to the structure. Since GPS coordinates are approximate, the address that shows up on Google Maps may not be the same one noted during mapping. Please take care to refer to the address noted during mapping and refer to your sketch map, mapping notes, and IDs written on structures to locate the exact structure and household that has been sampled.]

[Click Here for Directions](#)

Return to SurveyCTO once you have arrived at the location.

If you do not have an internet connection, skip this step and continue with the survey.]

| | | | | |
|-----------|---|--|-----------------------------------|--|
| listing_3 | Address/Description of structure | [Record the street address of the structure. Where structures do not have visible street addresses (especially in rural areas), give a description of the structure and any details that help in locating it (for example, in front of the school, next to the store, etc.) Verify against the address collected during mapping to ensure that you are at the right place.] | | |
| 106 | Take a GPS point outside, near the household. Record location when the accuracy is smaller than 6m | [Record GPS] | [GPS Coordinate s, with accuracy] | |
| listing_4 | <p>[Interviewer: knock on the door or call out to get the attention of household residents.]</p> <p>[DON'T READ] Did anyone answer the door/ your call?</p> | Yes | 1 | Skip to Section E to end the interview, make a note to return for another visit. |
| | | No | 0 | |
| listing_5 | <p>[Interviewer, introduce yourself to the person who answered the door/ your call and ask to speak to the head of household using the following script]:</p> <p>Hello, my name is [Name]. I am doing a study for Society for Family Health (SFH). We are conducting a study on the availability of family planning products and services. I would like to ask a few questions to see if this household could be part of the survey.. May I please speak to the head of household?</p> <p>Wait for a response. If the head of household is not available, ask to speak with another adult household member. Introduce yourself to the household head or another adult household member using the above script and then record a response for the following question</p> <p>[DON'T READ] Is the household head or another adult member of the household willing to speak with you?</p> | Yes, the head of household is willing | 1 | Skip to Section E to end the interview and make a note to return for another visit |
| | | Yes, another adult household member is willing | 2 | |
| | | Yes, but the head of household or another adult member is not available right now | 3 | |
| | | No, household refused | 0 | |

[Continue speaking with the household head or another adult household member].

Now, I would like to ask you about the usual members of this household, starting with you. I will ask about the names and ages of female household members to see if anyone is eligible for the survey.

| | | | | |
|-------------|--|---|---|---|
| Listing_6a | [Don't read] | Male | 1 | |
| | Is the respondent male or female? | Female | 2 | |
| Listing_6 | What is your name? | [Enter name] | | |
| | | Refused/ no response | 99 | |
| listing_7 | How many people usually live in this household, including yourself? PROBE: Think only about the people who usually eat or sleep here, not those who only do so from time to time. You can count those who are not relatives such as nannies. | [Enter number] | | |
| | | Refused/ no response | 99 | Skip to Section E to end the interview |
| listing_7a | Of all the people usually living in this household including yourself, how many are females? Interviewer: if respondent is female, ask her to include herself in the count | [Enter number] | | |
| | | Refused/ no response | 99 | Skip to Section E to end the interview |
| listing_8 | What is the name and age of each female household member, starting from the eldest? Interviewer: if the respondent is female, ask for her age first | a. Name 1... Name of current female respondent 2... _____ 3... _____ x... _____ | b. Age [] [] [] [] Enter 9999 if refused / no response | c. Observations _____ _____ _____ _____ |
| | | Refused/ no response | 9999 | Skip to Section E to end the interview |
| Listing_8xa | SurveyCTO programming: calculate number of women aged 18-49 in the household, including the respondent. If the number is 0, display "There are no eligible respondents in this household. Please answer the remaining question and submit form" Number of female household members eligible for the survey | [Number from 0 populated automatically] | | If the number is 0, skip to Section E to end the interview |
| 112 | SurveyCTO programming: if there is more than one eligible woman, randomly select one for the interview | Yes | 1 | |

| | | | | |
|--|---|--|------|--|
| | <p><i>and display her name here. If there is only one eligible woman, display her name here.</i></p> <p>[Selected female's Name] has been selected to take part in this survey. May I please speak with her?</p> <p>If the respondent herself is selected, then say:</p> <p>You [Selected female's Name] have been selected to take part in this survey. May I tell you more about it to see if you are interested in taking part?</p> | No | 0 | Skip to Section E to end the interview |
| <p>[Interviewer: ask the selected woman whether she would like to go to a more private place inside or outside the house where she may be more comfortable answering questions about her personal health or whether she is comfortable remaining in the current place. After you have settled on a location, then proceed with the informed consent procedure.]</p> | | | | |
| 113 | <p>[Interviewer: go through informed consent procedure and then confirm here whether the respondent gave consent]</p> | Yes | 1 | |
| | <p>[DON'T READ] Did the respondent give consent?</p> | No | 0 | Skip to Section E to end the interview |
| cn1_signature | <p>I, [interviewer name], verify that I have read this consent form out loud to the respondent, [name of respondent], in its entirety, have given her time to ask any questions she has, and answered her questions to the best of my ability. She has provided consent freely to participate in this study.</p> <p>Signed by enumerator</p> <p>[Interviewer: Sign Electronically]</p> | | | |
| 115 | <p>SurveyCTO Programming: Ask age of respondent only if a different woman other than the household head/adult household member who completed the household listing is the selected survey respondent.</p> <p>How old are you?</p> <p>PROBE: This is the age at your last birthday</p> <p>[interviewer: age documented previously from household listing will show up on device. If there is a discrepancy between that age and the one given here, ask the respondent to confirm when her last birthday was.]</p> | Enter age between 0 and 115 | | If reported age is under 18 or over 49 years, proceed to Section E to end the interview. |
| | | Don't know | 8888 | If respondent does not know or does not confirm age, then proceed to Section E to end the interview. |
| | | No response | 9999 | |
| 115confirm | <p>Your age was previously given as [age reported under listing_8]. Are you sure [age reported under 115] is your correct age?</p> | Yes | 1 | |
| | | No | 0 | If this is not the correct age, please go back and revise the age |
| | | SurveyCTO Programming: If "no", display "If this is not the correct age, please go back and revise the age on | | |

SECTION 1B: SCREENING FOR FAMILY PLANNING USE STATUS (TO SCREEN OUT NON-USERS AFTER TARGET SAMPLE SIZE REACHED)

| Q No. | Question | Responses | Response codes | Skip |
|-------|---|-------------|----------------|--|
| 501. | <p>Have you ever heard about any ways that a couple can use to delay or avoid pregnancy?</p> <p><i>[Interviewer: Record answer and then read the probe before the next question. While reading the probe, show the respondent pictures of the various methods displayed in the FP prompt card]</i></p> | Yes | 1 | |
| | | No | 0 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 1B-1 | <p>There are many different ways that people can use to delay or avoid pregnancy. I will mention some of them and show you pictures. There are injections you can get, like Depo, to stop pregnancy for one or three months. There are implants like Implanon and Jadelle that your doctor or nurse can put into your arm and that will prevent pregnancy for one or more years. There is also the IUD which is a loop or coil that the doctor places inside you to prevent pregnancy. There are pills you take everyday to prevent pregnancy like Femiplan and Microgynon. There are also one-time pills that you take in an emergency after having sex, like Postinor. There are condoms that a male partner puts on before sex. There are also condoms for females. There are many other methods besides these, including ones that are natural like when men can be careful and pull out during sex before climax.</p> <p>Have you or your partner ever used any methods to delay or avoid pregnancy?</p> | Yes | 1 | Skip to 1B-2 |
| | | No | 0 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 519. | <p>Have you or your partner used any method to delay or avoid pregnancy in the last 12 months?</p> <p>PROBE: This includes if you are using today. It also includes if you were using before but stopped sometime between today and 12 months ago.</p> <p><i>[Interviewer: if respondent stopped using FP more than 12 months ago, then select "No".]</i></p> | Yes | 1 | Skip to Section 2 |
| | | No | 0 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 1B-2 | <p>[DON'T READ] Have you reached the maximum number of non-users to be interviewed?</p> <p><i>[Interviewer: only select "yes" if you have been instructed by your supervisor that the maximum number of non-users has been reached.]</i></p> | Yes | 1 | Skip to section E to end the interview |
| | | No | 0 | |

SECTION 2: HOUSEHOLD CHARACTERISTICS

I would like to begin by asking you a few questions about your household.

| Q No. | Question | Responses | Response codes | Skip |
|-------|--|--------------------------------|----------------|------|
| 201 | Does your household have an electric iron? | Yes | 1 | |
| | | No | 0 | |
| 202 | Does your household have a fan? | Yes | 1 | |
| | | No | 0 | |
| 203 | Does your household have a television? [Interviewer: only counts if it is owned by a member of the household and is in good working condition. Ask about the condition of the item(s)] | Yes | 1 | |
| | | No | 0 | |
| 204 | Does your household have a refrigerator? | Yes | 1 | |
| | | No | 0 | |
| 205 | Does your household have a generating set? | Yes | 1 | |
| | | No | 0 | |
| 206 | Does your household have a cable TV? | Yes | 1 | |
| | | No | 0 | |
| 207 | Does your household have electricity? | Yes | 1 | |
| | | No | 0 | |
| 208 | What is the main material of the walls in your household? <u>[Interviewer: Record based on your observation. Do not ask the respondent.]</u> | Cane/ palm/ trunks/ dirt (mud) | 1 | |
| | | Other (Specify_____) | 2 | |
| 209 | What is the main material of the floor in your household? <u>[Interviewer: Record based on your observation. Do not ask the respondent.]</u> | Earth/ sand/dung | 1 | |
| | | Other (Specify_____) | 2 | |
| 210 | What type of fuel does your household mainly use for cooking? <u>[Interviewer: Mark the response option corresponding to the predominant fuel used in cooking]</u> | Wood | 1 | |
| | | Kerosene | 2 | |
| | | Other | 3 | |
| 211 | Does any member of this household have a bank account? | Yes | 1 | |
| | | No | 0 | |

| | | | | |
|-----|--|--|---|--|
| 212 | How many members does the household have? | Ten or more | 1 | |
| | | Eight or nine | 2 | |
| | | Seven | 3 | |
| | | Six | 4 | |
| | | Five | 5 | |
| | | Four | 6 | |
| | | Three | 7 | |
| | | One or two | 8 | |
| 213 | How many separate rooms do the members of the household occupy (do not count bathrooms, toilets, storerooms, or garage)? | One | 1 | |
| | | Two | 2 | |
| | | Three | 3 | |
| | | Four | 4 | |
| | | Five or more | 5 | |
| 214 | The roof of the main dwelling is predominantly made of what material? <u>[Interviewer: Record based on your observation. Do not ask the respondent.]</u> | Grass, clay tiles, asbestos or plastic sheets, or others | 1 | |
| | | Concrete, zinc, or iron sheets | 2 | |
| 215 | What kind of toilet facility does the household use? | None, bush, pail/bucket, or other | 1 | |
| | | Uncovered pit latrine, or V.I.P. latrine | 2 | |
| | | Covered pit latrine, or toilet on water | 3 | |
| | | Flush to septic tank, or flush to sewage | 4 | |

| | | | | |
|-----|--|--|---|--|
| 216 | Does the household own a gas cooker, stove (electric, gas table, or kerosene), or microwave? <i>[Interviewer: only counts if it is owned by a member of the household and is in good working condition. Ask about the condition of the item(s)]</i> | Yes | 1 | |
| | | No | 0 | |
| 217 | How many mattresses does the household own? <i>[Interviewer: only counts if it is owned by a member of the household and is in good working condition. Ask about the condition of the item(s)]</i> | None | 0 | |
| | | One | 1 | |
| | | Two | 2 | |
| | | Three or more | 3 | |
| 218 | How many mobile phones does the household own? <i>[Interviewer: only counts if it is owned by a member of the household and is in good working condition. Ask about the condition of the item(s)]</i> | None | 0 | |
| | | One | 1 | |
| | | Two | 2 | |
| | | Three or more | 3 | |
| 219 | Does the household own a motorbike or a car or other vehicle? <i>[Interviewer: only counts if it is owned by a member of the household and is in good working condition. Ask about the condition of the item(s). If the household owns both a car and a motorbike, then select the response "car regardless of motorbike".]</i> | No | 1 | |
| | | Only motorbike | 2 | |
| | | Car (regardless of motorbike) | 3 | |
| 220 | Does any member of this household practice any agricultural activity such as crop, livestock, or fish farming, or own land that is | Farms or has uncultivated land, but no sprayers, wheelbarrows, or sicklessickles | 1 | |

| | | | |
|---|--|----------|--|
| <p>not cultivated? If so, does the household own any sprayers, wheelbarrows, or sickles?</p> <p><i>[Interviewer: there are three questions embedded here. Ask about agricultural activity and pause for an answer. Only ask about owning uncultivated land if the household reports having no agricultural activity. If the household has neither agricultural activity nor uncultivated land, you do not need to ask about ownership of sprayers, wheelbarrows or sickles and the third response option should be selected. Note: A sprayer, wheelbarrow, or sickle counts for the purposes of this question only if it is in good working condition, so ask about the condition of the item(s).]</i></p> | <p>Farms or has uncultivated land, and has sprayers, wheelbarrows or sickles</p> | <p>2</p> | |
| | <p>Does not farm nor has uncultivated land</p> | <p>3</p> | |

SECTION 3: RESPONDENT PROFILE

Now, I would like to ask some questions about you, starting with your background.

| Q No | Questions | Responses | Response Codes | Skip |
|------|---|---|----------------|------|
| 301 | What is the highest level of school you have attended? <i>[Interviewer: Only record formal schooling. Do not record Bible or Koranic school or short courses.]</i> | No formal education | 1 | |
| | | Some primary school | 2 | |
| | | Completed primary school | 3 | |
| | | Some secondary school | 4 | |
| | | Completed secondary school | 5 | |
| | | Some tertiary (e.g., university, polytechnic, or college) | 6 | |
| | | Completed a tertiary degree | 7 | |
| | | Don't know | 88 | |
| | | Refused/ No response | 99 | |
| 302. | What is your religion? | Christian- Catholic | 1 | |
| | | Christian- Protestant | 2 | |
| | | Muslim | 3 | |
| | | Traditional | 4 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 304 | Are you currently married or living together with a man as if married? | Yes, currently married | 1 | |
| | | Yes, living with a man | 2 | |
| | | No, not married or living with a man | 3 | |
| | | No, widowed or divorced | 4 | |
| | | Don't know | 88 | |
| | | Refused/ No response | 99 | |

SECTION 4: BIRTH HISTORY AND FERTILITY PREFERENCES

Now I would like to ask you about all the births you have had during your life and your plans for future births. You can tell me if there are some questions that you are not comfortable answering. You do not have to answer if you don't want to.

| Q. no | Questions | Responses | Response Codes | Skip |
|-------|--|--|----------------|--|
| 401 | Have you ever been pregnant? [PROBE: this includes current pregnancy] | Yes | 1 | |
| | | No | 0 | Skip to 408 |
| | | Don't know | 88 | Skip to 404 |
| | | Refused/ no response | 99 | |
| 402 | Are you pregnant now? | Yes | 1 | |
| | | No | 0 | |
| | | Not sure | 88 | |
| | | No response | 99 | |
| 403 | How many times have you been pregnant (excluding your current pregnancy)? [PROBE: excluding now if you are pregnant]? SurveyCTO Programming: if currently pregnant, add the following text to question "excluding your current pregnancy?" | Enter number | [] | Skip to 407 if 0 |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |
| 404 | Have you ever given birth? | Yes | 1 | |
| | | No | 0 | Skip to 408 |
| | | No response | 99 | |
| 405 | How many times have you given birth? | [Enter number from one] | [] | |
| | | No response | 99 | |
| 406 | How many living children do you currently have? | [Enter number from zero] | [] | Continue to 406x if entered 1 or more. Otherwise, skip to 407. |
| | | No response | 99 | |
| 406 | How old is your youngest child? | 406a [Enter years] | [] | |
| | | Don't Know | 88 | |
| | | No Response | 99 | |
| | | 406b [Enter months] Maximum of 11 | [] | |
| | | Don't Know | 88 | |
| | | No Response | 99 | |
| 407 | At the time you last became pregnant, did you want to become pregnant then, did you want to wait until later, or did you not want to have any(more) children? [Interviewer: for women who are currently pregnant, ask about the current pregnancy] | Wanted pregnancy then | 1 | |
| | | Wanted pregnancy later | 2 | |
| | | Did not want pregnancy | 3 | |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |
| 408 | Would you like to have a child/ more children in the future? [Interviewer: for those currently pregnant, ask about desire to have more children after the current pregnancy] | Yes | 1 | |
| | | No | 0 | Skip to Section 5 |
| | | Can't get pregnant | 2 | |
| | | Not sure | 88 | |
| | | No response | 99 | |
| 409 | When would you like to have your next child? For respondents who reported that they have never given birth in Q404, ask: when would you like to have a child? [Interviewer: read response options. If the response is "immediately" or "soon", select "within 1 year"] [Interviewer: for those currently pregnant, ask about when they would like to have the next child after giving birth to the current child] | Within 1 year | 1 | |
| | | 1-2 years | 2 | |
| | | More than 2 years | 3 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| | | | | |

SECTION 5: FAMILY PLANNING USE HISTORY

Now I would like to talk about family planning- the various ways or methods that a couple can use to delay or avoid a pregnancy. I will ask about which ways of those ways you have heard of and which ones you have ever used. You may not know or not remember answers to some of the questions that I will ask you and this is okay. You can tell me when you don't know or don't remember. You can also tell me if you don't feel comfortable answering any questions.

Now, I will again mention different methods and ways to delay or avoid a pregnancy and will also show you a picture for some of them. For each one, please tell me if you have ever heard of it. I will ask if you have ever used each of the ones you have heard of.

[Interviewer: If the respondent says that she has not heard of the method or if she hesitates to answer, show her the image of the method using the prompt card].

Knowledge of FP methods and ever use

| Q. no | Questions | Responses | Response Codes | Skip |
|-------|---|--------------------------------------|----------------|--------------------|
| 502 | Have you ever heard of injectables? PROBE: Women can have an injection by a health provider that stops them from becoming pregnant for one or more months. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 503 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 502a | Have you ever used an injectable? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 503 | Have you ever heard of the contraceptive implant? PROBE: Women can have one or several small rods placed in their upper arm by a provider, which can prevent pregnancy for one or more years. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 504 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 503a | Have you ever used an implant? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 504 | Have you ever heard of the (birth control) pill? PROBE: Women can take a pill every day to avoid becoming pregnant. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 505 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 504a | Have you ever used the birth control pill? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 505 | Have you ever heard of male condoms? PROBE: Men can put a rubber sheath on their penis before sexual intercourse. | Yes | 1 | Skip to 506 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |

| | | | | |
|------|---|--------------------------------------|----|-------------|
| | [SHOW PICTURE ON PROMPT CARD] | No response | 99 | |
| 505a | Have you and your partner/husband ever used male condoms [PROBE: this is referring to a male partner using male condoms when having sex with you] | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 506 | Have you ever heard of an IUD? PROBE: Women can have a loop or coil placed inside them by a doctor or a nurse. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 507 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 506a | Have you ever used the IUD? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 507 | Have you ever heard of female sterilization? PROBE: Women can have an operation to avoid having any more children | Yes | 1 | Skip to 508 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 507a | Have you ever undergone female sterilization procedure? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 508 | Have you ever heard of emergency contraception? PROBE: As an emergency measure after unprotected sexual intercourse women can take special pills at any time within three to five days to prevent pregnancy. | Yes | 1 | Skip to 509 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 508a | Have you ever used emergency contraceptive pills? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 509 | Have you ever heard of the rhythm method? PROBE: Women can avoid pregnancy by not having sexual intercourse on the days of the month they think they can get pregnant. | Yes | 1 | Skip to 510 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 509a | Have you ever used the rhythm method? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 510 | Have you ever heard of the withdrawal method? PROBE: Men can be careful and pull out before climax. | Yes | 1 | Skip to 511 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |

| | | | | |
|------|---|--------------------------------------|----|--------------------|
| | | No response | 99 | |
| 510a | Have you ever used the withdrawal method with a partner? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 511 | Have you ever heard of the Lactational Amenorrhea Method or LAM? PROBE: A woman can avoid pregnancy if she is exclusively breastfeeding her newborn in the first 6 months after birth. | Yes | 1 | Skip to 512 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 511a | Have you ever used the Lactational Amenorrhea Method or LAM? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 512 | Have you ever heard of the standard days method or Cycle Beads? PROBE: A Woman can use a string of colored beads to know the days she can get pregnant. On the days she can get pregnant, she and her partner use a condom or do not have sexual intercourse. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 513 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 512a | Have you ever used the standard days method or Cycle Beads? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 513 | Have you ever heard of female condoms? PROBE: Women can put a sheath in their vagina before sexual intercourse. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 514 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 513a | Have you ever used female condoms? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 514 | Have you ever heard of the diaphragm? PROBE: Women can place a thin flexible disk in their vagina before sexual intercourse. [SHOW PICTURE ON PROMPT CARD] | Yes | 1 | Skip to 515 |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 514a | Have you ever used the diaphragm? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 515 | Have you ever heard of foam or jelly as a contraceptive method? | Yes | 1 | Skip to 516 |
| | | No | 0 | |

| | | | | |
|------|--|---|---------------------------------------|---|
| | <p>PROBE: Women can place a suppository, jelly, or cream in their vagina before sexual intercourse to prevent pregnancy.</p> <p>[SHOW PICTURE ON PROMPT CARD]</p> | <p>Don't know/ Not sure/ don't remember</p> <p>No response</p> | <p>88</p> <p>99</p> | |
| 515a | <p>Have you ever used foam or jelly?</p> | <p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p> | <p>1</p> <p>0</p> <p>88</p> <p>99</p> | |
| 516 | <p>Have you ever heard of male sterilization?</p> <p>PROBE: Men can have an operation to avoid having any more children.</p> <p>[NO IMAGE]</p> | <p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p> | <p>1</p> <p>0</p> <p>88</p> <p>99</p> | Skip to 517 |
| 516a | <p>Has your partner/husband ever undergone a male sterilization procedure?</p> <p>[PROBE: this is referring to your husband, live-in partner, or another man that you regularly have sex with]</p> | <p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p> | <p>1</p> <p>0</p> <p>88</p> <p>99</p> | |
| 517 | <p>Have you ever heard of any other ways or methods that women or men can use to avoid pregnancy?</p> | <p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> <p>No response</p> | <p>1</p> <p>0</p> <p>88</p> <p>99</p> | <p>If respondent has ever used a method then continue to 520.</p> <p>If respondent has never heard of any of the FP methods discussed (or indicated that she doesn't know/remember whether she has heard of them, or gave no response), then skip to Q1101</p> <p>If respondent has never used any of the methods discussed (or indicated that she doesn't know/remember whether she has used them, or gave no response), then skip to Q1101</p> |
| 518a | <p>Which other method have you heard of that women or men can use to avoid pregnancy?</p> <p>[Interviewer: record all methods verbatim]</p> <p><i>SurveyCTO Programming: build in several fields for collecting information about use of other methods reported</i></p> | <p>Open response</p> | | Continue to 518a |
| 518b | <p>Have you ever used this method?</p> <p>[METHODS HEARD OF]</p> | <p>Yes</p> <p>No</p> <p>Don't know/ Not sure/ don't remember</p> | <p>1</p> <p>0</p> <p>88</p> | If respondent has ever used a method, then continue to 520. |

| | | | | |
|--|--|-------------|----|---|
| | <p><i>[Interviewer: ask the respondent whether she has used each of the methods that she mentioned and then record the response]</i></p> <p><i>SurveyCTO Programming: build in several fields for collecting information about use of other methods reported</i></p> | No response | 99 | <p>If respondent has never <u>heard</u> of any of the FP methods discussed (or indicated that she doesn't know/remember whether she has heard of them, or gave no response), then skip to Q1101.</p> <p>If respondent has never used any of the methods discussed (or indicated that she doesn't know/remember whether she has used them, or gave no response), then skip to Q1103.</p> |
|--|--|-------------|----|---|

Recent and current FP use

Now, I will ask you about any recent use of family planning methods

| | | | | |
|---|--------------------------------------|--|----|--|
| <p>520</p> <p>Which methods have you or your partner used in the last 12 months?</p> <p>PROBE: You previously told me which methods you have ever used. I will read each of those methods aloud and you can tell me if you have used it in the past 12 months. If you have used more than 1 method over the last 12 months, I want to record all the methods. This includes those you are using now.</p> <p><i>[Interviewer: show her pictures of the various methods on the FP prompt card where relevant. . Select all methods that she has used.]</i></p> <p><i>SurveyCTO programming: only methods which the respondent said she has ever used should show up here.</i></p> <p>a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization m) Calendar method/Rhythm n) Withdrawal o) Lactational amenorrhea/ LAM p) Other traditional methods (specify _____) <i>SurveyCTO programming: populate the "other" method mentioned previously)</i></p> | Yes | | 1 | <p>Continue to 521 if have used injectables in last 12 months. Otherwise, skip to 522</p> <p>If report using male sterilization or female sterilization and have also used another method which is not injection in the last 12 months, then skip to 525.</p> <p>If used female sterilization alone in last 12 months and is married or living with a partner (question 304), then skip to 603; if not married or living with a partner (question 304) skip to 605</p> |
| | No | | 0 | <p>If answer to all methods is "no", "don't know" or "no response" (or a combination of these), then assume have not used a method in last 12 months and skip to 602 in Section 6.</p> |
| | Don't know/ Not sure/ don't remember | | 88 | |
| | No response | | 99 | |

| | | | | |
|------|--|--------------------------------------|----|--|
| 521 | <p>SurveyCTO Programming: this question is only for those who used an injectable in the last 12 months</p> <p>Was your last injection sayana press, depo or another injection type?</p> <p>[Interviewer: show Images of sayana press, depo and any other contraceptive injection systems on the FP prompt card and explain that depo is administered via syringe while Sayana Press is administered via a small needle.]</p> | Sayana press | 1 | <p>Skip to 525 if respondent mentioned ever using male sterilization or female sterilization AND another method in last 12 months.</p> <p>Skip to 525 if currently pregnant.</p> |
| | | Depo | 2 | |
| | | Another injection type | 3 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 521a | <p>Who gave you the sayana press injection?</p> <p>[Interviewer: do not read response options. Listen to the response and then choose the most appropriate one from the list.]</p> | Myself | 1 | <p>Skip to 525 if respondent mentioned ever using male sterilization or female sterilization AND another method in last 12 months.</p> <p>Skip to 525 if currently pregnant answered yes to 402.</p> |
| | | My husband/boyfriend/partner | 2 | |
| | | My friend/neighbour | 3 | |
| | | A health provider | 4 | |
| | | Other (Specify _____) | 96 | |
| | | I don't know/ don't remember | 88 | |
| | | Refused/ no response | 99 | |
| 522 | <p>SurveyCTO Programming: Do not ask if currently pregnant</p> <p>Are you or your partner using any method <u>now</u> to delay or avoid pregnancy?</p> <p>[Probe: this includes using a male condom or withdrawal with your partner]</p> | Yes | 1 | <p>Skip to 525</p> |
| | | No | 0 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 523 | <p>Which methods are you using now?</p> <p>PROBE: I will read aloud each of the methods that you said you have used in the last 12 months and you can tell me if you are currently using it. You can tell me now if you are not currently using any method.</p> <p>Interviewer: Record all methods mentioned</p> <p>Are you using [METHODS USED IN THE LAST 12 MONTHS]</p> <ul style="list-style-type: none"> a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization m) Calendar method/Rhythm n) Withdrawal o) Lactational amenorrhea/ LAM p) Other traditional methods (specify _____) <p>SurveyCTO programming: populate the "other" method mentioned previously)</p> <p>SurveyCTO programming: If more than one method is being currently used, record the method that is highest on the list here from top to bottom (A to P).</p> | Yes | 1 | <p>If answer to all methods is "no", "not sure/don't know/don't remember" or "no response" (or a combination of these), then assume not using a method currently and skip to 525.</p> |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
|--------|---|---|-----|---|
| | <i>This method should be recorded in the system as the "CURRENT METHOD" for future questions.</i> | | | |
| 524a-b | <p>How long have you been using your [CURRENT METHOD] without stopping?</p> <p>Emergency contraception users: how long have you been using emergency contraception as a method to prevent or delay pregnancy?</p> <p>[Interviewer: Wait for a free response from the respondent and record.]</p> | <p>524a Number of months Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> | [] | Continue to 524b |
| | | <p>524b Number of years Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> | [] | <p>If 524a or 524b = 88 or 99, continue to 524.</p> <p>Otherwise, skip to 603 in Section 6 for participants with partner (answered yes to 304)</p> <p>Skip to 605 for participants with no partner (answered No/Don't know/ No response to 304)</p> <p><i>SurveyCTO Programming: continue to 525 if CURRENT METHOD is m) - p) in Q523 but respondent has used any method in a) - l) in 520</i></p> <p><i>SurveyCTO Programming: continue to 525 if CURRENT METHOD is m) - p) in Q523 but respondent has used any method in a) - l) in 520</i></p> |
| 524 | <p>How long have you been using your [CURRENT METHOD] without stopping?</p> <p>[PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it has been less than 6 months, 6-12 months, or more than 12 months?]</p> <p>Emergency contraception users: how long have you been using emergency contraception as a method to prevent or delay pregnancy?</p> | Less than 6 months | 1 | <p>Otherwise, skip to 603 in Section 6 for participants with partner (answered yes to 304)</p> <p>Skip to 605 for participants with no partner (answered No/Don't know/ No response to 304)</p> <p><i>SurveyCTO Programming: continue to 525 if CURRENT METHOD is m) - p) in Q523 but respondent has used any method in a) - l) in 520</i></p> |
| | | 6 months to 12 months | 2 | |
| | | More than 12 months | 3 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |
| 525 | <p><i>SurveyCTO Programming: for women who have used a method in the past 12 months but not currently using a method. And for women who are currently using only a traditional method (including calendar method/rhythm, withdrawal, and lactational amenorrhea) but used a modern method previously in the last 12 months (under 520).</i></p> <p>FOR RESPONDENTS NOT CURRENTLY USING A METHOD:</p> <p>Which method was the final one that you used before stopping?</p> <p>PROBE: I will mention all of the methods that you said you have used in the last 12 months and you can</p> | Injectables | 1 | |
| | | Implant | 2 | |
| | | Oral contraceptive pills | 3 | |
| | | IUD/ Copper T | 4 | |
| | | Female sterilization | 5 | Skip to 605 |
| | | Emergency contraception | 6 | |
| | | Standard days/cycle beads | 7 | |
| | | Male condoms | 8 | Skip to 601v |
| | | Female condoms | 9 | |
| | | Diaphragm | 10 | |
| | | Foam/Jelly | 11 | |
| | | Male sterilization | 12 | Skip to 605 |
| | | Calendar method/Rhythm | 13 | |
| | | Withdrawal | 14 | |

| | | | | | | | | | | | | |
|-----------------------------|--|--|-----------------------------|--|------------------|----|------------|----|-------------|----|--|---|
| | <p>tell me which one of them you used last. If you used more than one at the same time, you can tell me.</p> <p><i>[Interviewer: if the respondent used more than one method at the same time and is not able to say which one she used last, then select the method which appears higher on the list shown here.]</i></p> <p>FOR RESPONDENTS CURRENTLY USING A TRADITIONAL METHOD ONLY:</p> <p>Which of the following methods did you use last before switching to your current method?</p> <p>PROBE: I want to know which modern method(s) you used last before switching to your current method(s). I will mention all of the modern methods that you said you have used in the last 12 months and you can tell me which one of them you used last. If you used more than one at the same time, you can tell me.</p> <p><i>[Interviewer: if the respondent used more than one method at the same time and is not able to say which one she used last, then select the method which appears higher on the list shown here.]</i></p> <p><i>SurveyCTO programming: only methods used in last 12 months should show up here for the probe. If the respondent used both modern and traditional methods in the past 12 months (under 520) OR is currently using traditional methods but also used at least one modern method in past 12 months, then only the modern methods used in past 12 months should show up here. If the respondent used only traditional methods in past 12 months (under 520), then those traditional methods should show up here. After the respondent answers, if more than one method was used at the same time, record the method that is highest on the list here from top to bottom (1 to 96). This method should be saved in the system as the "PREVIOUS METHOD" for future questions.</i></p> <p><i>IMPORTANT NOTE: respondents who are currently using a traditional method but have used a modern method in the last 12 months will be assigned both a "CURRENT METHOD" (which will be a traditional method) in Q523 and a "PREVIOUS METHOD" (which will be a modern method) in this question. For these respondents, all future questions should be about the PREVIOUS METHOD, if this method is known. If the respondent doesn't know or doesn't say what the method is, then all future questions should be about the CURRENT METHOD.</i></p> | <table border="1"> <tr> <td>Lactational amenorrhea/ LAM</td> <td>15</td> </tr> <tr> <td>Other [from 518]</td> <td>96</td> </tr> <tr> <td>Don't know</td> <td>88</td> </tr> <tr> <td>No response</td> <td>99</td> </tr> </table> | Lactational amenorrhea/ LAM | 15 | Other [from 518] | 96 | Don't know | 88 | No response | 99 | | <p>If the respondent is not currently using any method (under 523), skip to 602v in Section 6.</p> <p>If respondent is currently using a traditional method only (under 523), then skip to 603.</p> |
| Lactational amenorrhea/ LAM | 15 | | | | | | | | | | | |
| Other [from 518] | 96 | | | | | | | | | | | |
| Don't know | 88 | | | | | | | | | | | |
| No response | 99 | | | | | | | | | | | |
| 526a-b | <p><i>SurveyCTO Programming: For those whose PREVIOUS METHOD is sterilization, this question is not relevant.</i></p> <p>For how long did you use [PREVIOUS METHOD] before stopping?</p> <p><i>[Interviewer: Wait for a free response from the respondent and record.]</i></p> | <p>526a Number of months Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p><input type="text"/></p> <p>526b Number of years Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <p><input type="text"/></p> | | <p>If 526a or 526b = 88 or 99, continue to 526.</p> <p>Otherwise, skip to 601v</p> | | | | | | | | |

| | | | | |
|-----|--|--------------------------------------|----|--|
| 526 | <p><i>SurveyCTO Programming: For those whose PREVIOUS METHOD is sterilization, this question is not relevant.</i></p> <p>For how long did you use [PREVIOUS METHOD] before stopping?</p> <p>[PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it was less than 6 months, 6-12 months, or more than 12 months?]</p> | Less than 6 months | 1 | |
| | | 6 months to 12 months | 2 | |
| | | More than 12 months | 3 | |
| | | Don't know/ Not sure/ don't remember | 88 | |
| | | No response | 99 | |

SECTION 6: FACTORS INFLUENCING FAMILY PLANNING USE AND METHOD CHOICE

Now I would like to ask you about different things that may affect your choice around using family planning and which family planning methods to use. Again, I want to remind you that you do not have to answer questions that you are not comfortable with.

| Q. no | Question | Responses | Response Codes | Skip |
|-----------------------------|--|---|----------------|--|
| 601v | What is the main reason you stopped using [PREVIOUS METHOD]? <i>[Interviewer: Record response verbatim]</i> | [Capture verbatim response] | | Skip to 602 |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |
| 601 | What is the main reason you stopped using [PREVIOUS METHOD]? <i>[Interviewer: select a response category that best corresponds with the verbatim response given by the respondent Mark only one answer]</i> | No sex/ infrequent sex/ partner away | 1 | |
| | | Became pregnant while using | 2 | |
| | | Wanted to become pregnant | 3 | |
| | | Husband/ partner disapproved | 4 | |
| | | Others disapproved | 5 | |
| | | Wanted more effective method | 6 | |
| | | No method available/ preferred method not available | 7 | |
| | | Method stocked out | 8 | |
| | | Experienced side effects/ Fear of side effects | 9 | |
| | | Lack of access/ too far | 10 | |
| | | Costs too much | 11 | |
| | | Inconvenient to use | 12 | |
| | | Up to God/ Fatalistic | 13 | |
| | | Difficult to get pregnant/ menopausal | 14 | |
| | | Affects fertility | 15 | |
| Other | 96 | | | |
| Don't know / Don't remember | 88 | | | |
| No response | 99 | | | |
| 602v | <p><i>SurveyCTO programming: Only ask if not currently pregnant and not currently using a method</i></p> <p>You said that you are not currently using a method to prevent pregnancy. Why is that?</p> <p><i>[Interviewer: record the first response verbatim and ask for other reasons and record any further responses given verbatim]</i></p> <p>PROBE: Any other reason?</p> | [Capture verbatim response] | | |
| 602 | You said that you are not currently using a method to prevent pregnancy. Why is that? | Not married | 1 | Skip to Section 11 if respondent has not used a method in last 12 months. Otherwise, Continue to 603 If PREVIOUS METHOD is male condom, then skip to 605. |
| | | Want to get pregnant | 2 | |
| | | No sex/ infrequent sex/ partner away | 3 | |
| | | Became pregnant while using | 4 | |
| | | Husband/ partner disapproved | 5 | |
| | | Others disapproved | 6 | |

| | | | | |
|-----|---|---|----|---|
| | <i>[Interviewer: select one or more response categories that best correspond/s with the verbatim response/s given by the respondent. Seek clarification from respondent if you need to.]</i> | Breastfeeding | 7 | |
| | | Knows no method | 8 | |
| | | Knows no source | 9 | |
| | | No method available | 10 | |
| | | Method stocked out | 11 | |
| | | Preferred method not available | 12 | |
| | | Lack of access/ too far | 13 | |
| | | Costs too much | 14 | |
| | | Experienced side effects/ fear of side effects | 15 | |
| | | Inconvenient to use | 16 | |
| | | Affects fertility | 17 | |
| | | Up to God/ Fatalistic | 18 | |
| | | Religious prohibition | 19 | |
| | | Difficult to get pregnant/ menopausal/ hysterectomy | 20 | |
| | | Other | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 603 | <i>SurveyCTO programming: For respondents who report having a partner. If respondent has no partner go to 605</i> Current users: Does your husband/partner know that you are using [CURRENT METHOD]? Previous users: Did your husband/partner know that you used [PREVIOUS METHOD]? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 604 | <i>SurveyCTO programming: For respondents who report having a partner AND who have used a method other than male condoms or male sterilization in the last 12 months</i> Before you started using your [CURRENT METHOD/ PREVIOUS METHOD] for the first time, did you discuss the decision to delay or avoid pregnancy with your husband/partner? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 605 | Before you started using your [CURRENT/ PREVIOUS METHOD] for the first time, did anyone recommend it to you? | Yes | 1 | Skip to Section 7. If male sterilization is the last method used, skip to Section 11 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 606 | Who recommended your [CURRENT/ PREVIOUS METHOD] to you? <i>[Interviewer: select all responses]</i> | Husband/Partner | 1 | Continue to Section 7. If male sterilization is the last method used, skip to Section 11 |
| | | Parent | 2 | |
| | | In-law | 3 | |
| | | Sibling | 4 | |
| | | Friend | 5 | |
| | | Neighbor | 6 | |
| | | Co-worker | 7 | |
| | | Doctor/Health staff | 8 | |
| | | CHW | 9 | |
| | | No one | 10 | |
| | | Other: (Specify)_____ | 96 | |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |

SECTION 7. SATISFACTION WITH SERVICE AND WITH PROVIDER DURING LAST OUTLET VISIT

Now, I would like to ask you questions about the last time you went to get a family planning method or service. You may not know or not remember answers to some of the questions I will ask you and this is OK. You can tell me when you don't know or don't remember the information that I am asking about. You can also tell me when you don't feel comfortable answering any question.

SurveyCTO Programming: this section and the subsequent sections (8-10) are for respondents who have used FP in the last 12 months, and specifically, have used only modern FP methods which require a visit to a facility or CHW. Exclude those who have used/ are using methods which can't be obtained from a facility/CHW (i.e., lactational amenorrhea, Calendar method/ rhythm, withdrawal, and other traditional methods) and route them to Section 11.

| Q. no | Question | Responses | Response Codes | Skip |
|--------------------------------|--|---|----------------|------|
| 701_1 | What is most important to you when deciding where to get your FP methods from? PROBE: I am looking for only one response. <i>Interviewer: do not read options.</i> | Recommended by family/friend | 1 | |
| | | My family/friends go there | 2 | |
| | | My neighbors go there | 3 | |
| | | It is a short distance/easy to travel to from my home | 4 | |
| | | The location is safe | 5 | |
| | | It is near/on the way to my workplace | 6 | |
| | | No need to travel/ convenience of home visit by a CHW | 7 | |
| | | The provider/service there is satisfactory to me | 8 | |
| | | I can get my preferred method without being recommended a different method by the provider | 9 | |
| | | my preferred method is available/ offered | 10 | |
| | | My preferred method is usually in stock/ not stocked out | 11 | |
| | | There is a trained provider available to provide my preferred service | 12 | |
| | | There is a wide variety of FP methods that I can choose from | 13 | |
| | | There is adequate privacy | 14 | |
| | | The cost of product/services is more affordable than at other places | 15 | |
| | | The hours of operation of the outlet/provider are convenient | 16 | |
| | | I can trust the quality of the products-The products available are not expired or counterfeit | 17 | |
| Other (<i>Specify _____</i>) | 96 | | | |
| No response | 99 | | | |
| No other reason | 95 | Skip to 702 | | |
| 701_2 | What is the second most important factor, if any? <i>Interviewer: do not read options.</i> | Recommended by family/friend | 1 | |
| | | My family/friends go there | 2 | |
| | | My neighbors go there | 3 | |
| | | It is a short distance/easy to travel to from my home | 4 | |
| | | The location is safe | 5 | |
| | | It is near/on the way to my workplace | 6 | |
| | | No need to travel/ convenience of home visit by a CHW | 7 | |
| | | The provider/service there is satisfactory to me | 8 | |

| | | | | |
|--------------|---|---|----|--------------------|
| | | I can get my preferred method without being recommended a different method by the provider | 9 | |
| | | my preferred method is available/ offered | 10 | |
| | | My preferred method is usually in stock/ not stocked out | 11 | |
| | | There is a trained provider available to provide my preferred service | 12 | |
| | | There is a wide variety of FP methods that I can choose from | 13 | |
| | | There is adequate privacy | 14 | |
| | | The cost of product/services is more affordable than at other places | 15 | |
| | | The hours of operation of the outlet/provider are convenient | 16 | |
| | | I can trust the quality of the products-The products available are not expired or counterfeit | 17 | |
| | | Other (<i>Specify</i> _____) | 96 | |
| | | No response | 99 | |
| | | No other reason | 95 | Skip to 702 |
| 701_3 | What is the third most important factor, if any? <i>Interviewer: do not read options.</i> | Recommended by family/friend | 1 | |
| | | My family/friends go there | 2 | |
| | | My neighbors go there | 3 | |
| | | It is a short distance/easy to travel to from my home | 4 | |
| | | The location is safe | 5 | |
| | | It is near/on the way to my workplace | 6 | |
| | | No need to travel/ convenience of home visit by a CHW | 7 | |
| | | The provider/service there is satisfactory to me | 8 | |
| | | I can get my preferred method without being recommended a different method by the provider | 9 | |
| | | my preferred method is available/ offered | 10 | |
| | | My preferred method is usually in stock/ not stocked out | 11 | |
| | | There is a trained provider available to provide my preferred service | 12 | |
| | | There is a wide variety of FP methods that I can choose from | 13 | |
| | | There is adequate privacy | 14 | |
| | | The cost of product/services is more affordable than at other places | 15 | |
| | | The hours of operation of the outlet/provider are convenient | 16 | |
| | | I can trust the quality of the products-The products available are not expired or counterfeit | 17 | |
| | | Other (<i>Specify</i> _____) | 96 | |
| | | No response | 99 | |
| | | No other reason | 95 | |
| 702 | Think about when you last obtained a new supply of your [CURRENT METHOD/ PREVIOUS METHOD]. From where did you obtain the supply at that time? | Obtained it herself from an outlet | 1 | |
| | | A CHW | 2 | |
| | | Friend/family | 3 | |
| | | Boyfriend/ husband/ partner | 4 | |

| | | | | | | | | | | | |
|-----------------------------------|--|---|-----------------------------------|--|-----------------------|----|----------------------------|----|-------------|----|--|
| | <p>PROBE: This is the last time when you got the method. It could be a resupply of the method or the very first time you got the method, if you have not yet received a resupply. Think about whether you went to get the method yourself or someone else got it for you.</p> <p><i>[Interviewer: Do not read response options. Wait for a free response from the respondent and then choose the most appropriate one from the response options. Seek clarification where necessary. Only select "A health facility/outlet" if the respondent herself visited the facility or outlet. If the respondent indicates that a friend obtained it for her from a facility or outlet, the correct response option is "friend/family" not "A health facility/outlet"]</i></p> | <table border="1"> <tr> <td>A mobile outreach event/ provider</td> <td>5</td> </tr> <tr> <td>Other (Specify _____)</td> <td>96</td> </tr> <tr> <td>Don't know/ don't remember</td> <td>88</td> </tr> <tr> <td>No response</td> <td>99</td> </tr> </table> | A mobile outreach event/ provider | 5 | Other (Specify _____) | 96 | Don't know/ don't remember | 88 | No response | 99 | |
| A mobile outreach event/ provider | 5 | | | | | | | | | | |
| Other (Specify _____) | 96 | | | | | | | | | | |
| Don't know/ don't remember | 88 | | | | | | | | | | |
| No response | 99 | | | | | | | | | | |
| 703 | <p>How long ago did you obtain this supply of your [CURRENT METHOD/ PREVIOUS METHOD]?</p> <p><i>[Interviewer: Wait for a free response from the respondent and record it. If the respondent doesn't know or doesn't respond, record 88 for don't know and 99 for no response, and then read the following probe:</i></p> <p>PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it was less than 12 months or more than 12 months?</p> <p><i>If she still does not know or doesn't respond then record "don't know" or "no response"]</i></p> | <p>703months Number of months Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <input type="text"/> | | | | | | | | | |
| | | <p>703years Number of years Enter '88' for Don't know / Not sure / Don't remember or '99' for No response</p> <input type="text"/> | | | | | | | | | |
| | | <p>12 months ago or less</p> | 1 | <p>Continue to 704 if obtained last supply from a health facility/outlet/pharmacy</p> <p>Skip to 705 if obtained last supply from a CHW</p> <p>Skip to 914 if obtained last supply from any source other than an outlet/ facility or CHW.</p> | | | | | | | |
| | | <p>More than 12 months ago</p> | 2 | <p>Skip to 914.</p> | | | | | | | |
| | | <p>Don't know/ don't remember</p> | 88 | | | | | | | | |
| | <p>No response</p> | 99 | | | | | | | | | |
| 704 | <p>What type of facility did you visit to get your supply of [CURRENT METHOD/ PREVIOUS METHOD] at that time?</p> | Hospital | 1 | | | | | | | | |
| | | Health center/ clinic/PHC | 2 | | | | | | | | |
| | | Maternity clinic | 3 | | | | | | | | |
| | | Pharmacy | 4 | | | | | | | | |
| | | PPMV/ Drug shop/ Chemist | 5 | | | | | | | | |
| | | Other (Specify _____) | 96 | | | | | | | | |
| | | Don't know | 88 | | | | | | | | |
| | | No response | 99 | | | | | | | | |
| 705 | <p><u>Facility respondents:</u> Who owns or runs the facility?</p> <p><u>CHW respondents:</u> Whom does the CHW work for?</p> <p><i>[Interviewer: Read response options].</i></p> | Government | 1 | | | | | | | | |
| | | NGO | 2 | | | | | | | | |
| | | Faith-based organization | 3 | | | | | | | | |
| | | Private | 4 | | | | | | | | |
| | | Other (Specify _____) | 96 | | | | | | | | |
| | | Don't know | 88 | | | | | | | | |
| | | No response | 99 | | | | | | | | |

| | | | | |
|-------------|---|--|----|---|
| 706 | <p>SurveyCTO Programming: For respondents whose CURRENT/ PREVIOUS METHOD is an injectable, implant, or IUD</p> <p>Did this facility/CHW require you to have a prescription for your [CURRENT/ PREVIOUS METHOD] during that visit?</p> <p>[PROBE: A prescription can be a written note from your doctor or nurse specifying which method you are to receive or it could be an FP clinic card or book showing the method you are using.]</p> | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 707 | Did you know which method you wanted when you went to this facility/CHW? | Yes | 1 | Skip to 711. Skip to 712 if ever received female sterilization |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 708 | <p>Which method did you want when you went to this facility/CHW?</p> <p>[Interviewer, don't read methods.]</p> <p>SurveyCTO Programming: Record this in system as "PREFERRED METHOD"</p> | Injectables | 1 | Skip to 711. Skip to 712 if ever received female sterilization |
| | | Implant | 2 | |
| | | Oral contraceptive pills | 3 | |
| | | IUD/ Copper T | 4 | |
| | | Female sterilization | 5 | |
| | | Emergency contraception | 6 | |
| | | Standard days/cycle beads | 7 | |
| | | Male condoms | 8 | |
| | | Female condoms | 9 | |
| | | Diaphragm | 10 | |
| | | Foam/Jelly | 11 | |
| | | Male sterilization | 12 | |
| | | Other methods (Specify _____) | 96 | |
| | | Don't know | 88 | |
| No response | 99 | | | |
| 709 | During that visit, did you receive the [PREFERRED METHOD] that you wanted? | Yes | 1 | Skip to 711. Skip to 712 if ever received female sterilization |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 710 | Why weren't you able to get this [PREFERRED METHOD]? | Method out of stock that day | 1 | Skip to 712 if ever received female sterilization |
| | | Method not offered by provider/facility | 2 | |
| | | Provider not trained to provide the method | 3 | |
| | | Equipment for providing the method not available | 4 | |
| | | Provider recommended a different method | 5 | |
| | | Was told that I am not eligible for method | 6 | |
| | | Method too expensive | 7 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 711 | | Yes | 1 | |

| | | | | |
|-----|--|--------------------------------------|----|--|
| | Do you intend to go back to the same facility/CHW the next time you need FP products/services? | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 712 | Would you recommend this facility/CHW to your relative or friend? | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |

SECTION 8. COST OF METHOD/SERVICES RECEIVED AT LAST OUTLET VISIT

Now, I will ask you about the costs related to getting your [CURRENT METHOD /PREVIOUS METHOD] the last time you obtained a supply of the method. Again, it is OK if you don't remember all the information I am asking you about. You can just tell me that you don't know.

SurveyCTO Programming: this entire section is for respondents who have used FP in the last 12 months, including female sterilization. This is relevant only for those who have used modern FP methods which require a visit to a facility or CHW. Exclude those who have used/ are using methods which cant be obtained from a facility/CHW such as lactational amenorrhea, Calendar method/ rhythm, Withdrawal, and other methods that are traditional.

| Q. No. | Question | Responses | Response codes | Skip |
|--------|--|--|----------------|-------------|
| 801 | The last time you obtained your [CURRENT METHOD/ PREVIOUS METHOD], did you have to pay anything out of pocket to the facility/CHW? <i>[Interviewer: if the respondent obtained product from a different place than where she received service (e.g., in case of injections and insertions), then enter yes if she paid at either place]</i> | Yes | 1 | Skip to 808 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 802 | Were there separate fees charged by the facility/CHW for the service and for your method? PROBE: Service fees include fees you have to pay in order to be seen by the provider for consultation even if you don't end up getting a method of FP. Product fees include fees for the FP method and any supplies and consumables needed to provide the method, for example, the cost of the injectable and the syringe needed to give you the injection. <i>[Interviewer: Even if the respondent obtained a method that is not an injection, insertion, or sterilization, this question is still applicable because consultation or counselling could have happened. Select "no" if no separate fee was paid for consultation/counselling].</i> <i>[if respondent obtained method from one place and took it to another place for service, then ask her whether she paid a fee at each outlet and enter "yes" if she did.]</i> | Yes | 1 | Skip to 805 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 803 | How much did you have to pay out of pocket for FP service fees, if any? | Enter amount | | |
| | | Paid a fee but don't remember amount | 111 | |
| | | No fee/ Fee waived | 000 | |
| | | Don't know/ don't remember if I had to pay a fee | 888 | |
| | | No response | 999 | |
| 804 | How much did you have to pay out of pocket for the method and any supplies used, if any? | Enter amount | | |
| | | Paid a fee but don't remember amount | 111 | |
| | | No fee/ Fee waived | 0 | |
| | | Don't know/ don't remember if I had to pay a fee | 888 | |

| | | | | |
|-----|---|---|-----|--------------------|
| | | No response | 999 | |
| 805 | How much did you have to pay out of pocket <u>in total</u> to the facility/CHW? [Interviewer: If the respondent obtained product from one place and took it to a second place for service, ask her for the total amount paid between the two facilities] | Enter amount | | |
| | | Don't remember fee amount | 111 | |
| | | No fee/ fee waived | 000 | |
| | | Don't know/ don't remember if I had to pay a fee | 888 | |
| | | No response | 999 | |
| 806 | Has the amount that you have to pay out of pocket to the facility/CHW in total increased, decreased or stayed the same in the last 12 months? [Interviewer: If the respondent obtained product from one place and took it to a second place for service, then ask her to think about the total amount paid between the two facilities] | Yes, it decreased | 1 | |
| | | No, it stayed the same | 2 | |
| | | Yes, it increased | 3 | |
| | | Don't know- I have only been to the facility/CHW once in the past 12 months | 4 | |
| | | Don't know/don't remember | 88 | |
| | | No response | 99 | |
| 807 | SurveyCTO Programming: For respondents who reported paying a fee Do you think that the total amount you paid to the facility/CHW for your [CURRENT METHOD/ PREVIOUS METHOD] is too high, too low, or just right? | Too low | 1 | |
| | | Just right | 2 | |
| | | Too high | 3 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 808 | Do you know of other facilities in the community where you can get your [CURRENT METHOD/ PREVIOUS METHOD]? | Yes | 1 | Skip to 810 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 809 | SurveyCTO Programming: For respondents who reported paying a fee How do you think the amount you paid for your [CURRENT METHOD/ PREVIOUS METHOD] compares to what you would have paid at those other facilities at that time? PROBE: think about the total cost you paid to the facility/CHW, not including the amount you paid for any transportation. [Interviewer: If respondent obtained product from one place and took it to a second place for service, then ask her to think about the total amount paid between the two facilities] | Cost is the same | 1 | |
| | | Cost is lower | 2 | |
| | | Cost is higher | 3 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 810 | If the cost of all methods were the same at that facility you visited/ CHW you saw to obtain the last supply of your [CURRENT METHOD/ PREVIOUS METHOD], would you have preferred to use a different method than the one you received at that visit? PROBE: For example, if the cost of one implant was the same as that for a packet of pills | Yes | 1 | Skip to 812 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
|------|--|-------------------------------------|-----|--|
| | <i>[Interviewer: If respondent obtained product from one place and took it to a second place for service, then ask her to think about the place where she received the service]</i> | | | |
| 811v | Which method would you have preferred? <i>[Interviewer: DO NOT READ OPTIONS. Record the verbatim response given by the respondent and then select an appropriate response from the options shown.]</i> | [Capture initial response verbatim] | [] | |
| 811 | Which method would you have preferred? <i>[Interviewer: DO NOT READ OPTIONS. Record the verbatim response given by the respondent and then select an appropriate response from the options shown.]</i> | Injectables | 1 | |
| | | Implant | 2 | |
| | | Oral contraceptive pills | 3 | |
| | | IUD/ Copper T | 4 | |
| | | Female sterilization | 5 | |
| | | Emergency contraception | 6 | |
| | | Standard days/cycle beads | 7 | |
| | | Male condoms | 8 | |
| | | Female condoms | 9 | |
| | | Diaphragm | 10 | |
| | | Foam/Jelly | 11 | |
| | | Male sterilization | 12 | |
| | | Other | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 812 | The last time you obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD], how much did you have to pay out of pocket for transportation to and from the facility? <i>[Interviewer: If respondent obtained product from one place and took it to a second place for service, think ask her to think about the total amount paid all together for transportation to/from the two facilities]</i> | Enter amount | | |
| | | No fee | 0 | |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |

SECTION 9: MATCHING PRIOR FP USE WITH SURVEYED OUTLETS; FACTORS AFFECTING OUTLET CHOICE

SurveyCTO Programming: this entire section is for respondents who have used FP in the last 12 months, including female sterilization. Update as of May 21: For all searches below, limit the search options to the county in which the interview is taking place. It is not necessary to give the enumerator the option to change the county being used to limit search results; those questions can be removed.

Now, I will ask you questions that will help me identify with specific facility you visited or CHW you saw the last time that you got a new supply of your FP method. I will also ask about other facilities near you. The questions being asked are meant to help us learn more about the FP products and services that the facilities provide and about your relationship with these facilities. You don't have to be concerned about giving me information about the facilities because the information is used only for our study and not used for monitoring the facilities. Also, the facilities will not have a way of finding out what you tell us about them.

You said that you last obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD] [XX] months ago

| Q. No | Questions | Responses | Response Codes | Skip |
|-------|---|----------------------------------|--|------------------------------------|
| 901a | <p>At that time, did you obtain this supply from one of the following locations?</p> <p>PROBE: If you received a prescription of your method in a different place from where you filled it, please think of the place where you filled the prescription and not where you received the prescription for this question and for all other questions that I will ask you.</p> <p><i>SurveyCTO Programming: Display a list of the wards and LGA where the outlet survey took place within the state where the respondent resides.</i></p> <p><i>[Interviewer: Read out loud each location. Start with the first one and wait for "yes" or "no" from the respondent. If she answers "no" then ask about the next location until you go through the full list. If she says "yes" to any of the locations, then select Yes as the final answer. If she answers "no" to all locations, then select No as the final answer. If she does not answer "yes" to any of the locations but answers "not sure" or "maybe" to at least one, then select "don't know/ not sure/maybe" as the final answer.</i></p> <p><i>Note: the relevant LGA has been listed last on this list as women who do not recognize the Wards listed may recognize the LGA name. Only ask about the LGA after you have asked about all of the Wards listed.]</i></p> | [Ward/LGA code] | [WARD 1 name] [WARD 2 name] [WARD 3 name] [WARD 4 name] [WARD 5 name] [...] [LGA name] | Continue to 901b |
| | | No | 0 | Skip to 901f |
| | | Don't know/ Not sure/ Maybe | 88 | Continue to 901b |
| | | No response | 99 | Skip to 901f |
| 901b | <p>I will now try to identify which [facility/CHW] you visited at that time.</p> <p>Please tell me the name of the [facility/CHW], if you know it.</p> <p>PROBE: This can be the name that the [facility/CHW] is called by community members, even if it is not the real name.</p> | Record response verbatim. | [Text Field] | |
| | | Don't know | 88 | Skip to 901c for facilities |

| | | | | |
|---|---|--|---|--|
| | | No response | 99 | |
| 901b_l lookup | <p>Do not read aloud: Facility lookup: Enter a few letters of the facility name that the respondent gave.</p> <p>Hint: If no matches are found, try entering different letters or using different spellings.</p> <p><i>SurveyCTO programming: Limit search on Outlet Name to the State where the interview is being conducted. Also, the fields from the outlet survey data that should be searched include the real name of the outlet AND alternate names of the outlet. Retain text of each lookup attempt in data.</i></p> | | [Text Field for Lookup] | |
| 901b_n ame_fa cility & 901b_n ame_ch w | <p><i>SurveyCTO programming: Display results from 901b_lookup.</i></p> <p>Is the [facility/CHW] that you visited included in the following list?</p> <p><i>[Interviewer: If outlet names are listed on the screen, ask the question above to the respondent and then read out all name options. If the respondent identifies one of the [outlets/CHWs] on the list as the one they visited, [select the outlet and a picture of the [outlet/CHW] will appear on the next screen/select the CHW and a description of the CHW will appear on the next screen]. If respondent is not sure, select "Don't know/ not sure" and photos of all [outlets/CHWs] from the list will appear on the next screen.</i></p> <p><i>If no [outlet/CHW] name options are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select "No options found"]</i></p> | <p>[Outlet/CHW name selected from list]</p> <p>[...]</p> <p>Don't know / Not sure</p> <p>No</p> <p>No response</p> <p>No options found</p> | <p>[Outlet/CHW Code of Selected Result recorded]</p> <p>88</p> <p>0</p> <p>99</p> <p>77</p> | <p><i>SurveyCTO: show picture of the selected outlet for confirmation (or description of the CHW) and go to 901b_picture</i></p> <p><i>SurveyCTO: show pictures for all resulting outlets (or description of resulting CHW) and proceed to 901b_picture</i></p> <p>Proceed to 901c</p> |
| 901b_p ics_facil ity | <p>Outlet: Is the facility shown in the following list?</p> <p><i>SurveyCTO programming for outlets: [Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture – disregard these.</i></p> <p>If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select "No options found"]</p> <p>CHW: Is the CHW described in the following list?</p> <p><i>SurveyCTO programming for CHWs: [Interviewer: Read the description of the CHW aloud and ask the respondent whether it sounds like the one she visited. Do this one at a time for each CHW if there</i></p> | <p>Yes [for outlet: respondent recognized the picture below]</p> <p>No</p> <p>Not sure / Don't know</p> <p>No options found</p> <p>No response</p> | <p>1</p> <p>0</p> <p>88</p> <p>77</p> <p>99</p> | <p>Skip to 902v</p> <p>Proceed to 901c if an outlet</p> |

| | | | | | |
|-------------------|--|---|---|--|---------------------|
| | <p>are multiple CHWs. If she recognizes a description, select the description. Some CHWs will not have a description – disregard these.</p> <p>If no CHW descriptions are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the CHW. If no options with descriptions can be found still, select “No options found”]</p> | | | | |
| 901c | <p>Please tell me the name of someone who works at the facility, if you know it.</p> <p>PROBE: This can be the name that the person is called by community members, even if it is not their real name.</p> | Record response verbatim | [Text Field] | | |
| | | Don't know | 88 | Skip to 901d | |
| | | No response | 99 | | |
| 901c_lo okup | <p>Do not read aloud: <i>Staff Name Lookup: Enter a few letters of the staff name.</i></p> <p>[Interviewer: If no matches are found, try entering different letters or using different spellings.</p> <p>If respondent provided more than one name, try to search using one name at a time. Enter a few letters or partial names, for each one.]</p> <p>SurveyCTO programming: Limit search on [Staff Name] to the State where the interview is being conducted. the fields from the outlet survey data that should be searched here include the names of all respondents in the outlet survey, as captured during informed consent process Retain text of each lookup attempt in data.</p> | | [Text Field for Lookup] | | |
| 901c_n ame | <p>SurveyCTO programming: Display results from 901c_lookup.</p> <p>Is the staff member at the facility you visited included in the following list?</p> <p>[Interviewer: Read all responses. If the respondent identifies one of the names on the list as belonging to the outlet visited, then select the outlet. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed after the first search or the respondent does not confirm a name match, ask for another staff name and search again until the respondent has no other names to offer. Consider searching different spellings for each name given.</p> <p>If no name options are listed on the screen from all of the searches, select “No options found”]</p> | Yes [staff name selected from list] | [Outlet Code of Selected Result recorded] | SurveyCTO: show picture of selected outlet corresponding to staff name and proceed to 901c_picture | |
| | | [...] | | | |
| | | Don't know | 88 | SurveyCTO: show pictures of outlets corresponding to all resulting staff name and proceed to 901c_picture | |
| | | No | 0 | | Skip to 901d |
| | | No response | 99 | | |
| No options found | 77 | | | | |
| 901c_pi cs a-b | <p>Is the facility shown in the following list?</p> <p>[Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the</p> | Yes (respondent recognizes the picture below) | [Outlet Code of Selected Result recorded] | | |

| | | | | |
|-------------------|--|---|---|--------------------------------|
| | <p>picture that she recognizes. Some outlets do not have a picture - disregard these.</p> <p>If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of staff. If no options can be found still, select “No options found”]</p> | <p>No</p> <p>Not sure / Don’t know</p> <p>No options found</p> <p>No Response</p> | <p>0</p> <p>88</p> <p>77</p> <p>99</p> | <p>Skip to 901d</p> |
| 901c_p osition | <p>What position does [selected name from 901c_name] hold at this facility?</p> | <p>Record Response</p> <p>Don’t know</p> <p>No response</p> | <p>[Text Field]</p> <p>88</p> <p>99</p> | <p>All Skip to 902v</p> |
| 901d_f acility | <p>Outlets: Please tell me where the facility is located, if you know.</p> | <p>Record response verbatim.</p> | <p>[Text Field]</p> | <p>Continue to 901d_lookup</p> |
| 901d_c hw | <p>CHWs: Please tell me where the CHW provides services in the community</p> <p>PROBE: Please tell me the name of the village, community or neighbourhood. You can also tell me the name of a market, a central business State (CBD), or a town centre. If you know the address or the street name please tell me what it is. I would also like to know whether it is located near a landmark, or any other common way of describing [where that particular facility is located/where the CHW provides services]</p> <p>[Interviewer: Record all of the information verbatim. You may collect more than one location information from the respondent. Begin your search using lower level location information such as address or street and progress up to village/estate. If the respondent only gives you a village /community name, probe to see if she can provide the name of a smaller area such as a street or landmark.]</p> | <p>Don’t know</p> <p>No response</p> | <p>88</p> <p>99</p> | <p>Skip to 902v</p> |
| 901d_l lookup | <p>Do not read aloud: Location Lookup: Enter a few letters of the location information provided. If no matches are found, try entering different letters or using different spellings.</p> <p>[Interviewer: If respondent provided more than one kind of location information, search using one piece of information at a time. Search using common terms that are likely to be unique, such as village/estate name, road name, etc. Enter a few letters or partial phrases for each one.]</p> <p>SurveyCTO programming: Limit search on [Outlet Location] to the State where the interview is being conducted. Retain text of each lookup attempt in data.</p> | | <p>[Text Field for Lookup]</p> <p>Enter 99 if location information is too broad or returns too many results (such as Ward name, State name, generic location like “mall”)</p> | <p>Skip to 902v</p> |

| | | | | |
|--|--|--|---|---|
| <p>901d_name_facility</p> <p>901d_name_chw</p> | <p>SurveyCTO programming: Display results from 901d_lookup.</p> <p>Is the location included in the following list?</p> <p>[Interviewer: If locations are listed on the screen, ask the following question to the respondent and then read out all options. If the respondent identifies one of the locations on the list as belonging to the [outlet/CHW] last visited, then select the location and a [picture of the outlet/description of the CHW] will appear on the next screen. If respondent is not sure, select "Don't know/not sure" and photos of all outlets from the list will appear on the next screen.</p> <p>If no location options are listed, try searching a different way on previous screen. If no options are listed on the screen after all searches, select "No options found".]</p> | <p>Yes [location name selected from list] [...]</p> <p>Not sure/ Don't know</p> <p>No</p> <p>No options found</p> <p>No response</p> | <p>[Outlet Code of Selected Result]</p> <p>88</p> <p>0</p> <p>77</p> <p>99</p> | <p>SurveyCTO: show picture of all outlets/CHW in the selected location and proceed to 901d_picture</p> <p>SurveyCTO: show pictures of all outlets/CHWs in the locations that show up. and proceed to 901d_picture</p> <p>Skip to 902</p> |
| <p>901d_pics_facility</p> <p>901d_desc_chw</p> | <p>Outlets: Is the facility shown in the following list?</p> <p>SurveyCTO programming for outlets: [Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture - disregard these.</p> <p>If no outlet pictures are listed, consider searching a different way on previous screen. If no options can be found still, select "No options found"]</p> <p>Is the CHW described in the following list?</p> <p>SurveyCTO programming for CHWs: [Interviewer: read aloud all of the CHW descriptions that appear on the screen and ask the respondent whether one of them sounds like the CHW she visited. Do this one at a time for each CHW if there are multiple CHWs. If she recognizes a description, select the description. Some CHWs will not have a description - disregard these.</p> <p>If no CHW descriptions are listed, consider searching a different way on previous screen. If no options can be found still, select "No options found"]</p> | <p>Yes (respondent recognizes the picture below)</p> <p>No</p> <p>Not sure / Don't know</p> <p>No options found</p> <p>No response</p> | <p>[Outlet Code of Selected Result recorded]</p> <p>0</p> <p>88</p> <p>77</p> <p>99</p> | <p>All skip to 902</p> |
| <p>901e</p> | <p>Where did you go the last time that you obtained a supply of your [CURRENT METHOD/ PREVIOUS METHOD]?</p> <p>PROBE: I am looking for the location of the [facility/CHW]. Please give me as many of these details about the place as you can remember. First tell me the name of the State, LGA, Ward and village or community. Then tell me the name of the neighbourhood, market, town center or central business District (CBD). If you know the address or the street name please also tell me this.</p> | <p>Capture Verbatim response</p> <p>Don't know/ Don't remember</p> <p>Refused/ no response</p> | <p>[_____]</p> <p>88</p> <p>99</p> | |

| | | | | |
|-------|--|--|--|--------------------|
| | <i>[Interviewer, please enter the response verbatim and in entirety. Probe for additional information as necessary.]</i> | | | |
| 901f | <p>Please tell me the name of the [facility/CHW] that you went to, if you know it.</p> <p>PROBE: This can be the name that the facility/ CHW is called by community members, even if it is not the real name.</p> <p><i>[Interviewer, please enter the response verbatim. Probe for the full name of outlet or CHW, and include terms like “hospital, clinic, dispensary” etc.]</i></p> | <p>Capture Verbatim response [_____]</p> <p>Don't know/ don't remember 88</p> <p>Refused/ no response 99</p> | | |
| 902_1 | <p>Why did you go to this facility/ CHW for your [CURRENT METHOD/ PREVIOUS METHOD] the last time?</p> <p>PROBE: I am looking for only one response.</p> <p><i>[Interviewer: do not read options.]</i></p> | <p>Recommended to me by family/friend 1</p> <p>My family/friends go there 2</p> <p>My neighbors go there 3</p> <p>It is a short distance/easy to travel to from my home 4</p> <p>The location is safe 5</p> <p>It is near/on the way to my workplace 6</p> <p>No need to travel/ convenience of home visit by a CHW 7</p> <p>The provider/service there is satisfactory to me 8</p> <p>I can get my preferred method without being recommended a different method by the provider 9</p> <p>my preferred method is available/ offered 10</p> <p>My preferred method is usually in stock/ not stocked out 11</p> <p>There is a trained provider available to provide my preferred service 12</p> <p>There is a wide variety of FP methods that I can choose from 13</p> <p>There is adequate privacy 14</p> <p>The cost of product/services is more affordable than at other places 15</p> <p>The hours of operation of the outlet/provider are convenient 16</p> <p>I can trust the quality of the products-the products available are not expired or counterfeit 17</p> <p>Other (<i>Specify</i>): _____ 96</p> <p>Don't know/ Don't remember 88</p> <p>No response 99</p> <p>No other reason 95</p> | | |
| 902_2 | What is the second most important reason, if any? | Recommended to me by family/friend 1 | | Skip to 903 |

| | | | | |
|-------|---|---|--------------------|--|
| | <p>[Interviewer: do not read options.]</p> | <p>My family/friends go there 2</p> <p>My neighbors go there 3</p> <p>It is a short distance/easy to travel to from my home 4</p> <p>The location is safe 5</p> <p>It is near/on the way to my workplace 6</p> <p>No need to travel/ convenience of home visit by a CHW 7</p> <p>The provider/service there is satisfactory to me 8</p> <p>I can get my preferred method without being recommended a different method by the provider 9</p> <p>my preferred method is available/ offered 10</p> <p>My preferred method is usually in stock/ not stocked out 11</p> <p>There is a trained provider available to provide my preferred service 12</p> <p>There is a wide variety of FP methods that I can choose from 13</p> <p>There is adequate privacy 14</p> <p>The cost of product/services is more affordable than at other places 15</p> <p>The hours of operation of the outlet/provider are convenient 16</p> <p>I can trust the quality of the products-the products available are not expired or counterfeit 17</p> <p>Other (Specify): _____ 96</p> <p>Don't know/ don't remember 88</p> <p>No response 99</p> | | |
| 902_3 | <p>What is the third most important reason, if any?</p> <p>[Interviewer: do not read options.]</p> | <p>Recommended to me by family/friend 1</p> <p>My family/friends go there 2</p> <p>My neighbors go there 3</p> <p>It is a short distance/easy to travel to from my home 4</p> <p>The location is safe 5</p> <p>It is near/on the way to my workplace 6</p> <p>No need to travel/ convenience of home visit by a CHW 7</p> <p>The provider/service there is satisfactory to me 8</p> <p>I can get my preferred method without being recommended a different method by the provider 9</p> <p>my preferred method is available/ offered 10</p> | <p>Skip to 903</p> | |

| | | | | |
|-----------|---|---|-----|---|
| | | My preferred method is usually in stock/ not stocked out | 11 | |
| | | There is a trained provider available to provide my preferred service | 12 | |
| | | There is a wide variety of FP methods that I can choose from | 13 | |
| | | There is adequate privacy | 14 | |
| | | The cost of product/services is more affordable than at other places | 15 | |
| | | The hours of operation of the outlet/provider are convenient | 16 | |
| | | I can trust the quality of the products-the products available are not expired or counterfeit | 17 | |
| | | No other reason | 95 | |
| | | Other (Specify): _____ | 96 | |
| | | Don't know/ don't remember | 88 | |
| | | No response | 99 | |
| 903 | For what purpose other than family planning have you visited this facility/CHW in the past? [Interviewer: Select all that apply] | For health products or services (specify _____) | 1 | |
| | | For non-health products or services (specify _____) | 2 | |
| | | No other purpose- I only visit for FP products or services | 3 | Skip to 905a |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 904a-904b | How long have you been going to this facility/CHW for other products or services other than family planning? [Interviewer: wait for a free response from the respondent.] | 904a. Months Enter '88' for Don't know / Not sure / Don't remember "99" for No response | [] | If 904a or 904b = 88 or 99, continue to 904. Otherwise, skip to 905a |
| | | 904b. Years Enter '88' for Don't know / Not sure / Don't remember or '99' for No response | [] | |
| 904 | How long have you been going to this facility/CHW for other products or services other than family planning? PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it was less than 6 months, 6-12 months, or more than 12 months? [Interviewer: If she does not know, then record "don't know". If the respondent has only gone to the facility once, record the number of months/years since she first went to the facility] | Less than 6 months | 1 | Continue to 905a |
| | | 6 months to 12 months | 2 | |
| | | More than 12 months | 3 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
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| 905a-905b | <p>How long have you been obtaining FP products/services from this facility/CHW?</p> <p>PROBE: including visits where you only received information or advise about family planning</p> <p><i>[Interviewer: Wait for a free response from the respondent and record.]</i></p> | <p>905a Months Enter '88' for Don't know / Not sure / Don't remember' '99' for No response</p> | | <p>If 905a or 905b = 88 or 99, continue to 905.</p> <p>Otherwise, skip to 906</p> |
| | | <p>905b Years Enter '88' for Don't know / Not sure / Don't remember' '99' for No response</p> | | |
| 905 | <p>How long have you been obtaining FP products/services from this facility/CHW?</p> <p>PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it was less than 6 months, 6-12 months, or more than 12 months?]</p> <p><i>[Interviewer: If she does not know, then record "don't know".]</i></p> | Less than 6 months | 1 | |
| | | 6 months to 12 months | 2 | |
| | | More than 12 months | 3 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 906 | <p>How many times have you visited this facility/CHW in the past 12 months for family planning services or products?</p> <p>PROBE: including visits where you only received information or advise about family planning</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option.</i></p> <p><i>[Interviewer: wait for a free response from the respondent and record this. If the respondent says that she doesn't know, then ask whether it was less 1-2 times, 3-4 times, or 5 or more times. If she still does not know, then record "don't know"]</i></p> | Enter number from zero | | |
| | | 1-2 times | 1 | |
| | | 3-4 times | 2 | |
| | | 5 times or more | 3 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 907 | <p>Does this facility/CHW usually offer other FP products and services besides your [CURRENT METHOD/ PREVIOUS METHOD]?</p> | Yes | 1 | <p>Skip to 909 if Outlet client;</p> <p>skip to 914 if CHW client and used EC in past 12 months;</p> <p>skip to 929 if CHW client and DID NOT use EC in past 12 months</p> |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 908 | <p>Please tell me which FP products and services are usually offered by this facility/CHW</p> <p>PROBE: I will name each method and you tell me whether it is offered. You can also tell me if you don't know whether the method is offered.</p> <p>a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization</p> | Yes | 1 | <p>CHW clients skip to 914 if used EC within the last 12 months. Otherwise, skip to 929</p> |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
|-------|--|---|-----------------------------------|--|
| | <i>[Interviewer, select "don't know/ don't remember" if respondent says "I think so".]</i> | | | |
| 908_2 | Is this facility located near a place that you go to often? PROBE: for example, is it near your home, near your job, on the way to or from your job, near another place that you go to often. <i>[Interviewer: if respondent indicates that it is near another place that she frequents often other than work or home, please ask her to specify]</i> | Near my home Near my job On the way to/from my job Other (specify _____) Don't know No response | 1 2 3 96 88 99 | |
| 909 | The last time you visited this facility, how did you travel there? | I walked I rode a bicycle I took a paid taxi/bus/motorcycle I drove a car/ ride a motorcycle I got a car/motorcycle ride from my friend/neighbor/relative Don't remember No response | 1 2 3 4 5 88 99 | |
| 910 | From where did you travel to this facility? | Home Work Other (Specify _____) Don't remember No response | 1 2 96 88 99 | |
| 911 | How long did it take you to travel to the facility? <i>SurveyCTO programming: allow for recording the number of minutes and/or hours that the respondent gives and then recalculate into minutes</i> <i>Interviewer: Enter the number of hours and or minutes.</i> | 911a. Enter number of minutes <i>Enter 0 if an exact number of hours (e.g. 1 hour and 0 minutes). Enter '88' if Don't remember' or '99' for No response</i> 911b. Enter number of hours <i>Enter 0 if less than 1 hour. Enter '88' if Don't remember or '99' for No response</i> | | |
| 912 | How do you feel about the amount of time it took you to travel to the facility? | It's too short It's okay/ just right It's too long Don't know No response | 1 2 3 88 99 | Continue to 913 if currently using FP. Skip to 914 if not currently using FP but used EC in last 12 months. Otherwise, skip to 921 if no EC use reported in last 12 months. |
| 913 | <i>SurveyCTO Programming: For those currently using a method</i> Is there another facility that you would prefer to go to get a resupply of your [CURRENT METHOD]? | Yes No Don't know/ Not sure/ Don't remember No response | 1 0 88 99 | For those who used EC in last 12 months, continue to 914. Otherwise, skip to 921. |

Emergency Contraceptive use patterns and source outlet

SurveyCTO programming: For everyone reporting EC use in the last 12 months.

| | | | | |
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| 914 | <p>How many times in the last 12 months did you use EC?</p> <p>[PROBE: EC includes pills such as Postinor, postpill, Ecee, Choice-72, and Levo-72]</p> <p><i>SurveyCTO Programming: allow for capturing of free response but also require selection of a discrete response option.</i></p> <p><i>[Interviewer: wait for a free response from the respondent and record this. If the respondent says that she doesn't know, then ask whether it was less 1-2 times, 3-4 times, or 5 or more times. If she still does not know, then record "don't know"]</i></p> | 914a. Enter number from 0 | <input type="text"/> | <p>If respondent says that she did not use EC in the last 12 months AND she obtained her last method from any source other than a CHW, then skip to 921.</p> <p>if she says that she did not use EC in the last 12 months AND she obtained last method from a CHW, skip to 929.</p> |
| | | 1-2 times | 1 | |
| | | 3-4 times | 2 | |
| | | 5 times or more | 3 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 915 | <p>How long ago did you last use EC?</p> <p><i>SurveyCTO Programming: allow for capturing of free response For the free response, allow months greater than 12 and convert to years and months automatically</i></p> <p><i>[Interviewer: Wait for a free response from the respondent and record it. If the respondent doesn't know or doesn't respond, record 88 for don't know and 99 for no response, and then read the following probe:</i></p> <p>PROBE: I just need a rough idea, even if you don't know the exact time. Do you think it was less than 3 months, 3-6 months, or 6-12 months?]</p> <p><i>[Interviewer: If she still does not know or doesn't respond then record "don't know" or "no response"]</i></p> | 915weeks. Enter weeks | <input type="text"/> | <p>Continue to 916 EXCEPT if [CURRENT METHOD/ PREVIOUS METHOD] is EC.</p> <p>if [CURRENT METHOD/ PREVIOUS METHOD] is EC, then skip to 921 if obtained last supply from a facility or skip to 929 if obtained last supply from a CHW.</p> |
| | | 915months. Enter months | <input type="text"/> | |
| | | Less than 3 months | 1 | |
| | | 3-6 months | 2 | |
| | | 6-12 months | 3 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 916 | <p>The last time that you used EC, where did you get it from?</p> <p><i>[Interviewer: wait for the respondent to respond and then present the response options]</i></p> | Obtained it herself from an outlet | 1 | <p>Skip to 918</p> |
| | | A CHW visited me/ my community | 2 | |
| | | A friend/ family obtained it for me | 3 | |
| | | My boyfriend/ husband obtained it for me | 4 | |
| | | I obtained it from a mobile outreach event/ provider | 5 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 917 | <p>What type of facility did you go to?</p> | Hospital | 1 | |
| | | Health center/ clinic/ PHC | 2 | |
| | | Maternity clinic | 3 | |
| | | Pharmacy | 4 | |
| | | PPMV/ Drug Shop/ Chemist | 5 | |
| | | Mobile outreach event | 6 | |

| | | | | |
|-----|--|---|----|---|
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 918 | The last time that you obtained emergency contraception, did you go to the same facility/CHW where you obtained the last supply of your [CURRENT METHOD/ PREVIOUS METHOD] or to a different one? | Same facility/ CHW | 1 | |
| | | Different facility/ CHW | 2 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 919 | SurveyCTO Programming: for respondents that reported in 908 that the last facility visited offers EC Would you go to the facility where you obtained your [CURRENT METHOD/ PREVIOUS METHOD] the next time you need a supply of EC? | Yes | 1 | Skip to 921 if respondent received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a facility. If received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a CHW, skip to 929. |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | Skip to 921 if respondent received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a facility. If received last supply OF CURRENT METHOD/ PREVIOUS METHOD from a CHW, skip to 929. |
| | | No response | 99 | |
| 920 | Why would you not go to the facility where you obtained your [CURRENT METHOD/ PREVIOUS METHOD]? | That outlet/CHW does not offer EC/ I don't know if the outlet/CHW offers EC | 1 | Continue to 921 for respondents who received their last FP supply from a source other than a CHW |
| | | I was not satisfied with the provider/service there | 2 | |
| | | EC was stocked out at that facility/ CHW | 3 | |
| | | The provider at that facility/ CHW refused/refuses to provide EC to me | 4 | |
| | | The cost of EC is higher there than other places | 5 | |
| | | I like to obtain EC from a separate place than where I obtain other method | 6 | |
| | | Other: (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |

Knowledge of Community Health Worker presence in the community

SurveyCTO programming: ask only of women who didn't obtain their CURRENT METHOD/ PREVIOUS METHOD method from a CHW

| | | | | |
|-----|--|-----|---|--------------------|
| 921 | | Yes | 1 | |
| | | No | 0 | Skip to 928 |

| | | | | |
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| | Is there a community health worker who visits women in their homes in this community to provide FP information, methods and services? | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 922 | Have you ever received family planning information, products or services from this CHW? PROBE: include visits where you only received information or advise about family planning | Yes | 1 | Skip to 924 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 923 | Did you receive family planning information, products or services from this CHW in the last 12 months? PROBE: including visits where you only received information or advise about family planning | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 924 | Do you know which FP products and services this CHW usually offers? | Yes | 1 | Skip to 926 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 925 | Please tell me which methods and services are usually offered by this CHW PROBE: I will name each method and you tell me whether it is offered. If you don't know whether the method is offered, you can say so. a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization | Yes | 1 | If respondent mentions that [CURRENT METHOD/PREVIOUS METHOD] is available through this CHW, then continue to 926. Otherwise, skip to 928 if she obtained her last supply from an outlet/facility and skip to 929 if she obtained her last supply from a source other than an outlet/facility |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 926 | Would you want to go to this CHW the next time you need a new supply of your [CURRENT METHOD]? | Yes | 1 | Skip to 928 if obtained last supply of current/previous method from an outlet/facility. Skip to 929 if obtained last supply of current/previous method from a source other than an outlet/facility |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 927 | Why would you not want to go to this CHW the next time you need a new supply of your [CURRENT METHOD]? | Not recommended by family/friend | 1 | Continue to 928 if respondent obtained last supply of current/previous method from an outlet/facility |
| | | My family/friends do not go to her/him for FP | 2 | |
| | | I am not satisfied with the CHW | 3 | |

| | | | |
|--|---|----|---|
| | The CHW does not offer my preferred FP method/service | 4 | Skip to 929 if respondent obtained last supply of current/previous method from a source other than an outlet/facility |
| | My preferred method was stocked out | 5 | |
| | The CHW lacks equipment to provide my preferred method | 6 | |
| | I do not want my husband/partner neighbours/family/friends seeing a CHW coming to/ into my home (not private) | 7 | |
| | The cost of product/services is higher than other places | 8 | |
| | I have never gone to her before/ I like to stick to the place I usually go | 9 | |
| | It is more convenient to go somewhere near/ on the way to my workplace | 10 | |
| | I trust my current provider/ outlet | 11 | |
| | The CHW provides expired or counterfeit products | 12 | |
| | Other:(Specify _____) | 96 | |
| | No response | 99 | |

Identification of closest facility which offers any family planning products/services and one which offers the respondents' current or previous method

I will now ask you about the closest facility to your home which offers family planning.

| | | | | |
|------|---|--------------------------------------|--------------|--------------|
| 928 | Is the facility that you went to last to obtain your [CURRENT METHOD/ PREVIOUS METHOD] the closest one to your home that provides family planning products and services of any type? PROBE: please think of all facilities of all types (for example, clinics, and pharmacies) that are close to your home and that provide family planning products and services of any type and not just ones that provide your current or previous method. | Yes | 1 | Skip to 939 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 929 | Do you know which facility closest to your home provides family planning products and services? PROBE: This is any type of facility which has any family planning products or services and not just your current or previous method. If there is more than one facility then think of the one that you would get to the fastest by foot. | Yes | 1 | Skip to 937 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 929a | I will now try to identify that facility which you think is closest to your house. | Record response verbatim. | [Text Field] | Skip to 929b |
| | | Don't know | 88 | |

| | | | | |
|----------------------------|--|---|----------------------------------|--|
| | <p>Please tell me the name of the facility, if you know it.</p> <p>PROBE: This can be the name that the facility is called by community members, even if it is not the real name.</p> | No response | 99 | |
| 929a_lo okup | <p>Do not read aloud: Facility Lookup: Enter a few letters of the facility name that the respondent gave.</p> <p>Hint: If no matches are found, try entering different letters or using different spellings.</p> <p><i>SurveyCTO programming: Limit search to the State where the interview is being conducted. Also, the fields from the outlet survey data that should be searched include the real name of the outlet AND alternate names of the outlet. Retain text of each lookup attempt in data.</i></p> | <p>929a_1. Name attempt 1 929a_2. Name attempt 2 929a_3. Name attempt 3 [...]</p> | [Text Field for Lookup] | Continue to 929a_name |
| 929a_n ame_fa cility | <p><i>SurveyCTO programming: Display results from 929a_lookup.</i></p> <p><i>[Interviewer: If outlet names are listed on the screen, ask the following question to the respondent and then read out all outlet name options. If the respondent identifies one of the outlets on the list as the one closest to their home, select the outlet.</i></p> <p><i>If respondent is not sure, select Don't know/Not sure and photos of all outlets from the list will appear on the next screen.</i></p> <p><i>If no outlet name options are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If no options can be found still, select "No options found"</i></p> <p>Is the facility included in the following list?</p> | <p>Yes [outlet name selected from list] [...]</p> | [Outlet Code of Selected Result] | <i>SurveyCTO: show picture of the selected outlet for confirmation and proceed to 929a_picture</i> |
| | | Don't know / Not sure | 88 | <i>SurveyCTO: show pictures for all resulting outlets and proceed to 929a_picture</i> |
| | | No | 0 | Skip to 929b |
| | | No response | 99 | |
| | | No options found | 77 | |
| 929a_pi cs a-b | <p>[Interviewer: show the respondent all pictures that appear on the screen and ask whether she recognizes the one that she visited. If yes, select the picture that she recognizes. Some outlets do not have a picture- disregard these]</p> <p>Is the facility included in the following list?</p> <p>[Interviewer: If no outlet pictures are listed, consider searching a different way on previous screen and ask the respondent for alternate names of the outlet. If there is no picture for the selected outlet, select "no options found"]</p> | Yes | 1 | Skip to 930 |
| | | No | 0 | Proceed to 929b |
| | | Not sure / Don't know | 88 | |
| | | No options found | 77 | |
| | | No response | 99 | |
| 929b | Please tell me the name of someone who works at the facility, if you know it. | [Record response verbatim] | [Text Field] | |

| | | | | |
|---------------|--|--|----------------------------------|---|
| | PROBE: This can be the name that the person is called by community members, even if it is not their real name. | Don't know | 88 | Continue to 929c |
| | | No response | 99 | |
| 929b_lookup | <p>Do not read aloud: <i>Staff Name Lookup: Enter a few letters of the staff name.</i></p> <p>Hint: If no matches are found, try entering different letters or using different spellings.</p> <p>If respondent provided more than one name, try to search using one name at a time. Enter a few letters or partial names, for each one.</p> <p>SurveyCTO programming: <i>Limit search on staff name to the State where the interview is being conducted. the fields from the outlet survey data that should be searched here include the names of all respondents in the outlet survey, as captured during informed consent process Retain text of each lookup attempt in data.</i></p> | [...] | [Text Field for Lookup] | |
| 929b_name | <p>SurveyCTO programming: <i>Display results from 929b_lookup.</i></p> <p>Is the facility staff member included in the following list?</p> <p>[Interviewer: Read all responses. If the respondent identifies one of the names on the list as belonging to the outlet visited, then select the outlet. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed after the first search or the respondent does not confirm a name match, as for another staff name and search again until the respondent has no other names to offer. Consider searching different spellings for each name given. If no name options are listed on the screen from all of the searches, select "No options found".]</p> | Yes [staff name selected from list] [...] | [Outlet Code of Selected Result] | SurveyCTO: Show picture of selected outlet corresponding to selected name and proceed to 929b_picture |
| | | Don't know | 88 | SurveyCTO: Show pictures of outlets corresponding to all resulting staff names and proceed to 929b_picture |
| | | No | 0 | Skip to 929c |
| | | No response | 99 | |
| | | No options found | 77 | |
| 929b_pics a-b | <p>Is the facility included in the following list?</p> <p>[Interviewer: If there is no picture for the selected outlet, select "no options found"]</p> | Yes | [Outlet Code of Selected Result] | Skip to 929c |
| | | No | 0 | |
| | | Not sure / Don't know | 88 | |
| | | No options found | 77 | |
| | | No response | 99 | |
| 929b_position | What position does [selected name from 929b_name] hold at this facility? | Record Response | [Text Field] | All skip to 930 |
| | | Don't know | 88 | |

| | | | | |
|-------------------------------|--|--|---|---|
| | | No response | 99 | |
| 929c_fa cility | <p>For outlets: Please tell me where the facility is located, if you know it.</p> <p>PROBE: This can be the name of a village, community or neighbourhood; a market, a central business State (CBD), a town centre, a street, a landmark or an address, or any other common way of describing where that particular facility is located</p> <p><i>[Interviewer: you may collect more than one location information from the respondent. Begin your search using lower level location information such as address or street and progress up to village/estate. If the respondent only gives you a village name/community, probe to see if she can provide the name of a smaller area such as a street or landmark.]</i></p> | Record response verbatim. | [Text Field] | |
| | | Don't know | 88 | Skip to 930 |
| | | No response | 99 | |
| 929c_lo okup | <p>Do not read aloud: <i>Location Lookup: Enter a few letters of the location information provided.</i></p> <p>Hint: If no matches are found, try entering different letters or using different spellings.</p> <p><i>[Interviewer: If respondent provided more than one kind of location information, search using one piece of information at a time. Search using common terms that are likely to be unique, such as Village name/community, road name, etc. Enter a few letters or partial phrases for each one]</i></p> <p><i>SurveyCTO programming: Limit search on outlet location] to the State where the interview is being conducted, as recorded in the outlet survey. Retain text of each lookup attempt in data.</i></p> | | [Text Field for Lookup] | Continue to 929c_name |
| | | | Enter 99 if location information is too broad or returns too many results (such as Ward name, State name, generic location like "mall") | Skip to 930 |
| 929c_n ame_fa cility | <p>SurveyCTO programming: Display results from 929d_lookup.</p> <p>Is the location included in the following list?</p> <p><i>[Interviewer: Read all responses. If no options are listed, try searching a different way on previous screen. If no options can be found, select "No"]</i></p> <p><i>[Interviewer: Read all responses. If the respondent identifies one of the locations on the list as belonging to the outlet/CHW visited, then select the location. If respondent is not sure, select Don't know and photos of all outlets from the list will appear on the next screen. If no options are listed on the screen after all searches, select "no options found".]</i></p> | Yes [location name selected from [...] | [Outlet Code of Selected Result] | <i>SurveyCTO: Show picture of all outlets in the selected location and proceed to 929d_picture</i> |
| | | Not sure/ Don't know | 88 | <i>SurveyCTO: Show pictures of all outlets in the resulting locations and proceed to 929d_picture</i> |
| | | No | 0 | Skip to 930 |
| | | No options found | 77 | |
| | | No response | 99 | |
| 929c_pi c_facilit y a b | Is the facility included in the following list? | Yes | [Outlet Code of Selected Result] | |

| | | | | |
|--------------|---|--|----|---|
| | | No | 0 | |
| | | Not sure / Don't know | 88 | |
| | | No options found | 77 | |
| | | No response | 99 | |
| 929c_picture | Did the respondent confirm the outlet picture? [Interviewer: If there is no picture for the selected outlet, select "no options found""] | Yes | 1 | |
| | | No | 0 | |
| | | Don't know | 88 | |
| | | Not applicable | 95 | |
| | | No response | 99 | |
| 930 | Have you ever gone to that closest facility for anything in the past? | Yes | 1 | Skip to 933 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 931 | For what purpose have you visited this facility in the past? [Interviewer: read the response options, select the options that apply, and write down the specific types of products and services] | For FP services or products | 1 | Skip to 933 |
| | | For health products or services other than FP (specify_____) | 2 | |
| | | For non-health products or services (specify_____) | 3 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 931a | Please specify what health products or services other than FP you visited this facility/CHW for in the past | [_____] | | |
| 931b | Please specify what non-health products or services other than FP you visited this facility/CHW for in the past | [_____] | | |
| 932 | Did you go to that closest facility for family planning information, products or services in the last 12 months? PROBE: including visits where you only received information or advise about family planning | Yes | 1 | |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 933 | Do you know which FP products and services that closest facility usually offers? | Yes | 1 | Skip to 935 |
| | | No | 0 | |
| | | Don't know/Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 934 | Please tell me which methods and services are usually offered by this facility PROBE: I will name each method and you tell me whether it is offered. If you don't know whether the method if offered, you can say so. a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Standard days/cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization | Yes | 1 | If mention [CURRENT METHOD/PREVIOUS METHOD] then continue to 935. If did NOT mention [CURRENT METHOD/PREVIOUS METHOD] then continue to 937 |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| | | | | |
| 935 | | Yes | 1 | Skip to 939 |

| | | | | |
|-----|---|---|---------|---|
| | Would you want to go to this closest facility the next time you need a supply of your [CURRENT METHOD/ PREVIOUS METHOD]? | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | Skip to 939 |
| | | No response | 99 | Skip to 939 |
| 936 | Why would you not want to go to that closest facility the next time you need a supply of your [CURRENT METHOD/ PREVIOUS METHOD]? | My family/friends do not go there | 1 | Skip to 939 |
| | | Not recommended by family/friend | 2 | |
| | | It is difficult to travel there/ poor road access | 3 | |
| | | I am not satisfied with the provider/service there | 4 | |
| | | My preferred method was stocked out | 5 | |
| | | No trained provider available to provide the service | 6 | |
| | | lacking equipment to provide the service | 7 | |
| | | It is too close to home/ my neighbours/family/friends will learn that I went there for FP | 8 | |
| | | The cost of product/services is higher than other places | 9 | |
| | | I have never gone there before I like to stick to the place I usually go | 10 | |
| | | It is more convenient to go somewhere near/ on the way to my job | 11 | |
| | | I prefer to receive FP services/products from the CHW | 12 | |
| | | I trust my current provider | 13 | |
| | | The facility provides expired/ counterfeit products | 14 | |
| | | Other: (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 937 | <i>For respondents that said that the closest facility does not offer their CURRENT METHOD/ PREVIOUS METHOD</i> | Yes | 1 | |
| | | No | 0 | Skip to 939 |
| | Do you know which facility closest to your home offers your [CURRENT METHOD/ PREVIOUS METHOD]? | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| | PROBE: This is any type of facility which usually has your current/previous method available. If there is more than one facility then think of the one that you would get to the fastest | | | |
| 938 | What is the name of that facility, if you know it? | Enter name | [_____] | |
| 939 | In the last 12 months, how many other facilities did you go to for FP information, methods or services? | Enter number | [_____] | Skip to Section 11 for respondents whose previous method is female sterilization |
| | | Don't know/ Not sure/Don't remember | 88 | |
| | | No response | 99 | |
| | PROBE: this is besides the facility that you last visited to obtain a supply of your [CURRENT METHOD/ PREVIOUS METHOD] and besides the facility that is closest to you. Include those which you only went to for FP advice or information. | | | Skip to Section 11 for respondents whose last supply of the current/previous method was obtained from a source other than a CHW or outlet/facility. |

SECTION 10: EXPERIENCE OF AND REACTION TO SUPPLY-SIDE ISSUES

10A. Experience of product stockout and response

SurveyCTO programming: this section is for respondents who obtained their last supply of the current/previous method from an outlet/facility in the last 12 months (please see further relevancies for specific questions below).

Now, I will ask you about any experience you might have had with FP methods being stocked out at the facilities in your community. Again, it is okay to tell me if you don't know or don't remember the answer to my questions. You can also choose not to answer questions if you don't want to.

| Q No. | Question | Responses | Response Codes | Skips |
|-------------|--|--|----------------|---------------------|
| 10A1 | <p><i>SurveyCTO Programming: For those who: 1) are currently using FP, 2) indicated that they intend to go back to the last facility/CHW and 3) indicated that they obtained their preferred method during the last visit</i></p> <p>When it is time for you to get a resupply of your [CURRENT METHOD] at the last facility/CHW you visited, what do you think you would do if the method is stocked out?</p> | Visit a different outlet/CHW to obtain my method | 1 | |
| | | Chose a different method at the same outlet/ CHW | 2 | |
| | | Wait until the method is back in stock at the facility/ CHW | 3 | |
| | | Stop using FP completely | 4 | |
| | | Other (specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10A2 | <p><i>SurveyCTO Programming: for current and previous users</i></p> <p>In the last 12 months, how many times, if any, have you encountered stockout of your [CURRENT METHOD/ PREVIOUS METHOD] at the facility/CHW you last visited?</p> | Enter number | [_____] | Skip to Section 10B |
| | | None | 0 | |
| | | Don't remember/Don't know | 88 | |
| | | No response | 99 | |
| 10A3 | When did you most recently encounter stockout of your preferred method at the facility/CHW last visited? | Enter number of months ago | [_____] | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10A4 | Thinking of the most recent time you experienced stockout of your preferred method, when did you learn that the method was stocked out? | Before the visit | 1 | Skip to 10A6 |
| | | During the visit to the outlet/ CHW | 2 | |
| | | Don't remember/ Don't know | 88 | |
| | | No response | 99 | |
| 10A5 | <p>How did you learn that the method was stocked out?</p> <p><i>[Interviewer: Record all responses]</i></p> | I called the facility to ask about availability of the method before I arrived | 1 | |
| | | A family member informed me | 2 | |
| | | A friend informed me | 3 | |
| | | A CHW informed me | 4 | |
| | | Other (specify _____) | 96 | |
| | | Don't know/Don't remember | 88 | |
| No response | 99 | | | |
| 10A6 | <p>What did you do after you learned of the stockout?</p> <p><i>Interviewer: do not read response options. Select only one response</i></p> | Visited a different outlet for my preferred method | 1 | Skip to Section 10B |
| | | Chose a different method at the same outlet/ from the same CHW | 2 | |
| | | Visited the outlet/CHW again another time | 3 | |
| | | Stopped using FP completely | 4 | Skip to Section 10B |
| | | Other (specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
|------|--|---|-----------|---|
| 10A7 | Why didn't you go somewhere else that offers your preferred method? | I am not comfortable going anywhere else besides this outlet/CHW | 1 | Continue to 10A8 if indicated in 10A6 that she stopped using FP completely. Otherwise, skip to Section 10B. |
| | | I trust the provider(s) there | 2 | |
| | | Costs are higher at other outlets | 3 | |
| | | I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet | 4 | |
| | | Other outlets are too far | 5 | |
| | | I do not know which other outlets offer my preferred method | 6 | |
| | | Other outlets near me were also stocked out of the method | 7 | |
| | | I usually choose a different method from this outlet when my preferred method is stocked out | 8 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 10A8 | <p><i>SurveyCTO programming: For those who reported stopping FP use after encountering stockout.</i></p> <p>Why did you stop using FP when you learned your preferred method was out of stock?</p> | Open-ended response | [_____] | Continue to 10B1 if used injectables, implants and/or IUDs in the last 12 months. |

10B. Experience of service interruption due to lack of trained provider/equipment and reaction

SurveyCTO programming: this section is for respondents who have used Injectables, implants, and/or IUDs in the last 12 months. (please see further relevancies below for specific questions).

| Q. No. | Question | Responses | Response codes | Skips |
|-------------|--|---|--|--------------|
| 10B1 | <p><i>SurveyCTO Programming: For those who: 1) are currently using injectables, implants or IUDs, 2) indicated that they intend to go back to the last facility/CHW visited and 3) indicated that they obtained their preferred method during the last visit.</i></p> <p>When it is time for you to get a resupply of your [CURRENT METHOD] at the last facility/CHW you visited, what do you think you would do if a trained provider is not available?</p> | Visit a different outlet/CHW to obtain my method | 1 | |
| | | Chose a different method at the same outlet/ CHW | 2 | |
| | | Wait until a trained provider is available at the facility/ CHW | 3 | |
| | | Stop using FP completely | 4 | |
| | | Other (specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| | | 10B2 | <p><i>SurveyCTO Programming: for current and previous users</i></p> <p>In the last 12 months, how many times, if any, have you learned that there is no trained provider to provide your method of choice at the facility visited?</p> | |
| None | 0 | | | |
| Don't know | 88 | | | |
| No response | 99 | | | |
| 10B3 | When did you most recently encounter lack of trained provider at a facility? | Enter number of months ago | [_____] | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10B4 | Thinking of the most recent time when you learned that there was no trained provider to provide your method of choice, when did you | Before the visit | 1 | Skip to 10B6 |
| | | During the visit to the outlet/CHW | 2 | |

| | | | | |
|-------|--|---|----|---|
| | learn that there was no trained provider to provide the method- was it before the visit or during the visit to the facility? | Don't remember/ Don't know | 88 | |
| | | No response | 99 | |
| 10B5 | If you knew before your visit, how did you find out? <i>[Interviewer: Record all responses]</i> | I called the facility to ask about availability of the method before I arrived | 1 | Continue to 10B6 |
| | | A family member informed me | 2 | |
| | | A friend informed me | 3 | |
| | | A CHW informed me | 4 | |
| | | Other (specify _____) | 96 | |
| | | Don't know/Don't remember | 88 | |
| | | No response | 99 | |
| 10B6 | After you learned that there was no trained provider to provide your method of choice, what did you do? <i>[Interviewer: do not read response options]</i> | Visited a different outlet for the my preferred method | 1 | Skip to 10C8 |
| | | Chose a different method from the same outlet/ from the same CHW | 2 | Continue to 10B7 |
| | | Visited the outlet/CHW again another time | 3 | |
| | | Stopped using FP completely | 4 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | Skip to 10B8 |
| | | No response | 99 | |
| 10B7 | Why didn't you go to another facility where a trained provider is available to provide your preferred method? | I am not comfortable going anywhere besides this outlet | 1 | |
| | | I trust the provider(s) there | 2 | |
| | | Costs are higher at other outlets | 3 | |
| | | I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet | 4 | |
| | | Other outlets are too far | 5 | |
| | | I do not know which other outlets usually offer my preferred method | 6 | |
| | | There are also no trained providers at the other outlets close to me | 7 | |
| | | I usually choose a different method from this outlet when no trained provider is available to provide my preferred method | 8 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 10B8 | In the last 12 months, how many times, if any, have you been told by someone at a facility that equipment is not available to provide your method of choice? PROBE: equipment means tools that are needed to insert a method such as an implant or IUD | Enter number from 1 [_____] | | |
| | | None | 0 | Skip to section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 1 1 |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10B9 | When did you most recently learn that equipment is not available to provide your method of choice at a facility visited? | Enter number of months ago [_____] | | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10B10 | Thinking of the most recent time when you learned that equipment is not available to provide your method of choice, when did you learn about this- before the visit or during the visit? | Before the visit | 1 | |
| | | During the visit to the outlet/ CHW | 2 | Skip to 10B12 |
| | | Don't remember/ Don't know | 88 | |

| | | | | |
|-------|--|---|----|--|
| | | No response | 99 | |
| 10B11 | If you knew before your visit, how did you find out? | I called the facility to ask about availability of the method before I arrived | 1 | |
| | | A family member informed me | 2 | |
| | | A friend informed me | 3 | |
| | | A CHW informed me | 4 | |
| | | Other (specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 10B12 | After you learned that equipment is not available to provide your method of choice at the outlet visited, what did you do in response? <i>[Interviewer: do not read response options]</i> | Visited a different facility for the same method | 1 | Skip to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11 |
| | | Chose a different method at the same facility | 2 | |
| | | Visited the same facility again another time to seek the same method | 3 | |
| | | Stopped using FP completely | 4 | Skip to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11 |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |
| 10B13 | Why didn't you go to another facility where equipment is available to provide your method of choice? | I am not comfortable going anywhere else besides this outlet | 1 | Proceed to Section 10C if used implant or IUD in last 12 months. Otherwise, skip to Section 11 |
| | | I trust the provider(s) there | 2 | |
| | | Costs are higher at other outlets | 3 | |
| | | I did not have the time to travel to another outlet/ it was more convenient to choose something from the current outlet | 4 | |
| | | Other outlets are too far | 5 | |
| | | I do not know which other outlets usually offer my preferred method | 6 | |
| | | Other outlets close to me also did not have equipment | 7 | |
| | | I usually choose a different method from this outlet when no equipment is available to provide my preferred method | 8 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know/ Don't remember | 88 | |
| | | No response | 99 | |

10C. Experience with Implant and IUD removal issues and response

SurveyCTO Programming: this section is for respondents who reported using an implant or IUD in the last 12 months

| Q No. | Question | Responses | Response Codes | Skip |
|-------|--|--------------------------------------|----------------|--|
| 10C1 | <i>SurveyCTO Programming: for current and previous users</i> In the past 12 months, did you try to have your Implant removed? | Yes | 1 | Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11. |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |

| | | | | |
|------|--|---|----|---|
| 10C2 | Were you able to get your implant removed? | Yes | 1 | Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11. |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | Skip to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section E to end the interview |
| | | No response | 99 | |
| 10C3 | Why were you not able to get your implant removed? | Facility not open | 1 | |
| | | Qualified provider not available | 2 | |
| | | Equipment for removal not available | 3 | |
| | | Provider attempted but could not remove it successfully | 4 | |
| | | Provider refused | 5 | |
| | | Provider counselled me against removal | 6 | |
| | | Cost of removal service was too high | 7 | |
| | | Travel cost was too high | 8 | |
| | | Was told to return another day | 9 | |
| | | Was referred elsewhere | 10 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10C4 | How did this inability to remove your implant affect your use of FP, if any? | It has not affected me- I still use an implant | 1 | Continue to 10C5 if respondent also had an IUD in the past 12 months. Otherwise, go to Section 11. |
| | | I stopped/ intend to stop using FP completely | 2 | |
| | | I switched/ intend to switch to a different method | 3 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10C5 | In the past 12 months, did you try to have your IUD removed? | Yes | 1 | Go to Section 11 |
| | | No | 0 | |
| | | Don't know/Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 10C6 | Were you able to get your IUD removed? | Yes | 1 | Go to Section 11 |
| | | No | 0 | |
| | | Don't know/Not sure/ Don't remember | 88 | Go to Section 11 |
| | | No response | 99 | |
| 10C7 | Why were you not able to get your IUD removed? | Facility not open | 1 | |
| | | Qualified provider not available | 2 | |
| | | Equipment for removal not available | 3 | |
| | | Provider attempted but could not remove it successfully | 4 | |
| | | Provider refused | 5 | |
| | | Provider counselled me against removal | 6 | |
| | | Cost of removal service was too high | 7 | |

| | | | | |
|------|--|--|----|--|
| | | Travel cost was too high | 8 | |
| | | Was told to return another day | 9 | |
| | | Was referred elsewhere | 10 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 10C8 | How did this inability to remove your IUD affect your use of FP, if any? | It has not affected me- I still use an IUD | 1 | |
| | | I stopped/ intend to stop using FP completely | 2 | |
| | | I switched/ intend to switch to a different method | 3 | |
| | | Other (Specify _____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |

SECTION 11: KNOWLEDGE OF FP METHODS SOURCES AND FUTURE USE INTENTIONS

I will ask whether you know about methods or ways that a couple can use to avoid or delay pregnancy, and where you can get those methods. I will show you a picture of each method, where possible, to help you with answering the questions.

| Q. no | Questions | Responses | Code | Skip |
|--------------------------------------|---|--------------------------------------|---|---|
| 1101 | <p>Do you know the different types of places where a woman could go to get various family planning products and services?</p> <p>PROBE: Think of different types of places that provide family planning products and services for sale or for free. For example, implants could be available in clinics but not in drug shops</p> | Yes | 1 | <p>Skip to 1103 if respondent has never used FP.</p> <p>Skip to 1104 if respondent is a former FP user.</p> <p>Skip to Section E to end the interview if respondent is a current FP user.</p> |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 1102 | <p>Where could a woman go to get [EACH FP METHOD EVER HEARD OF]?</p> <p>PROBE: You may name more than one type of place if you know any. If you don't know, you can say so.</p> <p><i>[Interviewer: only modern methods which the respondent reported ever hearing about in Section 5 will show up on the screen here, one at a time. Ask about where she can obtain each method and record all responses given.]</i></p> <p><i>SurveyCTO programming: only modern methods (those which can be obtained from a facility) that the respondent reported ever hearing about in Section 5 should be shown on the screen here, one at a time.</i></p> <p>a) Injectables b) Implant c) Oral contraceptive pills d) IUD/ Copper T e) Female sterilization f) Emergency contraception g) Cycle beads h) Male condoms i) Female condoms j) Diaphragm k) Foam/Jelly l) Male sterilization</p> | Hospital | 1 | <p>Continue to 1103 if respondent has never used FP.</p> <p>Skip to 1104 if respondent is a former FP user.</p> <p>Skip to Section E to end the interview if respondent is a current FP user.</p> |
| | | Health center/clinic/ PHC | 2 | |
| | | Maternity clinic | 3 | |
| | | Pharmacy | 4 | |
| | | PPMV/ Drug shop/ Chemist | 5 | |
| | | Mobile outreach event | 6 | |
| | | Other (specify_____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| | | 1103 | <p>Can you tell me the reason why you have never done anything or used any FP method to delay or avoid getting pregnant?</p> <p>PROBE: You can tell me multiple reasons</p> <p><i>[interviewer: record all reasons mentioned.]</i></p> | |
| No sex/ infrequent sex/ husband away | 2 | | | |
| Husband/ partner disapproved | 3 | | | |
| Others disapproved | 4 | | | |
| Did not know of FP/ any methods | 5 | | | |
| Knows no source to obtain methods | 6 | | | |
| No method available | 7 | | | |
| Preferred method stocked out | 8 | | | |
| Preferred method not available | 9 | | | |
| Lack of access to outlet/ too far | 10 | | | |

| | | | | |
|------|--|---|----|--|
| | | Costs too much | 11 | |
| | | Experienced side effects/ fear of side effects | 12 | |
| | | Inconvenient to use | 13 | |
| | | Affects fertility | 14 | |
| | | Up to God/ Fatalistic | 15 | |
| | | Religious prohibition | 16 | |
| | | Difficult to get pregnant/ menopausal/ hysterectomy | 17 | |
| | | Want to have a child/ more children | 18 | |
| | | Other:(Specify_____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |
| 1104 | Do you think you might use a method to delay or avoid pregnancy at any time in the next 12 months? | Yes | 1 | Proceed to Section E |
| | | No | 0 | |
| | | Don't know/ Not sure/ Don't remember | 88 | |
| | | No response | 99 | |
| 1105 | Which method do you think you might use in the next 12 months? | Injectables | 1 | Proceed to Section E to end the interview |
| | | Implant | 2 | |
| | | Oral contraceptive pills | 3 | |
| | | IUD/Copper R | 4 | |
| | | Female sterilization | 5 | |
| | | Emergency contraception | 6 | |
| | | Standard days/cycle beads | 7 | |
| | | Male Condoms | 8 | |
| | | Female condom | 9 | |
| | | Diaphragm | 10 | |
| | | Foam/ Jelly | 11 | |
| | | Male sterilization | 12 | |
| | | Calendar method/ Rhythm | 13 | |
| | | Withdrawal | 14 | |
| | | Lactational amenorrhea/LAM | 15 | |
| | | Other:(Specify_____) | 96 | |
| | | Don't know | 88 | |
| | | No response | 99 | |

SECTION E: ENDING THE INTERVIEW [INTERVIEWER COMPLETES THIS SECTION FOR ALL HOUSEHOLDS.]

Thank the respondent for her/his time and end the interview. The respondent is finished, but there are still more questions for you to complete outside the household.

E1. In what language was this interview conducted?

- 1 = English
- 2 = Pidgin English
- 3 = Hausa
- 4 = Igbo
- 5 = Yoruba
- 6 = Nupe

[]

E2. Result of visit

[]

- 01 = Interview with eligible respondent fully completed **go to E5**
- 02 = Interview with eligible respondent partly completed **go to E3**
- 03 = Interview with eligible respondent not completed because she was not at home **go to E3**
- 04 = Interview with eligible respondent not completed because she was not available/ time not convenient **go to E3**
- 05 = Eligible respondent refused interview **Go to E2a**
- 06 = Interview with eligible respondent not possible because she is incapacitated **go to E5**
- 07 = Household listing not completed **Go to E2b**
- 08 = Ineligible respondent **Go to E5**
- 96 = Other (*specify*): [_____]

E2a. Reason for refusal from eligible respondent

- 1 = Head of household/ another adult member refused participation for selected respondent
- 2 = Selected respondent not interested
- 3 = Selected respondent not comfortable with interview topic
- 96 = Other (Specify _____)

E2b. Reason that household listing not completed

- 1 = No household member at home
- 2 = Head of household refused to complete listing
- 3 = Head of household at home but not available/ time not convenient
- 4 = Household could not be located by interviewer
- 5 = Household vacant
- 96 = Other (Specify _____)

E3. Date of next visit [*if current visit is not the fourth*]

[][]/[][]/[][][][]

E4. Use this space to record call back details, including if it is not possible to complete the interview at another time.